



TE MANATŪ WAKA
MINISTRY OF TRANSPORT

TRANSPORT
COVID-19
RESPONSE
PROGRAMME



Te anga tiaki o te Kōwheori 19 –
Te Arataki mō ngā mahi kawē waka
COVID-19 Protection Framework –
Guidance for Transport Operators

Current COVID-19 Protection Framework settings (traffic lights) for Aotearoa New Zealand

From 11.59pm on Wednesday 13 April 2022, the following settings apply.



Regions at Red

- No areas



Regions at Orange

- All of New Zealand



Regions at Green

- No areas

A map of these areas is available on the [Unite Against COVID-19 website](#).

Contents

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Section 1: Using this guidance

Last updated: 20 May 2022

This guidance outlines key information for transport operators about the **COVID-19 Protection Framework** (the ‘framework’).

1. This guidance can be used by operators of all transport services, including:
 - public transport services
 - charter services
 - operators of transport stations
 - freight and logistics services
2. Under the framework, ‘public transport service’ means a service for the carriage of passengers for hire or reward that is available to the public generally, and includes services provided by small passenger service vehicles.
3. Public transport does not include school transport services.
4. Charter services are services for the carriage of passengers for hire or reward, when that service is hired for a business or service, or for an event (and is not available to the public generally).
5. This guidance should be read in conjunction with:
 - the [COVID-19 Public Health Response \(Protection Framework\) Order 2021](#), which sets out the legal settings for the framework
 - official information about the framework contained on covid19.govt.nz

covid19.govt.nz



Last updated: 20 May 2022

Modal quick link guide

Mode	Quick links (click these links to be taken to the relevant section of this guidance)
Public transport (buses, trains and ferries)	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Small passenger services	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Charter services	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Air passenger services	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Cook Strait ferries	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Transport stations (airports, ferry terminals, bus and train stations)	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Ports	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)
Freight and logistics (all modes)	<ul style="list-style-type: none"> • Operating at Green (including travel between areas) • Operating at Orange (including travel between areas) • Operating at Red (including travel between areas)



Last updated: 20 May 2022

If you need further information

Agency	Email and website
Ministry of Transport	Email: COVIDsupport@transport.govt.nz Web: www.transport.govt.nz
Civil Aviation Authority and the Aviation Security Service	Email: info@caa.govt.nz Web: www.aviation.govt.nz
Maritime New Zealand	Email: MNZCovid-19@maritimenz.govt.nz Web: www.maritimenz.govt.nz
Waka Kotahi the New Zealand Transport Agency	Email: covidresponseteam@nzta.govt.nz Web: www.nzta.govt.nz

Version history

This is Version 2.2 of this guidance.

This guidance may be updated. Operators are encouraged to register their details with the Ministry of Transport or their relevant regulatory agency to receive updates (please see contact details above).

Since the last version of this guidance was issued (Version 2.1), the main changes made include:

Update to Section 5 to reflect the new face mask Exemption Card that has been implemented.



Section 2: Operating under the COVID-19 Protection Framework (the framework)

Last updated: 20 May 2022

What is the COVID-19 Protection Framework?

- The framework introduces a new flexible 3-level 'traffic light' approach to managing COVID-19 in the community. This replaces the previous Alert Level Framework used under the COVID-19 elimination strategy and came into effect at 11.59pm on Thursday 2 December 2021.



Red

Action needed to protect health system and vulnerable communities. There are different levels of restrictions on hospitality/gathering/event sizes and requirements to wear face masks in certain indoor settings.



Orange

Increasing community transmission with increasing pressure on health system and risks to vulnerable communities. There are requirements to wear face masks in certain indoor settings.



Green

Limited community transmission and the health system is ready to respond – there are no restrictions.

- The framework is more flexible than the previous Alert Level system. As with the Alert Level system, areas in New Zealand can move up traffic light settings when needed to control an outbreak.
- Further information about the framework is available on the [Unite Against COVID-19 website](https://uniteagainstcovid19.org.nz).





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How can I help keep my staff and passengers safe while travelling under the framework?

9. Regardless of which colour setting you are operating in, we all need to remain vigilant in the battle against COVID-19. Operators should:
 - encourage their passengers to follow the safe travel tips below, including by publicly displaying COVID-19 educational posters on site (see [COVID-19 Resource Toolkit](#)), and through social media and public announcements (e.g. in terminals and on-board messaging);
 - provide information and direct people to information on the framework on their websites, including wherever possible at the time of booking.

Safe travel tips for passengers

- Check the colour applicable to your travel and any requirements or restrictions before travelling by checking the [Unite Against COVID-19 website](#);
- be kind and patient with each other and transport staff, especially drivers and crew;
- practice good hygiene and follow Ministry of Health advice. This includes washing and drying your hands thoroughly with soap and water (or hand sanitiser if soap and water not available), coughing and sneezing into your elbow, not touching your face, and wearing a face mask;
- plan ahead, and allow extra time to ensure your journey is as comfortable as possible;
- stay at home if you're unwell or may have COVID-19. You should also not travel if you: have been requested to self-isolate/quarantine, have symptoms of COVID-19, are a [Household Contact](#), or are awaiting COVID-19 test results.



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What other workplace health and safety arrangements do I need to consider?

10. When considering workplace health and safety arrangements under the framework, transport operators should consider:

- advice or guidance issued by [Worksafe](#)
- advice or guidance issued by the [Ministry of Health](#) (where this may be relevant to your health and safety arrangements)
- advice or guidance issued by the [Civil Aviation Authority](#) (CAA) or [Maritime New Zealand](#) (MNZ)
- Advice or guidance issued by [Business NZ](#)

[View advice or guidance issued by Worksafe](#)

[Ministry of Health cleaning guidance](#)

What guidance is there on cleaning protocols for my transport assets?

11. Transport operators should apply cleaning practices consistent with Ministry of Health guidance and [FAQs](#).

12. Cleaning regimes should include:

- cleaning the vehicle/vessel/aircraft regularly with particular attention to high-touch surfaces (where possible, at the end of each shift/sailing/flight, but at least at the end of each day);
- as far as practicable, frequent cleaning of high-touch surfaces throughout the day.

[Ministry of Health cleaning FAQs](#)

Section 3: Mandatory vaccination and My Vaccine Pass

Last updated: 20 May 2022

There are requirements in place for vaccination as part of public health orders. For the transport sector, these include mandatory vaccination for some transport workers e.g. border workers.

Mandatory vaccination in the workplace

13. Vaccine requirements remain in place for border and MIQ workers who are at higher risk of exposure and transmission of COVID-19 and new variants. These include some workers at ports and some airports.
14. For further information on workforce mandatory vaccination, please see the [requirements on the Health website](#)
15. Information about vaccination in the workplace is also available at [Employment NZ](#) and [Business NZ](#).

[Official information regarding mandatory vaccination for border workers](#)

Transport operator vaccination policy for passengers

16. Under the framework, people will be able to travel to different areas, for any reason. There will be no restrictions on the reason for travel, although if travelling into a different coloured area, people will need to follow the framework rules for that coloured area when they are there.
17. Public transport services (buses, trains, ferries, water taxis, small passenger services, and rental vehicles etc) are prohibited from denying entry or use of their service on the basis of vaccination status, as they are considered essential to access life-preserving services.
18. This prohibition does not apply to public transport provided by domestic air travel, Cook Strait ferries or specified KiwiRail services (the TranzAlpine, Coastal Pacific and Northern Explorer services). Nor does this prohibition apply to charter services. These operators retain the ability to require their passengers to be vaccinated for travel on their services.

My Vaccine Pass

19. From 11:59pm on 4 April 2022, there are no mandated requirements for businesses or services to use My Vaccine Pass (MVP).



20. However, after 4 April, businesses and services can continue to use the MVP system if they choose. This does not apply to the public transport services described in paragraph 17 who are prohibited from using MVP as a condition of entry or carriage.

Section 4: Mandatory testing

Last updated: 20 May 2022

There are requirements in place for COVID-19 testing, both under the framework and as part of existing public health orders. In the transport sector, this includes:

- Mandatory testing in the workplace, e.g. for border workers.

Mandatory testing in the workplace

21. Regardless of what colours different areas may be operating at, testing requirements will continue for certain workers, for example border workers at ports and some airports.
22. See the [Ministry of Health website](#) for more information.

[View official
information
regarding testing](#)

No mandatory testing for travel within New Zealand

23. As noted in the previous section, under the framework, people will be able to travel to different areas, for any reason. There will be no restrictions on the reason for travel, although if travelling into a different coloured area, travellers will need to follow the framework rules for that coloured area when they are there.

Section 5: Face coverings/masks

Last updated: 20 May 2022

Who needs to wear a face covering under the framework?

24. As of 3 February 2022, a face covering will need to be an actual mask and attached to the head by loops around the ears or head. This means scarves, bandannas, or t-shirts should not be used. Face mask requirements depend on which colour an area is at.

Framework level	Face masks – transport settings
Red	<p>Face masks are mandatory on domestic aviation flights, public transport (including small passenger services), retail, public facilities, and at indoor arrival and departure points for public transport services (e.g. indoor terminals and stations).</p> <p>Face masks are not required to be worn outdoors.</p> <p>Otherwise, face masks are encouraged whenever leaving the house.</p>
Orange	<p>Face masks are mandatory on domestic aviation flights, public transport (including small passenger services), public facilities, and at indoor arrival and departure points for public transport services (e.g. indoor terminals and stations).</p> <p>Face masks are not required to be worn outdoors.</p> <p>Otherwise, face masks are encouraged elsewhere.</p>
Green	<p>There is no mandatory requirement to wear face masks.</p> <p>Face masks are encouraged to be worn indoors if possible.</p>

Other key questions – applicable to all framework levels

25. [See Ministry of Health information on the use of face masks in the community](#)
26. Some commonly asked questions are also set out below.

Question	Answer
What kind of face covering can be used?	<p>As of 3 February 2022, a face covering will need to be an actual mask and attached to the head by loops around the ears or head. This means scarves, bandannas, or t-shirts should not be used.</p> <p>Workers who are mandated to be vaccinated will need to wear a medical grade mask when working in public facing roles.</p> <p>Workers in close-proximity businesses and services will also need to wear medical grade facemasks but are not required to be vaccinated.</p> <p>At Red and Orange settings customers will need to wear a mask at food and drink businesses, close-proximity businesses, and indoor events and gatherings (you will not</p>



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	<p>need to wear a face mask at a gathering where you have the exclusive use of the venue). You can take your mask off to eat or drink.</p> <p>All primary and secondary school students Year 4 and up will need to wear a face mask on public transport and Ministry of Education funded school transport services.</p>
<p>Are there any people or situations that do not require face masks?</p>	<p>The following people are exempt from wearing face masks (any framework level), and may carry a face mask Exemption Card issued by the Ministry of Health:</p> <ul style="list-style-type: none"> • persons who are under 12 years old, • persons who have a medical condition or disability that make it unsuitable to wear a face mask (<i>please note it might not always be clear why someone may need to be exempt from wearing a face mask</i>), • drivers or staff, if: <ul style="list-style-type: none"> • they are in a space separated from passengers (e.g. pilots in a cockpit, crew on the bridge of a vessel, passengers or crew in a private cabin on a vessel, or train drivers in a train cab), or • wearing a face mask could make it unsafe to operate the vehicle (e.g. wearing a face mask means drivers or staff are unable to properly communicate, or causes the eyeglasses of the driver to fog). <p>The use of face masks is also not required in the following situations (any colour):</p> <ul style="list-style-type: none"> • on the following specific services: <ul style="list-style-type: none"> • ships that have no enclosed space for passengers; • when they are a passenger within their allocated carriage on a specified KiwiRail service (the TranzAlpine, Coastal Pacific and Northern Explorer services); • charter services. • if outside • if it is unsafe to wear a face mask (e.g. if the person's only face mask is wet, or wearing a face mask means a driver cannot safely operate the vehicle) • if there is an emergency that requires the face mask to be removed (e.g. to perform CPR) • if removal of the face mask is required to prove identity • if visibility of the mouth is required for communication (e.g. when communicating with someone who is deaf) • if there is a need to remove the face mask to take medicine • if there is a need to remove the face mask to eat or drink (if eating or drinking is permitted by the conditions of carriage).
<p>Do my staff need to enforce the</p>	<p>The obligation to wear a face mask on public transport or to carry a valid Exemption Card is the responsibility of the individual.</p>



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face mask rules for passengers?	<p>Operators, drivers, and staff are not expected to assume the role of enforcement officer, but they still have their usual customer relations role to remind people about face masks. Staff are not expected to refuse boarding to people who do not have a face mask. This kind of issue should be dealt with as you would normally manage a difficult passenger situation.</p> <p>Passengers and staff should not be encouraged to call Police if someone is not wearing a face mask. As per normal procedures, if the situation is dangerous or a passenger is displaying threatening behaviour, for example, Police should be called.</p> <p>The support of operators and staff in encouraging and educating passengers about wearing face masks is appreciated. A range of collateral is available including posters which operators are asked to display across their fleets, terminals, stations, and other facilities.</p> <p>Operators of transport services are prohibited from denying passengers access to a service if the person is carrying a face mask Exemption Card.</p>
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Section 6: Contact Tracing

Last updated: 20 May 2022

From 11:59pm Friday 25 March there is no legal requirement to scan in, or for a business to display a QR code poster or have mandatory record keeping

Should businesses continue to display QR codes for contact tracing?

27. While there is no legal requirement to display QR codes, these do not have to be removed from businesses or workplaces. QR codes can still be displayed and used to scan in if a business or person chooses to do so. In the event where the COVID-19 response may need to ramp up again, this will mean QR codes and contact tracing methods are already in place, if necessary, rather than having to repeat setting these up again.
28. The Ministry of Transport recommends QR codes continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable; these codes do not need to be replaced with new ones.

[View official information regarding contact tracing](#)

Section 7: Testing, isolation requirements and exemptions for critical workers

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Who requires a Rapid Antigen Test (RAT)?

29. Anyone with symptoms must get a test

30. The only exception to this is if a person has been a COVID-19 case. They should not have further COVID-19 tests for 28 days from when their symptoms started or when they tested positive, whichever came first.

31. Requesting a RAT:

RATs are free under the public health response for those who need a test - household contacts and people with symptoms.

Two channels are available to request RATs:

- via the website: requestrats.covid19.health.nz
- via a free call at 0800 222 478, option 3.

32. RATs for non-critical business, agencies and organisations:

Businesses outside of the critical services groups (see section 44 for information on critical services groups) can also use RATs for surveillance testing, as part of managing the health and safety of their workers in their response to COVID-19. These businesses, agencies or organisations will need to secure, use and pay for their own private supplies of RATs.

33. RAT results need to be recorded in [My Covid Record](#), even if a negative result is returned.

What are the isolation requirements for Covid cases and contacts?

34. Positive cases and their Household Contacts are required to self-isolate. Close Contacts with no symptoms do not need to self-isolate but will need to monitor symptoms and get a test if symptoms develop.

More info on each these here:

[Household Contacts](#)

[Close Contacts](#)

The '[what type of contact are you](#)' tool is also helpful in determining this.

35. Confirmed cases need to isolate for 7 days after their symptoms first occurred or they received their positive test result, whichever ends sooner. If cases are still sick, they should continue to isolate until 24 hours after the symptoms have been resolved.



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36. Household contacts need to isolate from the day the person with COVID-19 tests positive or is notified as a probable case until they complete 7 days of isolation.
37. All household contacts must test on day 3 and day 7, or as soon as possible if they develop any symptoms.
38. If a household contact tests positive, they become a confirmed case themselves and must isolate for 7 days.
39. A person who was previously a case who has finished their 7 days isolation is not considered a household contact for a period of 90 days after their first day of isolation even if someone else in their household becomes a confirmed case.
40. A person who was previously a case will not become a case again within the 3-month period ending on the date on which they first became a case where they have completed their period of isolation.
41. Other close contacts who are not household contacts do not need to isolate but should monitor for symptoms.
42. Any business or sole trader may have a worker who is a household contact on-site if this worker is not customer facing and can maintain a 'bubble of one' while at work (including travel to and from work).

For more information please see: ['Bubble of one' for workers who are contacts required to isolate'](#)

What happens if I test positive while travelling away from home?

43. If you get cold, flu or COVID-19 symptoms while away from home, get tested immediately. Do not wait until you get home.
 - Call Healthline on [0800 358 5453](tel:08003585453) for advice on testing and what to do.
 - Isolate at your accommodation if you are symptomatic, until you get your test result.
44. Positive cases and their Household Contacts are required to self-isolate. Close Contacts with no symptoms do not need to self-isolate but will need to monitor symptoms and get a test if symptoms develop.

More info on each these here:

[Household Contacts](#)

[Close Contacts](#)

The '[what type of contact are you](#)' tool is also helpful in determining this.



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How do I self-isolate if I'm travelling away from home?

45. If you or your travelling companions can drive home in a private or work vehicle, then you can do so to self-isolate at home.
46. You will need to make as few stops as possible, so you need to plan:
- your route home
 - how you would get fuel — you should only stop at a contactless petrol station
 - supplies for the journey home to reduce the number of stops you make.
 - If you are borrowing or renting a car, tell the car owner or rental service so they can clean the vehicle afterwards.
 - If you cannot drive home, it is likely you will need to stay where you are for your isolation period.
47. If you test positive or you are a Household Contact, you cannot:
- take a commercial flight home
 - do any long-distance road travel that requires an overnight stay
 - take an interisland ferry or public transport.

If you are away for work, accommodation can be arranged by you or your employer. You do not need to seek permission to do this.

If you have to remain in place, you will still have support available to isolate as part of the Care in the Community programme.

[Care in the Community](#)

[Getting help if you are self-isolating](#)

What is the Close Contact Exemption Scheme (CCES), and is my business/organisation eligible?

48. The CCES allows certain critical workers who are Household Contacts to return to work rather than self-isolate. There are requirements for businesses, including testing and how long cases need to isolate for. This is to better enable critical workforces to continue operating through a widespread community outbreak of the Omicron variant.
- Asymptomatic [close contacts](#) are not required to self-isolate.
 - [Household Contacts](#), who are critical workers, are able to use Rapid Antigen Tests (RATs) to return to work, if they are asymptomatic and return negative tests. Tests are only required on days they are working and workers are still required to self isolate when not working.



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- Workers who are household contacts should request their own tests (more information on how to do this [here](#)), or use ones provided by the business. If there are any business locations (single worksite) with 15 or more household contacts, they can request a delivery of RAT's from the Ministry of Health.

How do I know if my workers are critical?

49. If your business and some or all of your workers are critical to supply chains and/or infrastructure, as it relates to New Zealand's Omicron response, then your workers are likely to be considered critical.
50. To determine whether your business or organisation and your workers are critical, you will need to consider and prevent evidence that your business or organisation is involved in food production, distribution and sales, or health services (including for deceased persons), and some or all of your workers are required to undertake their role in person at the workplace, and in a role that must continue to be performed to either:
 - prevent an immediate risk of death or serious injury to a person or animal; or,
 - prevent serious harm (social, economic, or physical) to significant numbers in the community.
51. More information can be found at: <https://www.business.govt.nz/covid-19/testing-and-returning-to-work-during-omicron/>

What will the CCES test look like?

52. Critical workers at critical businesses who are Household Contacts will be able to return to work, provided they return a negative Rapid Antigen Test every day that they are at work throughout their required isolation period, or as otherwise appropriate to their work setting. They will only be allowed to go to work – not anywhere else.
53. Rapid Antigen Tests are less sensitive at detecting cases than a PCR test, so it is possible that your worker may have and be able to spread COVID-19, even if they return a negative Rapid Antigen Test.
54. Critical businesses should assess whether the CCES scheme is needed on a worker-by-worker basis and allow critical workers who are Household Contacts to self-isolate instead wherever possible. You should also ensure that business continuity plans are in place for if a critical worker tests positive and needs to isolate.
55. If a critical business does determine that CCES is needed for a critical worker, the business should ensure, as far as reasonably practicable, that safety



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protocols are maintained. These protocols will help to mitigate the risks associated with Rapid Antigen Testing:

- Daily symptom checks, and a daily negative Rapid Antigen Test result, required prior to the worker commencing work for the day.
- Strict use of a medical mask, donned by the worker before entry to the workplace and changed as needed during the day
- Strict compliance with any infection prevention and control protocols at work.
- When the worker's mask is removed (e.g. for eating and drinking) physical distancing must be maintained – the worker should eat alone in a well-ventilated space where possible.
- The worker should travel alone to and from and around work or between jobs, where possible.
- Ensure good ventilation when in small spaces and masks must be worn by everyone present.
- If symptoms develop at any stage, the worker will follow the public advice for close contacts with symptoms.

56. Workers under a CCES scheme should still isolate when they are not at work, until their isolation period ends. This means that they will only be able to go to work and go home and will not be able to do things like meet with co-workers socially outside of work, visit a café or restaurant, or go shopping.

Exemptions for positive cases

57. The Director-General of Health now has the power to exempt certain COVID-19 cases from isolation requirements to enable them to return to work.

The Director-General may grant an exemption only if they are satisfied that—

- the exemption is necessary or desirable to avoid temporary disruption of a business or service; and
- temporary disruption of the relevant business or service would cause significant economic, social, or physical harm to a community; and
- the extent of the exemption is no broader than is reasonably necessary to address the matters that gave rise to the exemption; and
- the risk of transmission of COVID-19 by the exempted COVID-19 case or cases can be appropriately managed.

58. Transport Operators and services must contact the Ministry of transport to make an application for this exemption via COVIDsupport@transport.govt.nz



59. The bar for an exemption is very high and can only be used as a last resort. As part of their application, businesses will need to show they have exhausted all other avenues in their business continuity planning in the first instance.

Section 8: Inter-colour travel under the framework

Last updated: 20 May 2022

There are no restrictions on the reason for travel between different areas under the framework.

60. There are no special requirements for people to be able to travel between different coloured areas unless:

- they are unwell or may have COVID-19
- they are subject to a Section 70 stay-at-home order.

Travel scenarios

61. The following table sets out some possible passenger journeys, and any associated requirements and restrictions.

Passenger Journey	Applicable restrictions and requirements
Passenger or worker travels from Green to Green, Orange or Red	<ul style="list-style-type: none"> • passenger/worker should not travel if they are unwell or subject to a Health Act section 70 Notice (a stay at home notice) • otherwise, no restrictions on reason for travel or any Government mandated requirements that need to be met e.g. testing or vaccination.
Passenger or worker travels from Orange to Green, Orange or Red	<ul style="list-style-type: none"> • passenger/worker should not travel if they are unwell or subject to a section 70 Notice • otherwise, no restrictions on reason for travel or any Government mandated requirements that need to be met e.g. testing or vaccination.
Passenger or worker travels from Red to Orange, Green or Red	<ul style="list-style-type: none"> • passenger/worker should not travel if they are unwell or subject to a section 70 Notice • otherwise, no restrictions on reason for travel or any Government mandated requirements that need to be met e.g. testing or vaccination.
Transit travel	
Passenger or worker travels from Green or Orange, through Red to any other colour (i.e. transit through Red)	<ul style="list-style-type: none"> • passenger/worker should not travel if they are unwell or subject to a section 70 Notice • otherwise, no restrictions on reason for travel or any Government mandated requirements that need to be met e.g. testing or vaccination



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Passenger or worker travels **from** Red, through any other colour **to** any other colour (i.e. transit through another colour, but starting point for journey is Red)

- passenger/worker should not travel if they are unwell or subject to a section 70 Notice
- otherwise, no restrictions on reason for travel or any Government mandated requirements that need to be met e.g. testing or vaccination).

Section 9: Operating at **Green** area (including travel between different areas)

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Key takeaways: NO AREA IN NEW ZEALAND IS AT GREEN

- All transport workplaces, businesses and transport services can operate.
- There are no restrictions on travel either within the **Green** area or for travel into an area at a different colour.
- There are no physical distancing requirements on transport services or in transport environments like terminals, airports or bus stops.
- Face masks are no longer mandatory on domestic aviation flights however are otherwise encouraged indoors, e.g. in terminal and stations and on public transport services.
- Obligations on transport workers subject to mandatory testing and vaccination under the [Required Testing Order](#) and the [Vaccinations Order](#) continue at **Green**.

No area in New Zealand is at Green

Mode/transport setting	Can I operate at Green and are there any restrictions on travel within the Green area (if applicable)?	Does the Government require my <u>workers</u> to be vaccinated or tested? If not, can I require this?	Does the Government require my <u>passengers</u> to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public who are accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset e.g. terminals or stations?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
Public transport: <i>(services for the carriage of passengers for hire or reward that are available to the public generally; includes buses, trains, ferries, etc)</i> Please see the following rows for information specific to: <ul style="list-style-type: none"> • Small passenger services • Aviation passenger services • Cook Strait ferries 	YES There are no restrictions on travel within the Green area	NO There is no requirement for public transport workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for public transport passengers to be vaccinated. Operators of public transport services are prohibited from denying passengers access to the service on the grounds of vaccination status.	YES Public transport services can operate out of Green to another area and return. See section 8 for more information on inter-colour travel scenarios and any associated requirements.	NO See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES
Small passenger services	YES There are no restrictions on travel within the Green area	NO There is no requirement for small passenger service workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are	NO There is no requirement for small passenger service passengers to be vaccinated. Operators of small passenger services are prohibited from denying passengers access to the	YES Public small passenger services can operate out of Green to another area and return. See section 8 for more information on inter-colour	NO See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they	Not applicable

Last updated: 20 May 2022

Mode/transport setting	Can I operate at Green and are there any restrictions on travel within the Green area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require this?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public who are accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset e.g. terminals or stations?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
		recommended to review the MBIE assessment tool	service on the grounds of vaccination status.	travel scenarios and any associated requirements.			become torn or general wear and tear means the code is no longer scannable.	
Aviation passenger services <i>(for domestic services)</i>	YES There are no restrictions on travel within the Green area	YES – for border workers Some aviation passenger service workers will be border workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance) Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for aviation passenger service passengers to be vaccinated. Operators of aviation passenger services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Public aviation passenger services can operate out of Green to another area and return. See section 8 for more information on inter-colour travel scenarios and any associated requirements.	NO There is no requirement for aviation passenger service passengers to wear face masks under the green traffic light setting, however these will be encouraged. See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to, from or through another coloured area.
Cook Strait ferries	YES There are no restrictions on travel within the Green area.	NO There is no requirement for Cook Strait ferry workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool .	NO There is no requirement for Cook Strait ferry passengers to be vaccinated. Operators of Cook Strait ferry services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Cook Strait ferries can operate out of Green to another area and return. See section 8 for more information on inter-colour travel scenarios and any associated requirements.	NO See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to or from another coloured area.

Mode/transport setting	Can I operate at Green and are there any restrictions on travel within the Green area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require this?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public who are accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset e.g. terminals or stations?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
Charter services <i>(services for the carriage of passengers for hire or reward, when that service is hired for a business or service, or for an event; and is not available to the public generally)</i>	YES There are no restrictions on travel within the Green area	NO There is no requirement for charter services workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for charter services passengers to be vaccinated. Operators of charter services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Charter services can operate out of Green to another area and return. See section 8 for more information on inter-colour travel scenarios and any associated requirements.	NO See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES
Transport stations <i>(i.e. airports, ferry terminals, bus and train stations)</i>	YES	YES – for border workers Border workers are those workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance) NO – for other workers Subject to the above the Government has not mandated vaccination or testing for other transport station workers. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool .	NO Operators of transport stations are prohibited from denying entry on the grounds of vaccination status, to passengers using the station to access public transport services. Food and beverage services that are their own distinct space (e.g. there are walls (whether permanent or temporary) that substantially divide that space from other spaces) within transport stations can choose to require their customers to be vaccinated. Retail services that are their own distinct space within transport stations can choose to require their	Not applicable	NO See section 5 for more information.	NO This includes any food and drink, or retail business or service that is operating within the transport station and is not its own distinct defined space. There are no capacity limits for airline lounges.	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	Not applicable

Mode/transport setting	Can I operate at Green and are there any restrictions on travel within the Green area (if applicable)?	Does the Government require my <u>workers</u> to be vaccinated or tested? If not, can I require this?	Does the Government require my <u>passengers</u> to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public who are accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset e.g. terminals or stations?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
			customers to be vaccinated.					
Ports	YES	<p>YES – for border workers</p> <p>Border workers are those workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance)</p> <p>NO – for other workers</p> <p>Subject to the above, the Government has not mandated vaccination or testing for port workers.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool.</p>	Not applicable	Not applicable	See MNZ guidance	See MNZ guidance	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	Not applicable
Freight and logistics (all modes)	<p>YES</p> <p>There are no restrictions on travel within the Green area</p>	<p>NO</p> <p>There is no requirement for freight and logistic workers to be vaccinated.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool.</p>	Not applicable	<p>YES</p> <p>There are no requirements or restrictions on travel out of Green to another area (of any colour). See section 8 for more information on inter-colour travel scenarios.</p>	<p>NO</p> <p>See section 5 for more information.</p>	NO	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the</p>	Not applicable



Last updated: 20 May 2022

Mode/transport setting	Can I operate at Green and are there any restrictions on travel within the Green area (if applicable)?	Does the Government require my <u>workers</u> to be vaccinated or tested? If not, can I require this?	Does the Government require my <u>passengers</u> to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public who are accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset e.g. terminals or stations?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
							code is no longer scannable.	

Section 10: Operating at **Orange** (including travel between different areas)

Last updated: 20 May 2022

Key Takeaways:

- All transport workplaces, businesses and transport services can operate at **Orange**.
- There are no restrictions on travel, either within the **Orange** area or for travel into an area at a different colour.
- There are no physical distancing requirements on services or in transport environments like terminals, airports or bus stops.
- Face masks are mandatory on domestic aviation flights, public transport, in small passenger venues, and in indoor terminals and stations, and are otherwise encouraged elsewhere.
- Obligations on transport workers subject to mandatory testing and vaccination under the [Required Testing Order](#) and the [Vaccinations Order](#) continue at **Orange**.

All of New Zealand
is at Orange

Mode/transport setting	Can I operate at Orange and are there any restrictions on travel within the Orange area (if applicable)?	Does the Government require my <u>workers</u> to be vaccinated or tested? If not, can I require this?	Does the Government require my <u>passengers</u> to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face masks requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
Public transport: <i>(services for the carriage of passengers for hire or reward that are available to the public generally; includes buses, trains, ferries, etc)</i> Please see the following rows for information specific to: <ul style="list-style-type: none"> • Small passenger services • Aviation services • Cook Strait ferries 	YES There are no restrictions on travel within the Orange area	NO There is no requirement for public transport workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for public transport passengers to be vaccinated. Operators of public transport services are prohibited from denying passengers access to the service on the grounds of vaccination status.	YES Public transport services can operate out of an Orange area to another coloured area, and return. See section 8 for more information on inter-colour travel scenarios.	YES Face masks are required on public transport services by drivers and passengers. All people aged 12 years or over need to wear a face mask on public transport and Ministry of Education funded school transport services. There is an exception for drivers who are in an enclosed space separate from passengers. Staff are not expected to enforce these requirements but should take an educate and inform approach. See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES
Small passenger services	YES There are no restrictions on travel within the Orange area	NO There is no requirement for small passenger	NO There is no requirement for small passenger	YES Small passenger services can operate out of an	YES Face masks are required in small passenger	NO	NO Businesses are no longer required to display QR	Not applicable

Mode/transport setting	Can I operate at Orange and are there any restrictions on travel within the Orange area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require this?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face masks requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
		<p>service workers to be vaccinated.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool</p>	<p>service passengers to be vaccinated.</p> <p>Operators of small passenger services are prohibited from denying passengers access to the service on the grounds of vaccination status.</p>	<p>Orange area to another coloured area, and return.</p> <p>See section 8 for more information on inter-colour travel scenarios.</p>	<p>services by both drivers and passengers.</p> <p>There is an exception for drivers who are in an enclosed space separate from passengers.</p> <p>All people aged 12 years or over need to wear a face mask on public transport and Ministry of Education funded school transport services.</p> <p>Staff are not expected to enforce these requirements but should take an educate and inform approach.</p> <p>See section 5 for more information.</p>		<p>codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	
Aviation passenger services <i>(for domestic services)</i>	YES There are no restrictions on travel within the Orange area	YES – for border workers Some aviation passenger service workers will be border workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance) Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for aviation passenger service passengers to be vaccinated. Operators of aviation passenger services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Aviation passenger services can operate out of an Orange area to another area and return. See section 8 for more information on inter-colour travel scenarios.	YES Face masks must be worn by crew and passengers on all services. There is an exception for aircrew who are in an enclosed space separate from passengers. All people aged 12 years or over need to wear a face mask on public transport services. Staff are not expected to enforce these requirements but should take an educate and inform approach.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to, from or through another coloured area.

Mode/transport setting	Can I operate at Orange and are there any restrictions on travel within the Orange area (if applicable)?	Does the Government require my <u>workers</u> to be vaccinated or tested? If not, can I require this?	Does the Government require my <u>passengers</u> to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face masks requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
					See section 5 for more information.			
Cook Strait ferries	YES There are no restrictions on travel within the Orange area	NO There is no requirement for Cook Strait ferry workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for Cook Strait ferry passengers to be vaccinated. Operators of Cook Strait ferry services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Cook Strait ferries can operate out of an Orange area to another area and return. See section 8 for more information on inter-colour travel scenarios.	YES Face masks are required on Cook Strait ferries. There is an exception for staff who are in an enclosed space separate from passengers. All people aged 12 years or over need to wear a face mask on public transport services. Staff are not expected to enforce these requirements but should take an educate and inform approach. See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to or from another coloured area.
Charter services <i>(services for the carriage of passengers for hire or reward, when that service is hired for a business or service, or for an event; and is not available to the public generally)</i>	YES There are no restrictions on travel within the Orange area	NO There is no requirement for charter service workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	NO There is no requirement for charter service passengers to be vaccinated. Operators of charter services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Charter services can operate out of Orange to another area and return. See section 8 for more information on inter-colour travel scenarios.	NO See section 5 for more information. Note: All people aged 12 years or over need to wear a face mask on Ministry of Education funded school transport services.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to, from or through another coloured area.

Mode/transport setting	Can I operate at Orange and are there any restrictions on travel within the Orange area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require this?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face masks requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
Transport stations <i>(airports, ferry terminals, bus and train stations)</i>	YES	<p>YES – for border workers</p> <p>Border workers are those workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance)</p> <p>NO – for other workers</p> <p>Subject to the above, the Government has not mandated vaccination or testing for other transport station workers.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool.</p>	<p>NO</p> <p>Operators of transport stations are prohibited from denying entry on the grounds of vaccination status, to passengers using the station to access public transport services.</p> <p>Food and beverage services that are their own distinct space (e.g. there are walls (whether permanent or temporary) that substantially divide that space from other spaces) within transport stations can choose to require their customers to be vaccinated.</p> <p>Retail services that are their own distinct space within transport stations can choose to require their customers to be vaccinated.</p>	Not applicable	<p>YES</p> <p>All people, aged 12 and over, will need to wear a face mask when indoors at transport stations.</p> <p>See section 5 for more information.</p>	<p>NO</p> <p>This includes any food and drink, or retail business or service that is operating within the transport station and is not its own distinct defined space.</p> <p>There are no capacity limits for airline lounges.</p> <p>Retail services that are their own distinct space within transport stations are subject to capacity limits (based on 1m distancing).</p>	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	Not applicable
Ports	YES	<p>YES – for border workers</p> <p>Border workers are those workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance).</p> <p>NO – for other workers</p> <p>Subject to the above, there is no requirement for other port workers to be vaccinated.</p>	Not applicable	Not applicable	See MNZ guidance	See MNZ guidance	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	Not applicable

Mode/transport setting	Can I operate at Orange and are there any restrictions on travel within the Orange area (if applicable)?	Does the Government require my <u>workers</u> to be vaccinated or tested? If not, can I require this?	Does the Government require my <u>passengers</u> to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn on the services I offer or by the public accessing my buildings e.g. terminals or stations? Do my staff need to enforce any face masks requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
		Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool						
Freight and logistics (all modes)	YES There are no restrictions on travel within the Orange area	NO There is no requirement for freight and logistic workers to be vaccinated. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool If you have workers at the border, they may be subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance).	Not applicable	YES Freight and logistics services can operate out of an Orange area to another area and return. See section 7 for more information on inter-colour travel scenarios.	NO Face masks are encouraged See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	Not applicable

Section 11: Operating at **Red** (including travel between different areas)

Last updated: 20 May 2022

In summary:

- All transport workplaces, businesses and transport services can operate at **Red**.
- There are no restrictions on travel, either within the **Red** area or for travel into an area at a different colour.
- There are no physical distancing requirements on services or in transport environments like terminals, airports or bus stops.
- Face masks are mandatory on domestic aviation flights, public transport, in small passenger venues, and in indoor terminals and stations, otherwise face masks are recommended whenever leaving the house.
- Obligations on transport workers subject to mandatory testing and vaccination under the [Required Testing Order](#) and the [Vaccinations Order](#) continue at **Red**.

No area of New Zealand is at Red

Mode/transport setting	Can I operate at Red and are there any restrictions on travel within the Red area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require it?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn in my workplace or on the services I offer? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
Public transport: <i>(services for the carriage of passengers for hire or reward that are available to the public generally; includes buses, trains, ferries, etc)</i> Please see the following rows for information specific to: <ul style="list-style-type: none"> • Small passenger services • Aviation services • Cook Strait ferries 	YES There are no restrictions on travel within the Red area.	NO The Government has not mandated vaccination or testing for public transport workers. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool .	NO The Government has not mandated vaccination or testing for public transport passengers. Operators of public transport services are prohibited from denying passengers access to the service on the grounds of vaccination status.	YES Public transport services can operate out of a Red area to another coloured area, and return. See section 8 for more information on inter-colour travel scenarios.	YES Face masks are required on public transport services by drivers and passengers. There is an exception for drivers who are in an enclosed space separate from passengers. Staff are not expected to enforce these requirements but should take an educate and inform approach. All people aged 8 years or over or who are a student in year 4 or above will need to wear a face mask on public transport and Ministry of Education funded school transport services. Please see section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to, from or through another coloured area.
Small passenger services	YES	NO The Government has not mandated vaccination or	NO The Government has not mandated vaccination or	YES Small passenger services can operate out of a Red	YES Face masks are required in small passenger	NO	NO Businesses are no longer required to display QR	Not applicable

Mode/transport setting	Can I operate at Red and are there any restrictions on travel within the Red area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require it?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn in my workplace or on the services I offer? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
	There are no restrictions on travel within the Red area	testing for small passenger transport workers. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool	testing for small passenger service passengers. Operators of small passenger services are prohibited from denying passengers access to the service on the grounds of vaccination status.	area to another coloured area, and return. See section 8 for more information on inter-colour travel scenarios.	services by both drivers and passengers. There is an exception for drivers who are in an enclosed space separate from passengers. Staff are not expected to enforce these requirements but should take an educate and inform approach. All people aged 8 years or over or who are a student in year 4 or above will need to wear a face mask on public transport (which includes small passenger service vehicles). See section 5 for more information.		codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	
Aviation passenger services <i>(for domestic services)</i>	YES There are no restrictions on travel within the Red area	YES – for border workers Some aviation passenger service workers will be border workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance). Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool .	NO The Government has not mandated vaccination or testing for aviation passenger service passengers. Operators of aviation passenger services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Aviation passenger services can operate out of a Red area to another area and return. See section 8 for more information on inter-colour travel scenarios.	YES Face masks must be worn by crew and passengers on all services. There is an exception for aircrew who are in an enclosed space separate from passengers, e.g. in the cockpit. Staff are not expected to enforce these requirements but should take an educate and inform approach. All people aged 8 years or over or who are a student in year 4 or above will need to wear a face mask	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to, from or through another coloured area.

Mode/transport setting	Can I operate at Red and are there any restrictions on travel within the Red area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require it?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn in my workplace or on the services I offer? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
					on public transport (which includes aviation passenger services). See section 5 for more information.			
Cook Strait ferries	YES There are no restrictions on travel within the Red area.	NO The Government has not mandated vaccination or testing for Cook Strait ferry workers. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool .	NO The Government has not mandated vaccination or testing for Cook Strait ferry passengers. Operators of Cook Strait ferry services may require their passengers to be vaccinated or tested as a condition of carriage.	YES Cook Strait ferries can operate out of a Red area to another area and return. See section 8 for more information on inter-colour travel scenarios.	YES Face masks are required on Cook Strait ferries. There is an exception for staff who are in an enclosed space separate from passengers. Staff are not expected to enforce these requirements but should take an educate and inform approach. All people aged 8 years or over or who are a student in year 4 or above will need to wear a face mask on public transport (which includes Cook Strait ferries). See section 5 for more information.	NO	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.	YES You can serve food and drink on any service, including on services operating to or from another coloured area.
Charter services <i>(services for the carriage of passengers for hire or reward, when that service is hired for a business or service, or for an event; and is not available to the public generally)</i>	YES There are no restrictions on travel within the Red area.	NO The Government has not mandated vaccination or testing for charter service workers. Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are	NO The Government has not mandated vaccination or testing for charter service passengers. Operators of charter services may require their passengers to be	YES Charter services can operate out of Red to another area and return. See section 8 for more information on inter-colour travel scenarios.	NO – for most services All students Year 4 and up will need to wear a face mask on Ministry of Education funded school transport services. See section 5 for more information.	NO If the charter service is operating as part of an event or gathering, the event or gathering capacity limits will apply.	NO Businesses are no longer required to display QR codes or provide manual record keeping. We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the	YES You can serve food and drink on any service, including on services operating to or from another coloured area.

Last updated: 20 May 2022

Mode/transport setting	Can I operate at Red and are there any restrictions on travel within the Red area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require it?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn in my workplace or on the services I offer? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
		recommended to review the MBIE assessment tool	vaccinated or tested as a condition of carriage.				code is no longer scannable.	
Transport stations <i>(i.e. airports, ferry terminals, bus and train stations)</i>	YES	<p>YES – for border workers</p> <p>Border workers are those workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance)</p> <p>NO – for other workers</p> <p>Subject to the above, the Government has not mandated vaccination or testing for other transport station workers.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool.</p>	<p>NO</p> <p>Operators of transport stations are prohibited from denying entry on the grounds of vaccination status, to passengers using the station to access public transport services.</p> <p>Food and beverage services that are their own distinct space (e.g. there are walls (whether permanent or temporary) that substantially divide that space from other spaces) within transport stations can choose to require their customers to be vaccinated.</p> <p>Retail services that are their own distinct space within transport stations can choose to require their customers to be vaccinated.</p>	Not applicable	<p>YES – for most services</p> <p>All people, aged 12 and over, will need to wear a face mask when indoors at transport stations.</p> <p>See section 5 for more information.</p>	<p>NO</p> <p>This includes any food and drink, or retail business or service that is operating within the transport station and is not its own distinct defined space.</p> <p>There are no capacity limits for airline lounges.</p> <p>For food and beverage services that are their own distinct space (e.g. there are walls (whether permanent or temporary) that substantially divide that space from other spaces) within transport stations they:</p> <ul style="list-style-type: none"> Have a capacity limit up to 200 people (based on 1m distancing) if My Vaccine Pass is used Are contactless only if My Vaccine Pass is not used <p>Retail services that are their own distinct space within transport stations are subject to capacity limits (based on 1m distancing).</p>	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	Not applicable

Mode/transport setting	Can I operate at Red and are there any restrictions on travel within the Red area (if applicable)?	Does the Government require my workers to be vaccinated or tested? If not, can I require it?	Does the Government require my passengers to be vaccinated or tested to use my service or access my buildings e.g. terminals or stations? If not, can I require this?	Can I operate my service to a different area (of the same or different colour)? If so, what requirements do I or my workers and passengers need to meet?	Do face masks need to be worn in my workplace or on the services I offer? Do my staff need to enforce any face mask requirements applicable to my operation?	Does there need to be physical distancing (or capacity limits) on my services or in public areas of my asset?	Am I required to support contact tracing (QR codes)?	Can I serve food and drink on my services?
Ports	YES	<p>YES – for border workers</p> <p>Border workers are those workers subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance).</p> <p>NO – for other workers</p> <p>Subject to the above, the Government has not mandated vaccination or testing for other port workers.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool</p>	Not applicable	Not applicable	See MNZ guidance	See MNZ guidance	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	Not applicable
Freight and logistics (all modes)	<p>YES</p> <p>There are no restrictions on travel within the Red area</p>	<p>NO</p> <p>The Government has not mandated vaccination or testing for freight and logistics workers.</p> <p>Operators (PCBUs) can assess whether to require their workers to be vaccinated, and are recommended to review the MBIE assessment tool.</p> <p>If you have workers at the border, they may be subject to Government mandated vaccination and testing requirements (see Ministry of Health guidance).</p>	Not applicable	<p>YES</p> <p>Freight and logistics services can operate out of an Orange area to another area and return.</p> <p>See section 8 for more information on inter-colour travel scenarios.</p>	<p>NO</p> <p>Face masks are encouraged.</p> <p>See section 5 for more information.</p>	NO	<p>NO</p> <p>Businesses are no longer required to display QR codes or provide manual record keeping.</p> <p>We recommend existing QR codes should continue to be displayed, and only should be removed if they become torn or general wear and tear means the code is no longer scannable.</p>	Not applicable



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MINISTRY OF TRANSPORT

