

29 June 2020

[Redacted]

Redacted to protect personal privacy

Dear [Redacted]

I refer to your request dated 02 June 2020. As advised that same day, we are responding to your questions pursuant to the Official Information Act 1982. You asked for:

*Details of all monitoring/productivity measuring software/tools used to monitor staff of the department, including when it came into effect, what its purpose is, and any policy documents related to the software.*

*This includes information on any free trials/trial periods of use of such software/tools for the last two years.*

*Please confirm if the software is used for all staff, office staff only, or remote workers only.*

In response to your questions, the Ministry only uses system monitoring as part of standard technology and security management. The Ministry does not use productivity measuring software/tools to monitor staff. The Ministry has not trialled the use of any such tools in the last two years.

The Ministry publishes our Official Information Act responses and the information contained in our reply to you will be published on the Ministry website. Before publishing we will remove any personal or identifiable information.

Yours sincerely

Nick Edwards  
**Manager, Digital and Knowledge**