

OC250749

15 September 2025

Tēnā koe [REDACTED],

I refer to your email dated 12 August 2025, requesting the following under the Official Information Act 1982 (the Act):

*“copies of any correspondence (including emails, text / instant messages, letters, meeting notes, and attachments) between your respective offices/organisations and any electronic Road User Charges (e-RUC) provider or their representatives, from 27 November 2023 to today.*

*For clarity, this includes but is not limited to:*

- *Eroad*
- *Picobyte Solutions (RUC Monkey / myRUC)*
- *Teletrac Navman*
- *BONNET*
- *Argus Tracking*
- *Cartrack NZ*
- *Vehicle Technologies*
- *Datacom Group (Timpani)*
- *FleetPartners”*

On 5 September 2025, we advised you of an extension to the time period for responding to your request. The extension was due to consultations necessary to make a decision on your request being such that a proper response could not reasonably be made within the original time limit. We have now completed the necessary consultations.

Your request is for correspondence between the Ministry of Transport (the Ministry) and electronic Road User Charges (eRUC) providers. There are four approved eRUC providers. These are noted on [New Zealand Transport Agency's website](#) as Eroad, Cortex (who are a subsidiary of Eroad), Picobyte Solutions and Teletrac Navman.

Therefore, I have interpreted the scope of your request to be for correspondence between the Ministry and approved eRUC providers and the listed companies.

The Ministry have not had any correspondence with Argus Tracking Vehicle Technologies, Datacom Group (Timpani) and FleetPartners. I am therefore refusing the parts of your request related to correspondence with these companies under section 18(g) of the Act, as the information requested is not held by the Ministry, and it has no grounds to believe that the information is held by another department.

There are 18 documents within the scope of your request. Of these:

- Three are released in full
- Twelve are released with some information withheld or refused
- Three are withheld in full

The document schedule attached as Annex 1 outlines how the documents have been treated under the Act. Certain information is withheld or refused under the following sections of the Act:

9(2)(a)	to protect the privacy of natural persons
9(2)(b)(ii)	to protect information where the making available of the information would be likely unreasonably to prejudice the commercial position of the person who supplied or who is the subject of the information
9(2)(ba)(i)	to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied
9(2)(f)(iv)	to maintain the constitutional conventions for the time being which protect the confidentiality of advice tendered by Ministers of the Crown and officials
9(2)(i)	to enable a Minister of the Crown or any public service agency or organisation holding the information to carry out, without prejudice or disadvantage, commercial activities
18(d)	the information requested is or will soon be publicly available
18(g)	that the information requested is not held by the Ministry, and it has no grounds to believe that the information is held by another department

With regard to the information that has been withheld under section 9 of the Act, I am satisfied that the reasons for withholding the information at this time are not outweighed by public interest considerations that would make it desirable to make the information available.

You have the right to seek an investigation and review of this response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz)

The Ministry publishes our Official Information Act responses and the information contained in our reply to you may be published on the Ministry's website. Before publishing we will remove any personal or identifiable information.

Nāku noa, nā



Matthew Skinner  
**Manager, RUC Transition**

## Annex 1: Document schedule

Doc #	Date	Title of Document	Decision on request
<b>ERoad</b>			
1	13/02/2024	Email from: Peter Carr to the Ministry Subject: eRUC dishonours	Released with some information withheld under section 9(2)(i). Some information has been marked out of scope.
2	1/03/2024	Email from: Peter Carr to the Ministry Subject: Bringing Light EVs and PHEVs onto RUC	Released with some information withheld under section 9(2)(b)(ii). Some information has been marked out of scope.
3	23/05/2024	Email from: Peter Carr to Matthew Skinner Subject: DON'T MISS OUT - Register for the IBTTA Finance and Road Usage Charging Summit - June 9-11 - Baltimore, MD	Released with some information withheld under section 9(2)(a). Some information has been marked out of scope.
4	26/03/2024	Email from: Peter Carr to Audrey Sonerson Subject: Meeting request CEO EROAD limited Attachment: Meeting between Hon Simeon Brown, Minister of Transport, and Mark Heine, CEO EROAD Ltd	Released with some information withheld under section 9(2)(b)(ii).
5	1/05/2024	Email from: Peter Carr to the Ministry and NZTA Subject: EROAD letter to Hon Brown re simple reg's changes Attachment: 2024-04-29 Letter to Hon Simeon Brown re RUC Regs proposals.pdf	Released in full.
6	17/06/2024	Email from: Peter Carr to the Ministry Subject: Information on how eRUC capabilities can deliver lower cost tolling and time-of-use charging Attachment 1: 2024-06-17 Funding reform - Cover note - Adapting eRUC to Time-of-use charging.pdf Attachment 2: 2024-06-17 Funding reform - Discussion document - Adapting eRUC to time-of-use charging.pdf	Released with some information refused under section 18(d). Attachment 2 can be found here: <a href="https://www.parliament.nz/resource/en-NZ/54SCTIN_EVI_0580baa4-9e7b-4bf6-6cf8-08dd1e07a2b1_TIN6970/a1524c6709da8cecdb2c836906538ed6a912f140">https://www.parliament.nz/resource/en-NZ/54SCTIN_EVI_0580baa4-9e7b-4bf6-6cf8-08dd1e07a2b1_TIN6970/a1524c6709da8cecdb2c836906538ed6a912f140</a>
7	12/12/2024	Email from: Peter Carr to the Ministry Subject: EROAD response to RUC Retail Services - RFI Attachment: EROAD RFI Response Form - Road User Charges Retail Services - 2024-12-12.pdf	Released with some information withheld under sections 9(2)(a) and 9(2)(b)(ii).

Doc #	Date	Title of Document	Decision on request
8	14/04/2025	Email from: Natalia Waiker to ERoad Subject: EROAD   MOT meeting	Released with some information withheld under section 9(2)(a).
9	11/06/2025	Email from: Peter Carr to Anna Wilson-Farrell Subject: Further to meeting with you (and Ruth) in May Attachment: 2024-11-05 eRUC for NZ - through the lens of tax assurance.pdf	Released with some information withheld under sections 9(2)(a) and 9(2)(b)(ii).
10	23/07/2025	Email from: Peter Carr to Anna Wilson-Farrell Subject: Checking in regarding tomorrow	Released with some information withheld under section 9(2)(a).
11	6/08/2025	Email from: Peter Carr to the Ministry Subject: Announcements on the New Zealand road user charges system	Released with some information withheld under section 9(2)(a).
<b>Picobyte Solutions (RUC Monkey / myRUC)</b>			
12	12/12/2024	Subject: Road User Charges RFI	Withheld in full under sections 9(2)(b)(ii) and 9(2)(ba)(i).
<b>Teletrac Navman</b>			
13	12/12/2024	Email from: Richard Stanton to the Ministry Subject: Retail RUC RFI Attachment: RFI Response Form – RUC Retail Services Teletrac Navman.pdf	Withheld in full under sections 9(2)(b)(ii) and 9(2)(ba)(i).
<b>BONNET</b>			
14	25/06/2024	Email from: Steph Kennard to Matthew Skinner Subject: Ministry of Transport review of RUC	Released with some information withheld under sections 9(2)(a) and 9(2)(b)(ii).
15	15/11/2024	Email from: Steph Kennard to the Ministry Subject: Request for Information - Road user Charges Retail Services	Released in full
16	12/12/2024	Email from: Steph Kennard to the Ministry Subject: RFI Response - RUC Retail Services - BONNET Attachment: RFI Response Form – RUC Retail Services - BONNET	Released with some information withheld under sections 9(2)(b)(ii) and 9(2)(ba)(i).
17	11/08/2025	Email from: Steph Kennard to the Ministry Subject: Request for RFI accesses	Released in full.
<b>Cartrack NZ</b>			
18		Email from: CarTrack to the Ministry Subject: Selective enforcement of laws	Withheld in full under section 9(2)(b)(ii).

Doc #	Date	Title of Document	Decision on request
			<p>A summary of the correspondence can be found below:</p> <p>On 5 July 2025, CarTrack reached out to the Ministry to discuss some commercially sensitive matters and the regulations for the display of RUC distance licences.</p> <p>Specifically, the outward display of RUC distance licences on the windscreen of light vehicles, and the enforcement of this requirement set out in in Section 15A of the Road User Charges Regulations 2012.</p> <p>The chain then moves on to discuss public consultation undertaken on the RUC system and proposals for the removal of this requirement (pages 43-44 of the Driving Change: Reviewing the Road User Charges System), noting that the Ministry will continue to review transport legislation to ensure it enables a modern RUC System.</p>