OC260661

4 September 2026

[redacted]

Dear [redacted]

Thank you for your email received by the Ministry for Cities, Environment, Regions, and Transport (the Ministry) on 7 August 2026 , requesting the following under the Official Information Act 1982 (the Act):

> "We are undertaking research into the current use and planned replacement, upgrade or implementation of back-office business systems across the New Zealand public sector.
> The purpose is to identify entities with upcoming initiatives that may benefit from adopting the All-of-Government Common Process Model (AoG-CPM), and to understand which entities are already planning to use it.
> Information about the All-of-Government Common Process Model
> To minimise the administrative burden on already stretched resources, we have attached a simple spreadsheet containing an Instructions tab, Definitions tab and a short Questionnaire tab for completion."

On 1 July 2026, three foundation agencies – the Ministry for the Environment, the Ministry of Housing and Urban Development and the Ministry of Transport – were disestablished and transferred, along with the Local Government function of the Department of Internal Affairs, into the Ministry for Cities, Environment, Regions and Transport (MCERT).

Current State Systems

The decision to adopt Oracle Fusion Cloud and Datacom Easipay for HRIS and payroll systems respectively, was made pre-1 July, and all foundation agencies were migrated to these systems from mid-July (refer to the current state for HRIS and Payroll systems for each foundation agency, or "sector", below.

Sector		
Housing		
System Type	**Current System**	**Notes**
Finance (FMIS)	Oracle Fusion Cloud	Current systems for Housing sector are CPM compliant as of 2022 (the spreadsheet column on CPM compliancy seems to relate to future plans only)
Procurement	Oracle Fusion Cloud	
HRIS	Oracle Fusion Cloud	
Payroll	Datacom Easipay	
Asset Management	Oracle Fusion Cloud	
Other	N/A	

Sector		
Environment		
System Type	Current System	Notes
Finance (FMIS)	Technology One	
Procurement	Technology One	
HRIS	Oracle Fusion Cloud	Jadestar[1]
Payroll	Datacom Easipay	Jadestar[1]
Asset Management	No formal Asset Management "System"	
Other	N/A	

Sector	
Transport	
System Type	Current System
Finance (FMIS)	Technology One
Procurement	N/A
HRIS	Oracle Fusion Cloud
Payroll	Datacom Easipay
Asset Management	Technology One
EDRMS	OpenText
Contract Management	Technology One

Please note that the Local Government function is a portfolio rather than a foundation agency, so its previous systems were not migrated across to MCERT. It adopted the same systems as the Housing current state and MCERT's future state systems.

Future State Systems

The Back-office Digital Transformation Initiative was approved by Cabinet in late 2023: https://www.dia.govt.nz/diawebsite.nsf/Files/Proactive-releases-2023/$file/Proposal-to-fund-a-shared-approach-to-back-office-transformation-via-proportional-transfer.pdf.

The Government Digital Delivery Agency (GDDA) is responsible for delivering this Initiative, including:

a) Managing the New Zealand All of Government Common Process Model (CPM) and Back-office Library.

b) Ensuring All of Government Enterprise Resource Planning (ERP) Solutions (including Finance, Human Resources, Inventory Management, Payroll and Asset Management, and Procurement), compliant with the CPM, are available for agencies to consume through Marketplace, GDDA's online digital procurement platform.

[1] Environment is currently maintaining its legacy systems for HRIS and Payroll for internal reporting until the transition to the new systems is complete.

Regarding MCERT's future back-office systems, as an agency mandated by Cabinet to apply the AoG procurement model, the intention is to integrate most back-office functions, including Finance and Procurement systems.

Following direction from the GDDA, this would involve the AoG-CPM. With respect to the Finance and Procurement systems, planning is currently under way to undertake this integration and the future state of MCERT back-office systems will match the current state for the Housing sector:

Agency	
MCERT	
System Type	**Future System**
Finance (FMIS)	Oracle Fusion Cloud
Procurement	Oracle Fusion Cloud
HRIS	Oracle Fusion Cloud
Payroll	Datacom Easipay
Asset Management	Oracle Fusion Cloud
Other	N/A

If you would like to discuss this decision with us, please do not hesitate to contact us at OIA@mcert.govt.nz.

You have the right to seek an investigation and review of this response by the Ombudsman, in accordance with section 28(3) of the Act. The relevant details can be found on the Ombudsman's website www.ombudsman.parliament.nz.

Please note that due to the public interest in our work, the Ministry publishes our Official Information Act responses and the information contained in our reply to you may be published on its website. Before publishing we will remove any personal or identifiable information.

Nāku noa, nā

Hilary Penman
Manager, Ministerial and Executive Services (T)
Enabling Services Group
Ministry for Cities, Environment, Regions, and Transport