

Aviation on-time performance: April 2025

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1. Introduction

The Ministry of Transport (the Ministry) reports monthly on airlines' on-time performance (OTP).

A key part of the Ministry's stewardship role is to use data and evidence to build greater transparency of aviation system performance.

This report includes domestic regional routes for the first time.

The Ministry thanks the airlines for providing the data that made this report possible.

The Ministry will continue to evolve this report and welcomes users' feedback.

2. About on-time performance

Aviation is a dynamic and complex system. Various factors, many outside airlines' control, can affect whether a flight arrives or departs on time.

Safety and security are paramount and will always take priority over timeliness.

Some airlines have provided commentary on the top factors that affected their on-time performance each month. These are included with each airline's data.

Examples of factors that can affect OTP for flights include:

- adverse weather conditions affecting flight, such as high winds, fog, low visibility, snow, heavy rains, volcanic ash
- technical issues with the aircraft
- congested air space
- airport tarmac traffic
- late arrival of other aircraft, passengers or connecting crew
- staffing issues across the aviation ecosystem (including airlines, airports, air traffic control)
- security concerns or processing delays
- supplier challenges related to fuelling, catering, digital outages, and baggage systems affecting processing and loading of luggage
- delays in processing international passengers through border checks.

3. Coverage

Domestic jet services

On-time performance is reported for jet services on New Zealand domestic routes between Auckland, Wellington, Christchurch, Dunedin and Queenstown. Coverage is unchanged from previous reports.

This report covers the following domestic airlines:

- Air New Zealand
- Jetstar.

The Domestic Jet sections of the report allow for comparison between similar services. In these sections, we have only included routes where there is more than one airline operating on that route. There were 12 routes that met this definition during the period reported.

Domestic regional services

New sections 7, 8, and 13 of the report include domestic routes that are not covered in the Domestic Jet sections of the report.

The routes included in the new Domestic Regional sections are served by the following domestic airlines:

- Air Chathams
- Air New Zealand (shown as Air NZ Regional in these sections)
- Barrier Air
- Golden Bay Air
- Originair
- Sounds Air
- Sunair Aviation.

Unlike the reporting on domestic jet services and Trans-Tasman services, reporting on domestic regional services includes routes where there is only one airline operating on that route. There were 127 Domestic Regional routes during the period reported.

Operational factors affecting domestic regional OTP

When comparing OTP across regional carriers, operational factors in addition to the examples listed on page 5 should be considered.

Most routes covered in the Domestic Regional sections of the report are flown by turboprop aircraft, but jet and piston aircraft may also be used. Aircraft size presents its own unique set of challenges:

- smaller aircraft may have quicker turnarounds and access to more airfields but are often more sensitive to weather conditions. Turboprops (commonly used on regional routes) experience more disruption from weather compared to jets
- larger aircraft tend to operate within more complex networks, increasing exposure to flow-on delays.

Airport type also plays a role:

- major hubs are more prone to congestion
- uncontrolled airfields allow for faster, more flexible operations.

Weather exposure further affects performance, particularly for routes into alpine or coastal regions.

Differences in how OTP is captured also means that data across carriers is not always directly comparable – this is described further in section 4 'Reports' below.

Domestic OTP by region

New section 14 of this report breaks down domestic OTP by region. It covers all aircraft types.

The routes included in this section are flown by the same airlines as for the Domestic Regional sections, with the addition of Jetstar.

How Air New Zealand's domestic OTP data is treated

Air New Zealand uses a mix of jet and turboprop aircraft on its domestic routes.

- All Air New Zealand turboprop services are covered in the Domestic Regional section.
- Jet services are covered in the Domestic Jet section if they meet the criteria for inclusion (that is, they are jet services between Auckland, Wellington, Christchurch, Dunedin and Queenstown on routes served by more than one airline).
- Any other Air New Zealand jet services are included in the Domestic Regional section. For example, the Domestic Regional section includes Air New Zealand routes that are flown by jet aircraft, but that do not meet the criteria for inclusion in the domestic jet section of the report because the routes are serviced only by Air New Zealand.
- Air New Zealand's Domestic Regional services are labelled as "Air NZ Regional" in this report to help distinguish between the different categories of reporting.
- Section 14 which breaks down OTP by region includes *all* Air New Zealand domestic services regardless of aircraft type.

Trans-Tasman

On-time performance is reported for services on routes between New Zealand and Australia.

This report includes data from the following airlines:

- Air New Zealand
- China Airlines
- China Eastern Airlines
- Emirates
- Jetstar
- LATAM Airlines
- Qantas
- Solomon Airlines
- Virgin Australia.

In the Trans-Tasman sections of the report, we have only included routes where there is more than one airline operating on that route. There were 28 routes that met this definition during the period reported. Coverage is unchanged from previous reports.

4. Reports

Data was supplied by the airlines and collated by the Ministry.

Airlines that provided data for domestic jet and Trans-Tasman routes use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure OTP.

Airlines flying domestic regional routes use various methods to record their OTP, including manual recording of data.

After collection of initial data, aggregate reports are subject to internal audit by participating airlines prior to publication.

5. Definitions

Term	Definition					
On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carrier's schedule. Neither diverted nor cancelled flights count as on time.					
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.					
Cancellation	A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.					
	The cancellation window starts at midnight 7 days before the flight.					
	 For example, if the flight is scheduled to depart at 09:00 on Monday and is cancelled at or after 00:00 on the previous Tuesday, it will be counted as a cancellation. If it is cancelled at or before 23:59 on the Monday prior, it will not be counted as a cancellation. 					
On time departure percentage	The percentage of on-time departures is measured against the number of departures operated on any particular sector.					
On time arrival percentage	The percentage of on-time arrivals is measured against the number of arrivals operated on any particular sector.					
Cancellation percentage	The percentage of cancellations is measured against the number of services scheduled on any particular sector.					

6. Caveats and limitations of the data

For domestic jet and Trans-Tasman services, from time to time there could be subtle differences in the way departure time is measured.

There are differences in how the regional airlines record departure and arrival times. For example, some record departure time as when the engine starts and others from when the

aircraft pushes back from the gate. Inconsistencies in how OTP is measured mean that data across carriers is not always directly comparable.

Care should be taken interpreting OTP for airlines that fly 20 or fewer sectors per month. Due to the small number of flights any delay or cancellation will vary their overall OTP considerably.

7. Industry on-time performance for domestic regional routes in April 2025

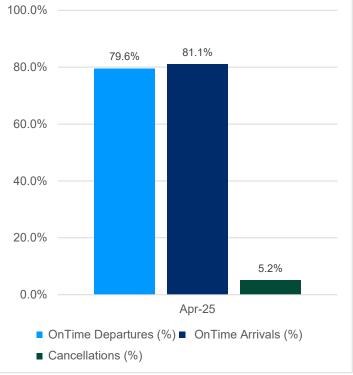
For April 2025, OTP for all domestic regional routes covered by this report was 79.6 percent for on-time departures and 81.1 percent for on-time arrivals. The cancellation rate for the month was 5.2 percent.

Twenty routes recorded 100 percent OTP for departures this month, and 23 routes recorded 100 percent OTP for arrivals. OTP for each route can be found in section 13 of this report.

Sectors		On-Time D	Departures	On-Time	Arrivals	Cancellations		
Sc	heduled	Flown	No. %		No.	%	No.	%
	11,877	11,262	8,968	79.6%	9,130	81.1%	614	5.2%

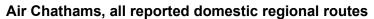
All airlines' on-time performance, April 2025

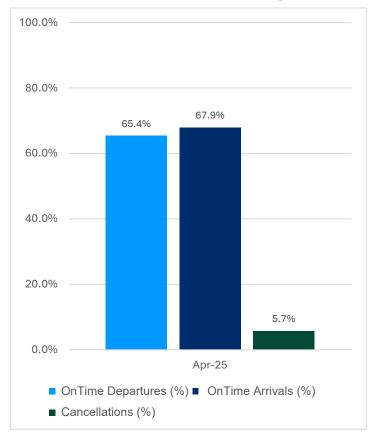
Domestic regional on-time performance trends, all airlines, all reported routes



8. Airlines' performance on domestic regional routes in April 2025

Air Chathams



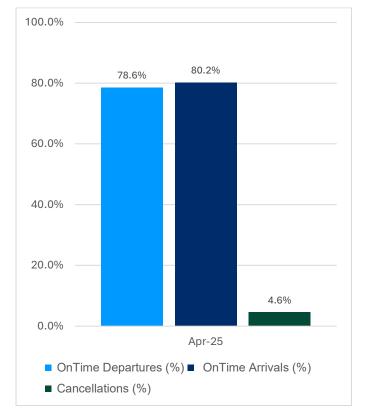


Air Chathams reports that many of the delays this month were the result of a week of particularly bad weather, when a severe weather system crossed the North Island impacting on flight schedules causing some cancellations and many departure delays. The same weather issues created some significant delays due to airport and Airways congestion when aircraft were unable to operate.

A number of flights were cancelled due to northerly weather conditions causing low cloud and fog at Whakatāne airport.

Chatham Islands flights are essential for carriage of goods to and from the island. Due to the bulky nature of the cargo carried (especially from the mainland to the island), there are often delays to allow all the necessary supplies to be loaded.

Air New Zealand



Air New Zealand, all reported domestic regional routes

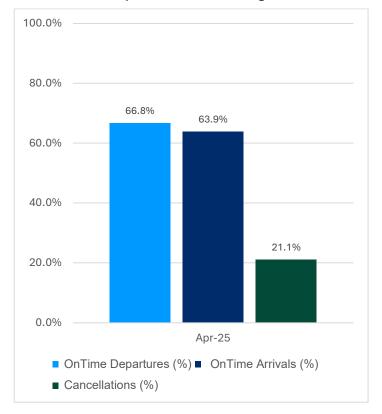
Air New Zealand notes that regional flying operates in a challenging environment, characterised by volatile weather, limited infrastructure, and tight fleet availability. Where possible, Air New Zealand will up-gauge aircraft, add recovery flights,¹ or re-route passengers via alternative hubs to maintain access and connectivity.

Cancellations peaked during Cyclone Tam, with additional impact from bird strikes and limited crew availability.

Regional services were significantly affected by Cyclone Tam, particularly in northern areas such as Rotorua, Tauranga, and Whangārei. Additional delays occurred in late April due to strong winds in Wellington.

¹ A flight from a diverted location to the original destination.

Barrier Air

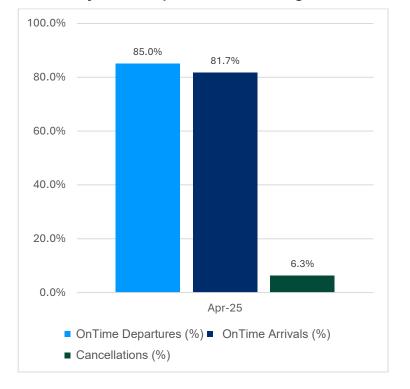


Barrier Air, all reported domestic regional routes

Barrier Air reports that a significant number of delays and 87 percent of cancellations were attributable to Cyclone Tam (15-19 April 2025), which brought severe weather conditions across the North Island and disrupted operations on all their routes.

In addition to passenger operations, Barrier Air provides a freight service between Auckland and Great Barrier Island. This dual operation can contribute to occasional delays due to the time required for loading and unloading cargo.

Golden Bay Air

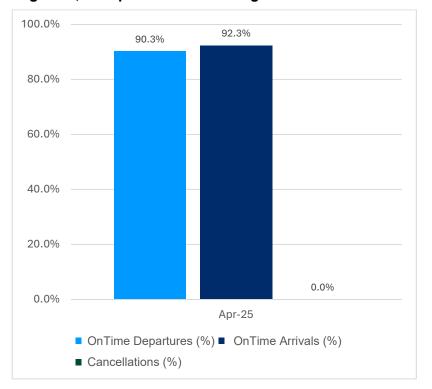


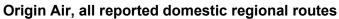
Golden Bay Air, all reported domestic regional routes

Golden Bay Air has reported on its two most regular routes, Wellington – Takaka and Takaka – Wellington. Other routes are operated when there is demand.

Golden Bay Air reports that bad weather was the main cause of delays this month. Fuel uplift and passenger delays also affected OTP.

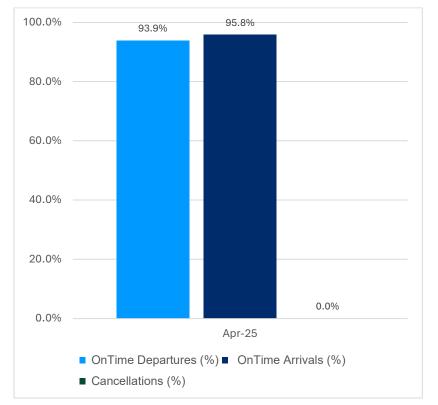
Origin Air





Origin reports that delays this month were caused by engineering, weather, and air traffic control issues.

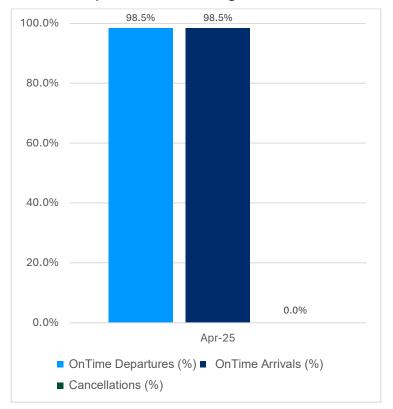
Sounds Air



Sounds Air, all reported domestic regional routes

Sounds Air reports that weather was the cause of their small number of delays this month.

Sunair



Sunair, all reported domestic regional routes

Sunair operates small 4- and 6-seater aircraft. If no passengers book a flight on a given day, the service is not operated. Flights that were advertised but not operated because there were no bookings have been omitted from Sunair's OTP data.

9. Industry on-time performance for domestic jet routes in April 2025

For April 2025, OTP for all domestic jet routes covered by this report was 80.2 percent for on-time departures and 81.9 percent for on-time arrivals. The cancellation rate for the month was 0.8 percent.

The route with the highest OTP for departures in April 2025 was Auckland – Dunedin with 89.2 percent of flights departing on time. Auckland – Dunedin also had the highest arrivals OTP, with 89.2 percent of flights arriving on time.

Cancellations were highest on the Queenstown – Auckland route, with 1.5 percent of services cancelled.

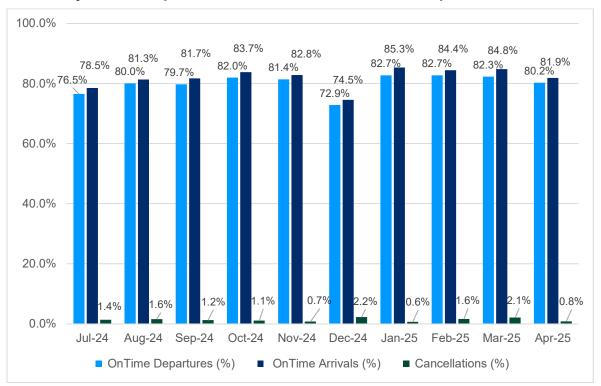
Both airlines' on-time performance, domestic jets, April 2025

Sectors ²		On-Time D	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No. %		No.	%	No.	%	
3,716	3,685	2,957	80.2%	3,017	81.9%	31	0.8%	

Domestic jet routes ranked by on-time performance, April 2025

On-Time Departures	6	On-Time Arrivals		Cancellations	
Route	%	Route	%	Route	%
Auckland - Dunedin	89.2%	Auckland - Dunedin	89.2%	Queenstown - Auckland	1.5%
Queenstown - Wellington	85.3%	Dunedin - Auckland	88.3%	Queenstown - Wellington	1.3%
Dunedin - Auckland	84.2%	Auckland - Queenstown	85.9%	Wellington - Auckland	1.1%
Auckland - Wellington	82.9%	Auckland - Wellington	85.5%	Auckland - Wellington	1.0%
Queenstown - Auckland	82.6%	Queenstown - Auckland	84.1%	Wellington - Christchurch	0.8%
Wellington - Christchurch	81.8%	Queenstown - Wellington	84.0%	Christchurch - Wellington	0.8%
Wellington - Queenstown	81.6%	Wellington - Christchurch	82.6%	Christchurch - Auckland	0.8%
Auckland - Queenstown	81.2%	Christchurch - Wellington	81.6%	Auckland - Christchurch	0.7%
Christchurch - Wellington	80.8%	Wellington - Auckland	80.1%	Auckland - Queenstown	0.6%
Wellington - Auckland	80.5%	Christchurch - Auckland	78.8%	Wellington - Queenstown	0.0%
Christchurch - Auckland	79.0%	Auckland - Christchurch	77.9%	Dunedin - Auckland	0.0%
Auckland - Christchurch	74.2%	Wellington - Queenstown	77.6%	Auckland - Dunedin	0.0%
Total	80.2%		81.9%		0.8%

² A sector is a single flight from a departure point to a destination.



Domestic jets on-time performance trends, both airlines, all reported routes

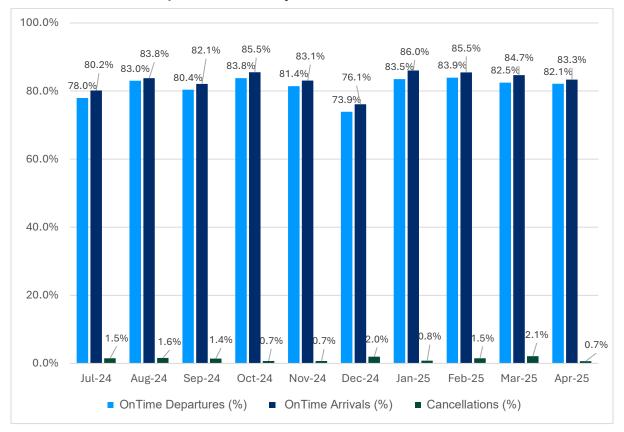
10. Airlines' performance for domestic jet routes in April 2025

Air New Zealand recorded 82.1 percent for on-time departures, and Jetstar 75.3 percent.

For on-time arrivals, Air New Zealand recorded 83.3 percent and Jetstar recorded 78 percent.

Air New Zealand's cancellation rate was 0.7 percent and Jetstar's was 1.3 percent.

Air New Zealand

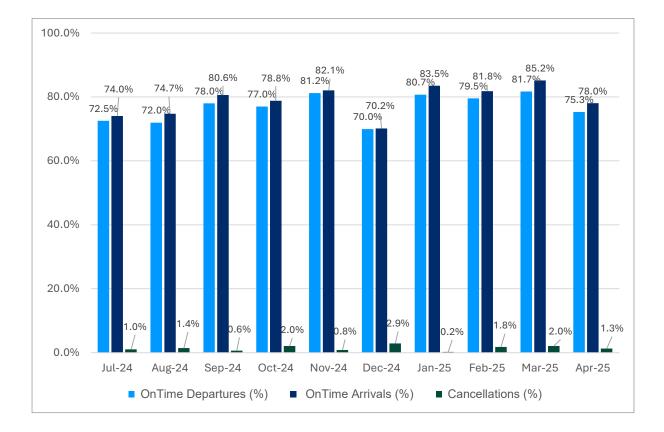


Air New Zealand, all reported domestic jet routes

Cancellations were limited and primarily due to Cyclone Tam, severe winds in Wellington, and wind shear in Queenstown.

Flight schedules were impacted by Cyclone Tam and subsequent disruptions, with knock-on delays from ground handling constraints and crewing challenges.

Jetstar



Jetstar, all reported domestic jet routes

Jetstar reported that performance this month was impacted by:

- weather-related delays in Auckland, Christchurch and Wellington
- airport infrastructure combined with seasonal boarding delays driven by peak passenger movements.

11. Industry on-time performance for trans-Tasman routes in April 2025

More detail on the number of flights and the routes flown by each airline can be found in section 16.

For April 2025, OTP over all trans-Tasman routes covered by this report was 69.5 percent for on-time departures and 75.8 percent for on-time arrivals. The cancellation rate for the month was 1.0 percent.

Brisbane - Queenstown was the route with the highest OTP for departures in April 2025, with 95.7 percent. The route with the highest OTP for arrivals was Brisbane - Queenstown with 93.5 percent.

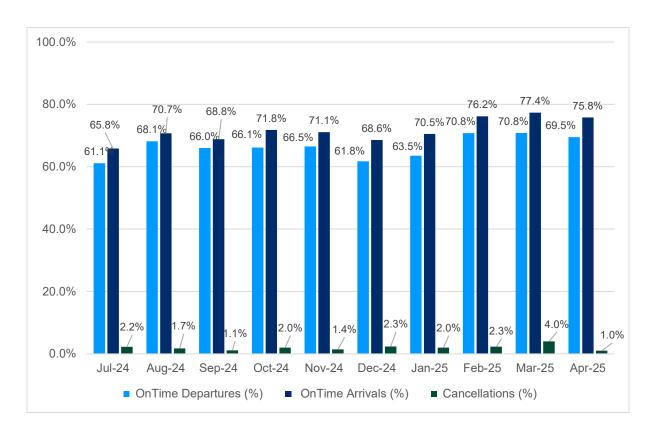
Cancellations were highest on the Gold Coast – Auckland route in April 2025, with 3.2 percent of services cancelled.

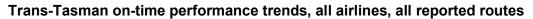
All airlines' on-time performance, April 2025

Sectors		On-Time D	Departures	On-Time	Arrivals	Cancellations		
Scheduled	Flown	No. %		No.	%	No.	%	
3,463	3,428	2,383	69.5%	2,600	75.8%	35	1.0%	

Top 5 trans-Tasman routes for on-time performance, April 2025

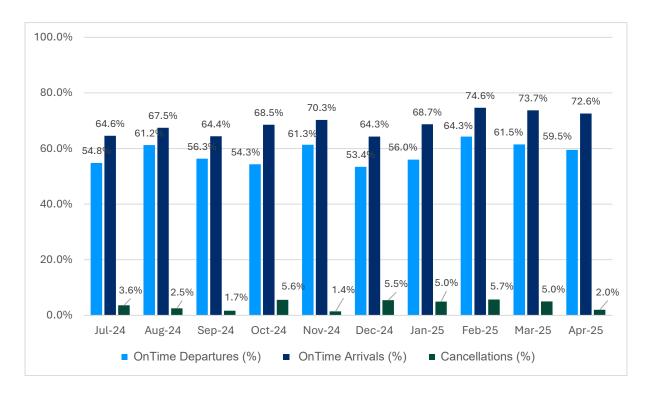
On-Time Departures		On-Time Arrivals				
Route	%	Route	%			
Brisbane – Queenstown	95.7%	Brisbane – Queenstown	93.5%			
Gold Coast – Christchurch	87.2%	Gold Coast - Christchurch	89.7%			
Gold Coast – Auckland	85.9%	Auckland – Gold Coast	88.2%			
Sydney – Queenstown	84.3%	Gold Coast – Auckland	88.0%			
Wellington – Melbourne	79.4%	Christchurch – Gold Coast	86.8%			





12. Airlines' performance for trans-Tasman routes in April 2025

Air New Zealand



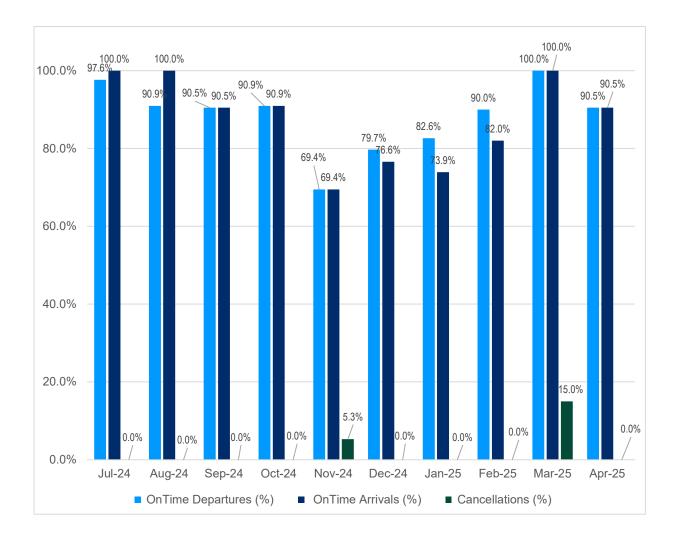
Air New Zealand, all reported trans-Tasman routes

Air New Zealand reports that delays on trans-Tasman routes this month were driven by ramp congestion, weather-related disruption to Pacific Island services, and operational factors such as fast eastbound crossing times and excess cabin baggage. Cyclone Tam caused further disruption mid-month.

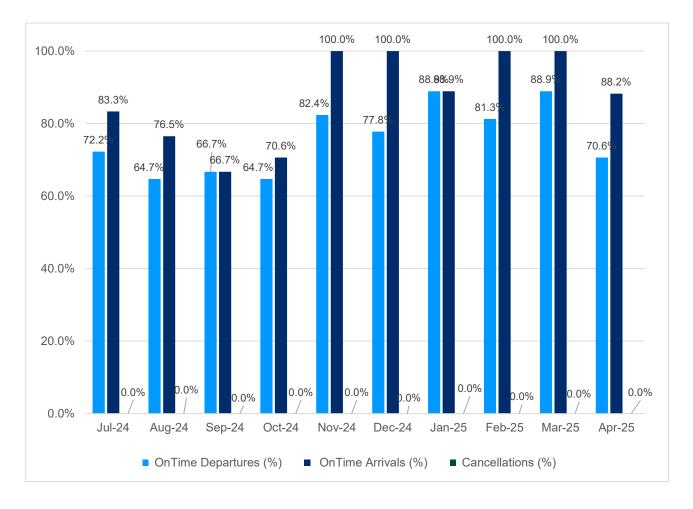
Air New Zealand also reports that a small number of cancellations occurred due to aircraft maintenance and mid-month weather disruptions.

China Airlines

China Airlines, all reported trans-Tasman routes

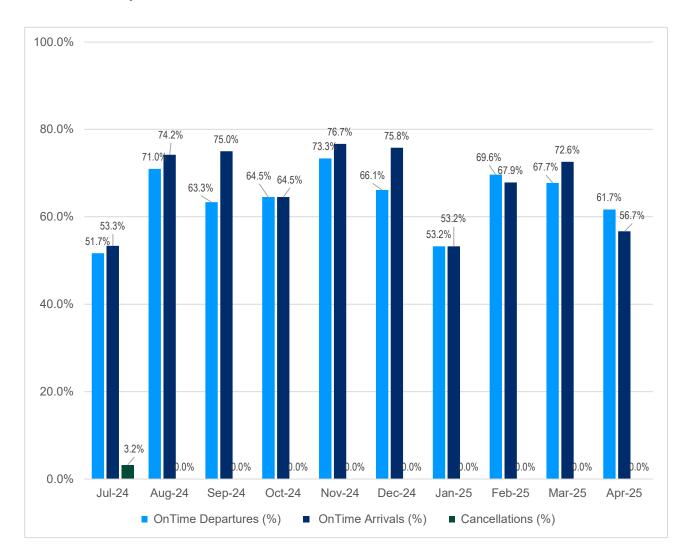


China Eastern Airlines



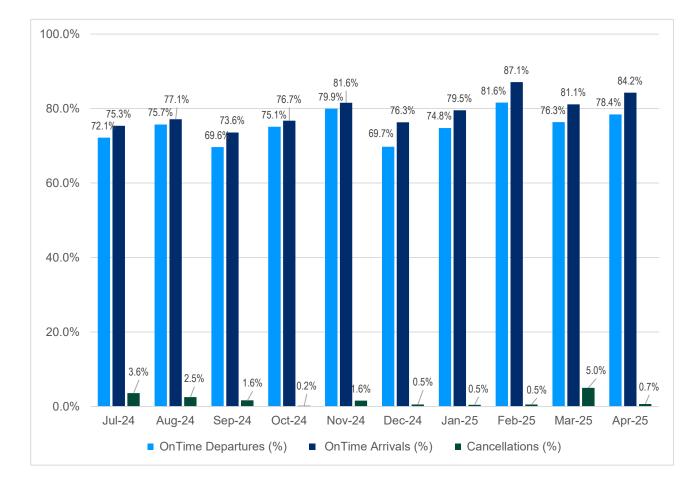
China Eastern Airlines, all reported trans-Tasman routes

Emirates



Emirates, all reported trans-Tasman routes

Jetstar

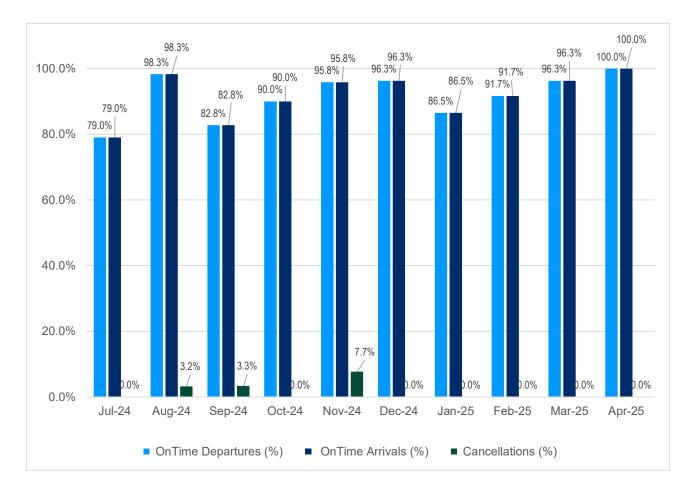


Jetstar, all reported trans-Tasman routes

Jetstar reports that the following factors affected trans-Tasman OTP in April:

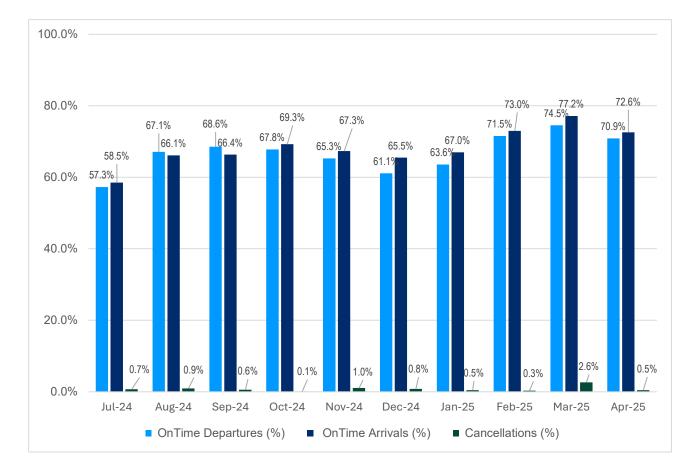
- Tarmac congestion (air traffic control ground delays)
- airport infrastructure (Auckland security screening)
- seasonal boarding delays and consequential delays.

LATAM Airlines



LATAM Airlines, all reported trans-Tasman routes

Qantas

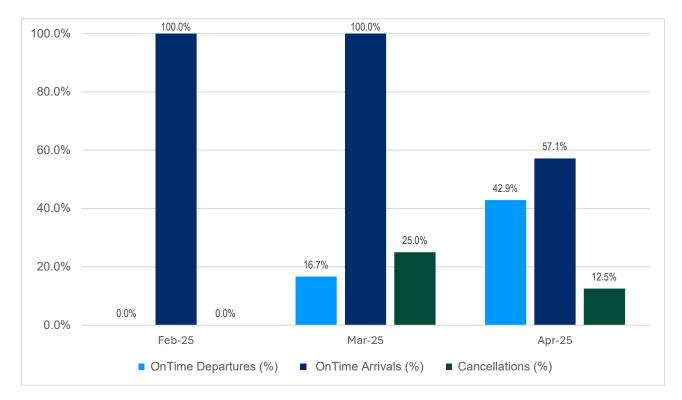


Qantas, all reported trans-Tasman routes

Qantas reports that the following factors affected their OTP in April:

- Seasonal weather-related delays (storms)
- Industry congestion at airports, exacerbated by weather conditions
- Late arriving inbound aircraft as a result of weather-related delays
- Consequential boarding and ramp delays as a result of off-schedule operations
- Seasonal boarding delays driven by Easter holiday period
 - In addition to passenger security screening congestion delays in Auckland.

Solomon Airlines



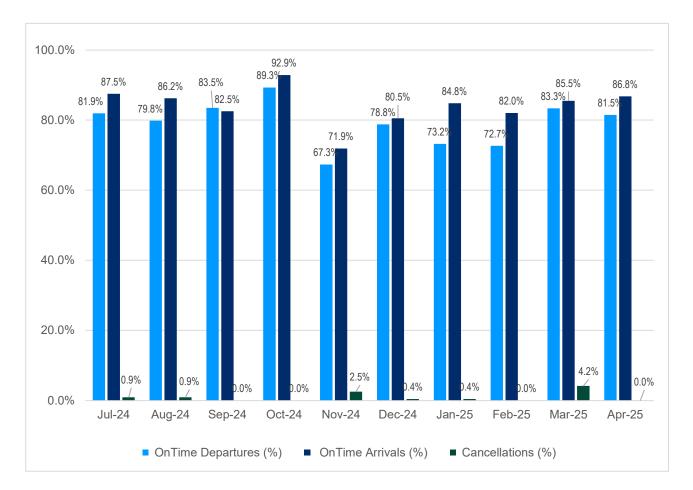
Solomon Airlines, all reported trans-Tasman routes

Solomon Airlines started weekly Brisbane – Auckland and Auckland – Brisbane services in February 2025.

Solomon Airlines reports that notable delays in April were caused by:

- A diversion to Hamilton due to unsuitable weather in Auckland
- A 4-hour delay departing Brisbane due to curfew restrictions in Auckland.

Virgin Australia



Virgin Australia, all reported trans-Tasman routes

Route	Sectors		On-Time Depa	On-Time Departures		rivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	9
Auckland - Blenheim	137	133	105	78.9%	113	85.0%	4	2.9%
Air NZ Regional	137	133	105	78.9%	113	85.0%	4	2.9%
Auckland - Chatham Islands (Tuuta)	4	4	1	25.0%	2	50.0%	0	0.0%
Air Chathams	4	4	1	25.0%	2	50.0%	0	0.0%
Auckland - Gisborne	148	146	112	76.7%	112	76.7%	2	1.4%
Air NZ Regional	148	146	112	76.7%	112	76.7%	2	1.49
Auckland - Great Barrier Island	219	174	91	52.3%	93	53.4%	45	20.59
Barrier Air	219	174	91	52.3%	93	53.4%	45	20.5%
Auckland - Hawke's Bay	314	303	232	76.6%	236	77.9%	11	3.59
Air NZ Regional	314	303	232	76.6%	236	77.9%	11	3.59
Auckland - Invercargill	21	21	18	85.7%	20	95.2%	0	0.09
Air NZ Regional	21	21	18	85.7%	20	95.2%	0	0.0
Auckland - Kaitaia	74	58	43	74.1%	38	65.5%	16	21.6
Barrier Air	74	58	43	74.1%	38	65.5%	16	21.69
Auckland - Kerikeri	180	154	116	75.3%	105	68.2%	26	14.49
Barrier Air	53	45	36	80.0%	30	66.7%	8	15.1
Air NZ Regional	127	109	80	73.4%	75	68.8%	18	14.2

13. Individual domestic regional routes in April 2025

Route	Sectors		On-Time Depa	artures	On-Time A	rrivals	Cancellations	
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Auckland - Nelson	291	279	204	73.1%	226	81.0%	11	3.8%
Air NZ Regional	291	279	204	73.1%	226	81.0%	11	3.8%
Auckland - New Plymouth	217	205	152	74.1%	168	82.0%	12	5.5%
Air NZ Regional	217	205	152	74.1%	168	82.0%	12	5.5%
Auckland - Palmerston North	277	268	192	71.6%	214	79.9%	9	3.2%
Air NZ Regional	277	268	192	71.6%	214	79.9%	9	3.2%
Auckland - Paraparaumu	32	31	16	51.6%	18	58.1%	1	3.1%
Air Chathams	32	31	16	51.6%	18	58.1%	1	3.1%
Auckland - Rotorua	65	54	41	75.9%	38	70.4%	11	16.9%
Air NZ Regional	65	54	41	75.9%	38	70.4%	11	16.9%
Auckland - Taupo	60	56	42	75.0%	42	75.0%	4	6.7%
Air NZ Regional	60	56	42	75.0%	42	75.0%	4	6.7%
Auckland - Tauranga	233	227	174	76.7%	172	75.8%	6	2.6%
Air NZ Regional	233	227	174	76.7%	172	75.8%	6	2.6%
Auckland - Whakatāne	41	33	24	72.7%	24	72.7%	8	19.5%
Air Chathams	41	33	24	72.7%	24	72.7%	8	19.5%
Auckland - Whanganui	77	76	50	65.8%	51	67.1%	1	1.3%
Air Chathams	77	76	50	65.8%	51	67.1%	1	1.3%
Auckland - Whangarei	118	101	74	73.3%	64	63.4%	17	14.4%

Route	Sectors	Sectors		artures	On-Time A	rrivals	Cancellations	
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Air NZ Regional	118	101	74	73.3%	64	63.4%	17	14.4%
Auckland - Whitianga	39	31	25	80.6%	16	51.6%	8	20.5%
Barrier Air	39	31	25	80.6%	16	51.6%	8	20.5%
Blenheim - Auckland	136	131	97	74.0%	97	74.0%	5	3.7%
Air NZ Regional	136	131	97	74.0%	97	74.0%	5	3.7%
Blenheim - Christchurch	103	103	98	95.1%	100	97.1%	0	0.0%
Sounds Air	103	103	98	95.1%	100	97.1%	0	0.0%
Blenheim - Paraparaumu	15	15	12	80.0%	14	93.3%	0	0.0%
Sounds Air	15	15	12	80.0%	14	93.3%	0	0.0%
Blenheim - Wellington	364	361	322	89.2%	321	88.9%	3	0.8%
Air NZ Regional	106	103	78	75.7%	75	72.8%	3	2.8%
Sounds Air	258	258	244	94.6%	246	95.3%	0	0.0%
Chatham Islands (Tuuta) - Auckland	4	4	4	100.0%	4	100.0%	0	0.0%
Air Chathams	4	4	4	100.0%	4	100.0%	0	0.0%
Chatham Islands (Tuuta) - Christchurch	5	5	2	40.0%	3	60.0%	0	0.0%
Air Chathams	5	5	2	40.0%	3	60.0%	0	0.0%
Chatham Islands (Tuuta) - Wellington	8	8	8	100.0%	8	100.0%	0	0.0%
Air Chathams	8	8	8	100.0%	8	100.0%	0	0.0%
Christchurch - Blenheim	103	103	95	92.2%	97	94.2%	0	0.0%

Route	Sectors		On-Time Depa	artures	On-Time A	rrivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Sounds Air	103	103	95	92.2%	97	94.2%	0	0.0%
Christchurch - Chatham Islands (Tuuta)	5	5	3	60.0%	4	80.0%	0	0.0%
Air Chathams	5	5	3	60.0%	4	80.0%	0	0.0%
Christchurch - Dunedin	177	174	150	86.2%	159	91.4%	3	1.7%
Air NZ Regional	177	174	150	86.2%	159	91.4%	3	1.7%
Christchurch - Hamilton	117	116	98	84.5%	104	89.7%	1	0.9%
Air NZ Regional	117	116	98	84.5%	104	89.7%	1	0.9%
Christchurch - Hawke's Bay	86	85	73	85.9%	71	83.5%	1	1.2%
Air NZ Regional	86	85	73	85.9%	71	83.5%	1	1.2%
Christchurch - Hokitika	52	46	40	87.0%	40	87.0%	6	11.5%
Air NZ Regional	52	46	40	87.0%	40	87.0%	6	11.5%
Christchurch - Invercargill	169	167	148	88.6%	154	92.2%	2	1.2%
Air NZ Regional	169	167	148	88.6%	154	92.2%	2	1.2%
Christchurch - Nelson	187	180	147	81.7%	138	76.7%	7	3.7%
Air NZ Regional	187	180	147	81.7%	138	76.7%	7	3.7%
Christchurch - New Plymouth	60	60	45	75.0%	44	73.3%	0	0.0%
Air NZ Regional	60	60	45	75.0%	44	73.3%	0	0.0%

Route	Sectors	Sectors		artures	On-Time A	rrivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Christchurch - Palmerston North	125	121	101	83.5%	101	83.5%	4	3.2%
Air NZ Regional	125	121	101	83.5%	101	83.5%	4	3.2%
Christchurch - Queenstown	64	59	54	91.5%	51	86.4%	5	7.8%
Air NZ Regional	64	59	54	91.5%	51	86.4%	5	7.8%
Christchurch - Rotorua	51	47	43	91.5%	42	89.4%	4	7.8%
Air NZ Regional	51	47	43	91.5%	42	89.4%	4	7.8%
Christchurch - Tauranga	95	92	74	80.4%	68	73.9%	3	3.2%
Air NZ Regional	95	92	74	80.4%	68	73.9%	3	3.2%
Christchurch - Wanaka	78	78	72	92.3%	72	92.3%	0	0.0%
Sounds Air	78	78	72	92.3%	72	92.3%	0	0.0%
Christchurch - Wellington	319	307	257	83.7%	269	87.6%	12	3.8%
Air NZ Regional	319	307	257	83.7%	269	87.6%	12	3.8%
Dunedin - Christchurch	177	174	157	90.2%	155	89.1%	3	1.7%
Air NZ Regional	177	174	157	90.2%	155	89.1%	3	1.7%
Dunedin - Wellington	25	24	20	83.3%	23	95.8%	1	4.0%
Air NZ Regional	25	24	20	83.3%	23	95.8%	1	4.0%
Gisborne - Auckland	148	143	108	75.5%	111	77.6%	5	3.4%
Air NZ Regional	148	143	108	75.5%	111	77.6%	5	3.4%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellations	
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Gisborne - Hamilton	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Gisborne - Hawke's Bay	13	13	13	100.0%	13	100.0%	0	0.0%
Sunair Aviation	13	13	13	100.0%	13	100.0%	0	0.0%
Gisborne - Tauranga	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Gisborne - Wellington	57	56	40	71.4%	46	82.1%	1	1.8%
Air NZ Regional	57	56	40	71.4%	46	82.1%	1	1.8%
Great Barrier Island - Auckland	223	173	117	67.6%	119	68.8%	50	22.4%
Barrier Air	223	173	117	67.6%	119	68.8%	50	22.4%
Great Barrier Island - North Shore	25	17	8	47.1%	9	52.9%	8	32.0%
Barrier Air	25	17	8	47.1%	9	52.9%	8	32.0%
Great Barrier Island - Tauranga	12	10	6	60.0%	6	60.0%	2	16.7%
Barrier Air	8	6	2	33.3%	2	33.3%	2	25.0%
Sunair Aviation	4	4	4	100.0%	4	100.0%	0	0.0%
Great Barrier Island - Whangarei	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Great Barrier Island - Whitianga	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%

Route	Sectors	3	On-Time Dep	artures	On-Time A	rrivals	Cancellatio	ons
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Hamilton - Christchurch	117	114	91	79.8%	101	88.6%	3	2.6%
Air NZ Regional	117	114	91	79.8%	101	88.6%	3	2.6%
Hamilton - Hawke's Bay	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Hamilton - Palmerston North	11	11	8	72.7%	9	81.8%	0	0.0%
Originair	11	11	8	72.7%	9	81.8%	0	0.0%
Hamilton - Wellington	157	152	122	80.3%	124	81.6%	5	3.2%
Air NZ Regional	157	152	122	80.3%	124	81.6%	5	3.2%
Hamilton - Whangarei	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Hawke's Bay - Auckland	312	301	238	79.1%	232	77.1%	11	3.5%
Air NZ Regional	312	301	238	79.1%	232	77.1%	11	3.5%
Hawke's Bay - Christchurch	86	85	69	81.2%	73	85.9%	1	1.2%
Air NZ Regional	86	85	69	81.2%	73	85.9%	1	1.2%
Hawke's Bay - Gisborne	17	17	16	94.1%	16	94.1%	0	0.0%
Sunair Aviation	17	17	16	94.1%	16	94.1%	0	0.0%
Hawke's Bay - Hamilton	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%

Route	Sectors	_	On-Time Dep	artures	On-Time A	rrivals	Cancellati	ons
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Hawke's Bay - Wairoa	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Hawke's Bay - Wellington	116	111	97	87.4%	100	90.1%	5	4.3%
Air NZ Regional	116	111	97	87.4%	100	90.1%	5	4.3%
Hokitika - Christchurch	52	46	39	84.8%	38	82.6%	6	11.5%
Air NZ Regional	52	46	39	84.8%	38	82.6%	6	11.5%
Invercargill - Auckland	21	21	17	81.0%	18	85.7%	0	0.0%
Air NZ Regional	21	21	17	81.0%	18	85.7%	0	0.0%
Invercargill - Christchurch	169	167	153	91.6%	153	91.6%	2	1.2%
Air NZ Regional	169	167	153	91.6%	153	91.6%	2	1.2%
Kaitaia - Auckland	72	58	44	75.9%	44	75.9%	14	19.4%
Barrier Air	72	58	44	75.9%	44	75.9%	14	19.4%
Kerikeri - Auckland	180	152	106	69.7%	110	72.4%	28	15.6%
Barrier Air	53	45	34	75.6%	30	66.7%	8	15.1%
Air NZ Regional	127	107	72	67.3%	80	74.8%	20	15.7%
Nelson - Auckland	291	277	196	70.8%	204	73.6%	14	4.8%
Air NZ Regional	291	277	196	70.8%	204	73.6%	14	4.8%
Nelson - Christchurch	191	185	144	77.8%	148	80.0%	6	3.1%
Air NZ Regional	191	185	144	77.8%	148	80.0%	6	3.1%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellatio	ons
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Nelson - Palmerston North	28	28	26	92.9%	28	100.0%	0	0.0%
Originair	28	28	26	92.9%	28	100.0%	0	0.0%
Nelson - Paraparaumu	14	14	14	100.0%	13	92.9%	0	0.0%
Sounds Air	14	14	14	100.0%	13	92.9%	0	0.0%
Nelson - Wellington	413	406	349	86.0%	361	88.9%	7	1.7%
Air NZ Regional	239	232	189	81.5%	195	84.1%	7	2.9%
Sounds Air	148	148	138	93.2%	142	95.9%	0	0.0%
Originair	26	26	22	84.6%	24	92.3%	0	0.0%
New Plymouth - Auckland	217	207	172	83.1%	173	83.6%	10	4.6%
Air NZ Regional	217	207	172	83.1%	173	83.6%	10	4.6%
New Plymouth - Christchurch	60	58	39	67.2%	39	67.2%	2	3.3%
Air NZ Regional	60	58	39	67.2%	39	67.2%	2	3.3%
New Plymouth - Wellington	82	76	67	88.2%	69	90.8%	6	7.3%
Air NZ Regional	82	76	67	88.2%	69	90.8%	6	7.3%
North Shore - Great Barrier Island	25	17	13	76.5%	13	76.5%	8	32.0%
Barrier Air	25	17	13	76.5%	13	76.5%	8	32.0%
Palmerston North - Auckland	279	268	220	82.1%	217	81.0%	11	3.9%
Air NZ Regional	279	268	220	82.1%	217	81.0%	11	3.9%
Palmerston North - Christchurch	126	119	95	79.8%	89	74.8%	7	5.6%
Air NZ Regional	126	119	95	79.8%	89	74.8%	7	5.6%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellatio	ons
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Palmerston North - Hamilton	11	11	9	81.8%	8	72.7%	0	0.0%
Originair	11	11	9	81.8%	8	72.7%	0	0.0%
Palmerston North - Nelson	29	29	26	89.7%	26	89.7%	0	0.0%
Originair	29	29	26	89.7%	26	89.7%	0	0.0%
Paraparaumu - Auckland	32	30	18	60.0%	19	63.3%	2	6.3%
Air Chathams	32	30	18	60.0%	19	63.3%	2	6.3%
Paraparaumu - Blenheim	15	15	12	80.0%	15	100.0%	0	0.0%
Sounds Air	15	15	12	80.0%	15	100.0%	0	0.0%
Paraparaumu - Nelson	14	14	14	100.0%	14	100.0%	0	0.0%
Sounds Air	14	14	14	100.0%	14	100.0%	0	0.0%
Picton - Wellington	37	37	36	97.3%	37	100.0%	0	0.0%
Sounds Air	37	37	36	97.3%	37	100.0%	0	0.0%
Queenstown - Christchurch	64	58	46	79.3%	46	79.3%	6	9.4%
Air NZ Regional	64	58	46	79.3%	46	79.3%	6	9.4%
Rotorua - Auckland	65	52	40	76.9%	33	63.5%	13	20.0%
Air NZ Regional	65	52	40	76.9%	33	63.5%	13	20.0%
Rotorua - Christchurch	51	45	32	71.1%	37	82.2%	6	11.8%
Air NZ Regional	51	45	32	71.1%	37	82.2%	6	11.8%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellati	ons
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Rotorua - Wellington	60	51	40	78.4%	40	78.4%	9	15.0%
Air NZ Regional	60	51	40	78.4%	40	78.4%	9	15.0%
Takaka - Wellington	32	30	26	86.7%	24	80.0%	2	6.3%
Golden Bay Air	32	30	26	86.7%	24	80.0%	2	6.3%
Taupo - Auckland	60	55	42	76.4%	41	74.5%	5	8.3%
Air NZ Regional	60	55	42	76.4%	41	74.5%	5	8.3%
Taupo - Wellington	10	10	9	90.0%	9	90.0%	0	0.0%
Originair	10	10	9	90.0%	9	90.0%	0	0.0%
Tauranga - Auckland	233	228	170	74.6%	166	72.8%	5	2.1%
Air NZ Regional	233	228	170	74.6%	166	72.8%	5	2.1%
Tauranga - Christchurch	95	91	60	65.9%	70	76.9%	4	4.2%
Air NZ Regional	95	91	60	65.9%	70	76.9%	4	4.2%
Tauranga - Gisborne	3	3	3	100.0%	3	100.0%	0	0.0%
Sunair Aviation	3	3	3	100.0%	3	100.0%	0	0.0%
Tauranga - Great Barrier Island	13	11	7	63.6%	7	63.6%	2	15.4%
Barrier Air	8	6	2	33.3%	2	33.3%	2	25.0%
Sunair Aviation	5	5	5	100.0%	5	100.0%	0	0.0%
Tauranga - Hawke's Bay	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellatio	ons
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Tauranga - Wellington	127	121	90	74.4%	96	79.3%	6	4.7%
Air NZ Regional	127	121	90	74.4%	96	79.3%	6	4.7%
Tauranga - Whangarei	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Timaru - Wellington	54	50	43	86.0%	45	90.0%	4	7.4%
Air NZ Regional	54	50	43	86.0%	45	90.0%	4	7.4%
Wairoa - Hawke's Bay	3	3	3	100.0%	3	100.0%	0	0.0%
Sunair Aviation	3	3	3	100.0%	3	100.0%	0	0.0%
Wanaka - Christchurch	78	78	71	91.0%	75	96.2%	0	0.0%
Sounds Air	78	78	71	91.0%	75	96.2%	0	0.0%
Wellington - Blenheim	365	362	324	89.5%	326	90.1%	3	0.8%
Air NZ Regional	104	101	75	74.3%	73	72.3%	3	2.9%
Sounds Air	261	261	249	95.4%	253	96.9%	0	0.0%
Wellington - Chatham Islands (Tuuta)	8	8	7	87.5%	7	87.5%	0	0.0%
Air Chathams	8	8	7	87.5%	7	87.5%	0	0.0%
Wellington - Christchurch	316	303	234	77.2%	238	78.5%	13	4.1%
Air NZ Regional	316	303	234	77.2%	238	78.5%	13	4.1%
Wellington - Dunedin	25	25	16	64.0%	20	80.0%	0	0.0%
Air NZ Regional	25	25	16	64.0%	20	80.0%	0	0.0%

Route	Sectors		On-Time Depa	artures	On-Time A	rrivals	Cancellatio	ons
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Wellington - Gisborne	57	56	42	75.0%	40	71.4%	1	1.8%
Air NZ Regional	57	56	42	75.0%	40	71.4%	1	1.8%
Wellington - Hamilton	157	151	125	82.8%	132	87.4%	6	3.8%
Air NZ Regional	157	151	125	82.8%	132	87.4%	6	3.8%
Wellington - Hawke's Bay	116	110	92	83.6%	98	89.1%	6	5.2%
Air NZ Regional	116	110	92	83.6%	98	89.1%	6	5.2%
Wellington - Nelson	418	412	340	82.5%	350	85.0%	6	1.4%
Air NZ Regional	244	238	177	74.4%	186	78.2%	6	2.5%
Sounds Air	148	148	138	93.2%	139	93.9%	0	0.0%
Originair	26	26	25	96.2%	25	96.2%	0	0.0%
Wellington - New Plymouth	82	80	57	71.3%	61	76.3%	2	2.4%
Air NZ Regional	82	80	57	71.3%	61	76.3%	2	2.4%
Wellington - Picton	37	37	36	97.3%	37	100.0%	0	0.0%
Sounds Air	37	37	36	97.3%	37	100.0%	0	0.0%
Wellington - Rotorua	60	56	39	69.6%	42	75.0%	4	6.7%
Air NZ Regional	60	56	39	69.6%	42	75.0%	4	6.7%
Wellington - Takaka	32	30	25	83.3%	25	83.3%	2	6.3%
Golden Bay Air	32	30	25	83.3%	25	83.3%	2	6.3%
Wellington - Taupo	10	10	9	90.0%	9	90.0%	0	0.0%
Originair	10	10	9	90.0%	9	90.0%	0	0.0%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellations	
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Wellington - Tauranga	127	123	88	71.5%	88	71.5%	4	3.1%
Air NZ Regional	127	123	88	71.5%	88	71.5%	4	3.1%
Wellington - Timaru	54	50	44	88.0%	43	86.0%	4	7.4%
Air NZ Regional	54	50	44	88.0%	43	86.0%	4	7.4%
Wellington - Westport	22	22	21	95.5%	21	95.5%	0	0.0%
Originair	22	22	21	95.5%	21	95.5%	0	0.0%
Westport - Wellington	22	22	21	95.5%	21	95.5%	0	0.0%
Originair	22	22	21	95.5%	21	95.5%	0	0.0%
Whakatāne - Auckland	41	34	22	64.7%	22	64.7%	7	17.1%
Air Chathams	41	34	22	64.7%	22	64.7%	7	17.1%
Whanganui - Auckland	77	77	51	66.2%	52	67.5%	0	0.0%
Air Chathams	77	77	51	66.2%	52	67.5%	0	0.0%
Whangarei - Auckland	117	97	70	72.2%	68	70.1%	20	17.1%
Air NZ Regional	117	97	70	72.2%	68	70.1%	20	17.1%
Whangarei - Great Barrier Island	4	4	4	100.0%	4	100.0%	0	0.0%
Sunair Aviation	4	4	4	100.0%	4	100.0%	0	0.0%
Whangarei - Hamilton	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Whangarei - Tauranga	3	3	3	100.0%	3	100.0%	0	0.0%
Sunair Aviation	3	3	3	100.0%	3	100.0%	0	0.0%

Route	Sectors	Sectors		On-Time Departures		On-Time Arrivals		ons
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Whitianga - Auckland	40	32	27	84.4%	27	84.4%	8	20.0%
Barrier Air	40	32	27	84.4%	27	84.4%	8	20.0%
Grand Total	11,877	11,262	8,968	79.6%	9,130	81.1%	614	5.2%

14. Domestic regional performance by region in April 2025

Note: On-time performance percentages for departures and arrivals are calculated as a percentage of total sectors flown. The percentage of cancellations is calculated as a percentage of total sectors scheduled.

Region	On-Time De	partures		Flights Departing Region	On-Time	Arrivals	Cancellations of Flights Arriving To Region	
	No.	% of flown	No.	% of scheduled	No.	% of flown	No.	% of scheduled
Auckland	3,019	75.55%	204	4.85%	3,088	77.59%	224	5.32%
Blenheim	529	86.72%	8	1.29%	551	89.89%	7	1.13%
Chatham Islands (Tuuta)	14	82.35%	0	0.00%	13	76.47%	0	0.00%
Christchurch	2,055	83.27%	55	2.18%	2,019	82.11%	66	2.61%
Dunedin	317	86.85%	7	1.88%	327	88.62%	4	1.07%
Gisborne	164	76.28%	6	2.71%	171	77.03%	3	1.33%
Great Barrier Island	134	66.01%	60	22.81%	117	56.80%	55	21.07%
Hamilton	224	80.00%	8	2.78%	247	87.90%	7	2.43%
Hawke's Bay	423	81.82%	17	3.18%	424	81.85%	18	3.36%
Hokitika	39	84.78%	6	11.54%	40	86.96%	6	11.54%
Invercargill	170	92.39%	2	1.05%	174	93.05%	2	1.05%
Kaitaia	44	75.86%	14	19.44%	38	65.52%	16	21.62%
Kerikeri	106	69.74%	28	15.56%	105	68.18%	26	14.44%
Nelson	729	80.11%	27	2.88%	754	82.49%	24	2.56%
New Plymouth	278	81.52%	18	5.01%	273	79.13%	14	3.90%

Region	On-Time De	partures		Flights Departing Region	On-Time	Arrivals		f Flights Arriving egion
	No.	% of flown	No.	% of scheduled	No.	% of flown	No.	% of scheduled
North Shore	13	76.47%	8	32.00%	9	52.94%	8	32.00%
Palmerston North	350	81.97%	18	4.04%	352	82.24%	13	2.95%
Paraparaumu	44	74.58%	2	3.28%	45	75.00%	1	1.64%
Picton	36	97.30%	0	0.00%	37	100.00%	0	0.00%
Queenstown	426	83.04%	13	2.47%	435	84.30%	8	1.53%
Rotorua	112	75.68%	28	15.91%	122	77.71%	19	10.80%
Takaka	26	86.67%	2	6.25%	25	83.33%	2	6.25%
Taupo	51	78.46%	5	7.14%	51	77.27%	4	5.71%
Tauranga	332	72.65%	17	3.59%	339	74.18%	15	3.18%
Timaru	43	86.00%	4	7.41%	43	86.00%	4	7.41%
Wairoa	3	100.00%	0	0.00%	2	100.00%	0	0.00%
Wanaka	71	91.03%	0	0.00%	72	92.31%	0	0.00%
Wellington	2,118	81.34%	59	2.22%	2,239	86.51%	71	2.67%
Westport	21	95.45%	0	0.00%	21	95.45%	0	0.00%
Whakatāne	22	64.71%	7	17.07%	24	72.73%	8	19.51%
Whanganui	51	66.23%	0	0.00%	51	67.11%	1	1.30%
Whangarei	78	74.29%	20	16.00%	68	64.76%	17	13.93%
Whitianga	27	84.38%	8	20.00%	17	53.13%	8	20.00%

15. Individual domestic jet routes in April 2025

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Route	Sectors		On-Time Depa		On-Time Arr		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Queenstown - Auckland	344	339	280	82.6%	285	84.1%	5	1.5%
Air NZ	253	249	220	88.4%	220	88.4%	4	1.6%
Jetstar	91	90	60	66.7%	65	72.2%	1	1.1%
Queenstown - Wellington	76	75	64	85.3%	63	84.0%	1	1.3%
Air NZ	63	62	54	87.1%	53	85.5%	1	1.6%
Jetstar	13	13	10	76.9%	10	76.9%	0	0.0%
Wellington - Auckland	529	523	421	80.5%	419	80.1%	6	1.1%
Air NZ	404	400	321	80.3%	316	79.0%	4	1.0%
Jetstar	125	123	100	81.3%	103	83.7%	2	1.6%
Auckland - Wellington	524	519	430	82.9%	444	85.5%	5	1.0%
Air NZ	399	396	328	82.8%	338	85.4%	3	0.8%
Jetstar	125	123	102	82.9%	106	86.2%	2	1.6%
Wellington - Christchurch	122	121	99	81.8%	100	82.6%	1	0.8%
Air NZ	62	62	50	80.6%	51	82.3%	0	0.0%
Jetstar	60	59	49	83.1%	49	83.1%	1	1.7%
Christchurch - Wellington	126	125	101	80.8%	102	81.6%	1	0.8%
Air NZ	66	66	55	83.3%	54	81.8%	0	0.0%
Jetstar	60	59	46	78.0%	48	81.4%	1	1.7%

Route	Sectors		On-Time Depa	On-Time Departures		ivals	Cancellations	
Route total	Scheduled	Flown	No.	%	No.	%	No.	%
Airline								
Christchurch - Auckland	666	661	522	79.0%	521	78.8%	5	0.8%
Air NZ	468	466	380	81.5%	385	82.6%	2	0.4%
Jetstar	198	195	142	72.8%	136	69.7%	3	1.5%
Auckland - Christchurch	671	666	494	74.2%	519	77.9%	5	0.7%
Air NZ	473	471	369	78.3%	379	80.5%	2	0.4%
Jetstar	198	195	125	64.1%	140	71.8%	3	1.5%
Auckland - Queenstown	342	340	276	81.2%	292	85.9%	2	0.6%
Air NZ	252	250	204	81.6%	216	86.4%	2	0.8%
Jetstar	90	90	72	80.0%	76	84.4%	0	0.0%
Wellington - Queenstown	76	76	62	81.6%	59	77.6%	0	0.0%
Air NZ	63	63	51	81.0%	49	77.8%	0	0.0%
Jetstar	13	13	11	84.6%	10	76.9%	0	0.0%
Dunedin - Auckland	120	120	101	84.2%	106	88.3%	0	0.0%
Air NZ	90	90	76	84.4%	79	87.8%	0	0.0%
Jetstar	30	30	25	83.3%	27	90.0%	0	0.0%
Auckland - Dunedin	120	120	107	89.2%	107	89.2%	0	0.0%
Air NZ	90	90	81	90.0%	81	90.0%	0	0.0%
Jetstar	30	30	26	86.7%	26	86.7%	0	0.0%
Grand Total	3,716	3,685	2,957	80.2%	3,017	81.9%	31	0.8%

Route	Sectors		On-Time Depa	On-Time Departures		rivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Gold Coast - Auckland	95	92	79	85.9%	81	88.0%	3	3.2%
Air NZ	39	36	32	88.9%	34	94.4%	3	7.7%
Jetstar	56	56	47	83.9%	47	83.9%	0	0.0%
Auckland - Gold Coast	96	93	71	76.3%	82	88.2%	3	3.1%
Air NZ	40	37	29	78.4%	34	91.9%	3	7.5%
Jetstar	56	56	42	75.0%	48	85.7%	0	0.0%
Queenstown - Sydney	141	137	99	72.3%	108	78.8%	4	2.8%
Air NZ	17	16	12	75.0%	14	87.5%	1	5.9%
Qantas	58	57	41	71.9%	42	73.7%	1	1.7%
Jetstar	32	30	20	66.7%	24	80.0%	2	6.3%
Virgin Australia	34	34	26	76.5%	28	82.4%	0	0.0%
Christchurch - Gold Coast	39	38	30	78.9%	33	86.8%	1	2.6%
Air NZ	9	8	6	75.0%	7	87.5%	1	11.1%
Jetstar	30	30	24	80.0%	26	86.7%	0	0.0%
Auckland - Melbourne	237	233	165	70.8%	186	79.8%	4	1.7%
Air NZ	98	97	62	63.9%	77	79.4%	1	1.0%
Qantas	90	88	65	73.9%	69	78.4%	2	2.2%
Jetstar	49	48	38	79.2%	40	83.3%	1	2.0%

Route	Sectors		On-Time Dep	artures	On-Time A	rrivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Christchurch - Brisbane	60	59	44	74.6%	46	78.0%	1	1.7%
Air NZ	30	29	18	62.1%	22	75.9%	1	3.3%
Qantas	30	30	26	86.7%	24	80.0%	0	0.0%
Brisbane - Wellington	60	59	31	52.5%	33	55.9%	1	1.7%
Air NZ	30	29	12	41.4%	15	51.7%	1	3.3%
Qantas	30	30	19	63.3%	18	60.0%	0	0.0%
Auckland - Brisbane	204	201	138	68.7%	171	85.1%	3	1.5%
China Airlines	21	21	18	85.7%	19	90.5%	0	0.0%
Air NZ	77	75	37	49.3%	58	77.3%	2	2.6%
Qantas	59	59	49	83.1%	56	94.9%	0	0.0%
Jetstar	43	43	33	76.7%	35	81.4%	0	0.0%
Solomon Airlines	4	3	1	33.3%	3	100.0%	1	25.0%
Melbourne - Auckland	235	232	154	66.4%	161	69.4%	3	1.3%
Air NZ	98	97	64	66.0%	67	69.1%	1	1.0%
Qantas	89	87	58	66.7%	59	67.8%	2	2.2%
Jetstar	48	48	32	66.7%	35	72.9%	0	0.0%
Auckland - Sydney	349	345	246	71.3%	275	79.7%	4	1.1%
China Eastern Airlines	8	8	4	50.0%	7	87.5%	0	0.0%
LATAM	25	25	25	100.0%	25	100.0%	0	0.0%
Air NZ	115	112	63	56.3%	82	73.2%	3	2.6%
Qantas	167	166	124	74.7%	128	77.1%	1	0.6%
Jetstar	34	34	30	88.2%	33	97.1%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Queenstown - Melbourne	91	90	60	66.7%	69	76.7%	1	1.1%
Air NZ	17	16	11	68.8%	14	87.5%	1	5.9%
Qantas	17	17	8	47.1%	8	47.1%	0	0.0%
Jetstar	30	30	18	60.0%	21	70.0%	0	0.0%
Virgin Australia	27	27	23	85.2%	26	96.3%	0	0.0%
Melbourne - Queenstown	92	91	63	69.2%	61	67.0%	1	1.1%
Air NZ	17	17	12	70.6%	12	70.6%	0	0.0%
Qantas	17	17	11	64.7%	8	47.1%	0	0.0%
Jetstar	31	30	17	56.7%	20	66.7%	1	3.2%
Virgin Australia	27	27	23	85.2%	21	77.8%	0	0.0%
Melbourne - Christchurch	108	107	73	68.2%	79	73.8%	1	0.9%
Air NZ	39	38	20	52.6%	25	65.8%	1	2.6%
Qantas	39	39	26	66.7%	28	71.8%	0	0.0%
Jetstar	30	30	27	90.0%	26	86.7%	0	0.0%
Sydney - Christchurch	135	134	56	41.8%	66	49.3%	1	0.7%
Emirates	30	30	8	26.7%	11	36.7%	0	0.0%
Air NZ	43	42	24	57.1%	28	66.7%	1	2.3%
Qantas	62	62	24	38.7%	27	43.5%	0	0.0%
Sydney - Queenstown	141	140	118	84.3%	119	85.0%	1	0.7%
Air NZ	17	16	10	62.5%	14	87.5%	1	5.9%
Qantas	59	59	48	81.4%	47	79.7%	0	0.0%
Jetstar	30	30	27	90.0%	26	86.7%	0	0.0%
Virgin Australia	35	35	33	94.3%	32	91.4%	0	0.0%

Route	Sectors		On-Time Dep	On-Time Departures		rrivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Brisbane - Auckland	203	202	146	72.3%	141	69.8%	1	0.5%
China Airlines	21	21	20	95.2%	19	90.5%	0	0.0%
Air NZ	76	75	48	64.0%	46	61.3%	1	1.3%
Qantas	59	59	39	66.1%	35	59.3%	0	0.0%
Jetstar	43	43	37	86.0%	40	93.0%	0	0.0%
Solomon Airlines	4	4	2	50.0%	1	25.0%	0	0.0%
Sydney - Auckland	350	349	233	66.8%	257	73.6%	1	0.3%
China Eastern Airlines	9	9	8	88.9%	8	88.9%	0	0.0%
LATAM	25	25	25	100.0%	25	100.0%	0	0.0%
Air NZ	116	115	58	50.4%	69	60.0%	1	0.9%
Qantas	166	166	112	67.5%	124	74.7%	0	0.0%
Jetstar	34	34	30	88.2%	31	91.2%	0	0.0%
Melbourne - Wellington	69	69	47	68.1%	51	73.9%	0	0.0%
Air NZ	30	30	22	73.3%	23	76.7%	0	0.0%
Qantas	39	39	25	64.1%	28	71.8%	0	0.0%
Brisbane - Christchurch	60	60	36	60.0%	39	65.0%	0	0.0%
Air NZ	30	30	14	46.7%	17	56.7%	0	0.0%
Qantas	30	30	22	73.3%	22	73.3%	0	0.0%
Brisbane - Queenstown	46	46	44	95.7%	43	93.5%	0	0.0%
Qantas	13	13	13	100.0%	13	100.0%	0	0.0%
Virgin Australia	33	33	31	93.9%	30	90.9%	0	0.0%

Route	Sectors		On-Time Depa	artures	On-Time A	rrivals	Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Wellington - Sydney	90	90	61	67.8%	66	73.3%	0	0.0%
Air NZ	30	30	12	40.0%	19	63.3%	0	0.0%
Qantas	60	60	49	81.7%	47	78.3%	0	0.0%
Christchurch - Sydney	133	133	101	75.9%	98	73.7%	0	0.0%
Emirates	30	30	29	96.7%	23	76.7%	0	0.0%
Air NZ	43	43	25	58.1%	34	79.1%	0	0.0%
Qantas	60	60	47	78.3%	41	68.3%	0	0.0%
Gold Coast - Christchurch	39	39	34	87.2%	35	89.7%	0	0.0%
Air NZ	9	9	8	88.9%	9	100.0%	0	0.0%
Jetstar	30	30	26	86.7%	26	86.7%	0	0.0%
Wellington - Brisbane	60	60	26	43.3%	43	71.7%	0	0.0%
Air NZ	30	30	9	30.0%	18	60.0%	0	0.0%
Qantas	30	30	17	56.7%	25	83.3%	0	0.0%
Wellington - Melbourne	68	68	54	79.4%	54	79.4%	0	0.0%
Air NZ	30	30	25	83.3%	27	90.0%	0	0.0%
Qantas	38	38	29	76.3%	27	71.1%	0	0.0%
Queenstown - Brisbane	46	46	28	60.9%	38	82.6%	0	0.0%
Qantas	13	13	10	76.9%	11	84.6%	0	0.0%
Virgin Australia	33	33	18	54.5%	27	81.8%	0	0.0%
Christchurch - Melbourne	108	108	75	69.4%	90	83.3%	0	0.0%
Air NZ	39	39	21	53.8%	29	74.4%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	39	39	30	76.9%	32	82.1%	0	0.0%
Jetstar	30	30	24	80.0%	29	96.7%	0	0.0%
Sydney - Wellington	91	91	59	64.8%	61	67.0%	0	0.0%
Air NZ	30	30	16	53.3%	23	76.7%	0	0.0%
Qantas	61	61	43	70.5%	38	62.3%	0	0.0%
Grand Total	3,446	3,412	2,371	69.5%	2,586	75.8%	34	1.0%

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