



Aviation on-time performance: July 2025

Contents

1.	Introduction.....	5
2.	About on-time performance	5
3.	Coverage.....	5
4.	Reports	8
5.	Definitions.....	8
6.	Caveats and limitations of the data	10
7.	Industry on-time performance for domestic regional routes in July 2025	11
8.	Airlines' performance on domestic regional routes in July 2025	12
9.	Industry on-time performance for domestic jet routes in July 2025	14
10.	Airlines' performance for domestic jet routes in July 2025.....	16
11.	Industry on-time performance for trans-Tasman routes in July 2025	18
12.	Airlines' performance for trans-Tasman routes in July 2025.....	19
13.	Individual domestic regional routes in July 2025.....	24
14.	Domestic regional performance by region in July 2025	33
15.	Individual domestic jet routes in July 2025.....	35
16.	Individual trans-Tasman routes in July 2025.....	37

1. Introduction

The Ministry of Transport (the Ministry) reports monthly on airlines' on-time performance (OTP).

A key part of the Ministry's stewardship role is to use data and evidence to build greater transparency of aviation system performance.

The Ministry thanks the airlines for providing the data that made this report possible.

The Ministry will continue to evolve this report and welcomes users' feedback.

2. About on-time performance

Aviation is a dynamic and complex system. Various factors, many outside airlines' control, can affect whether a flight arrives or departs on time.

Safety and security are paramount and will always take priority over timeliness.

Some airlines have provided commentary on the top factors that affected their on-time performance each month. These are included with each airline's data.

Examples of factors that can affect OTP for flights include:

- adverse weather conditions affecting flight, such as high winds, fog, low visibility, snow, heavy rains, volcanic ash
- technical issues with the aircraft
- congested air space
- airport tarmac traffic
- late arrival of other aircraft, passengers or connecting crew
- staffing issues across the aviation ecosystem (including airlines, airports, air traffic control)
- security concerns or processing delays
- supplier challenges related to fuelling, catering, digital outages, and baggage systems affecting processing and loading of luggage
- delays in processing international passengers through border checks.

3. Coverage

Domestic regional services

Sections 7, 8, and 13 of the report include domestic routes that are not covered in the Domestic Jet sections of the report.

Four regional airlines declined to provide data for this month's report, so we have not reported on their on-time performance.

In July 2025, the routes included in the Domestic Regional sections are served by the following domestic airlines:

- Air New Zealand

- Golden Bay Air
- Sunair Aviation.

Originair, Sounds Air, Air Chathams and Barrier Air declined to provide data for this month.

Unlike the reporting on Domestic Jet services and Trans-Tasman services, reporting on Domestic Regional services includes routes where there is only one airline operating on that route. There were 81 Domestic Regional routes during the period reported.

Operational factors affecting domestic regional OTP

When comparing OTP across regional carriers, operational factors in addition to the examples listed on page 5 should be considered.

Most routes covered in the Domestic Regional sections of the report are flown by turboprop aircraft, but jet and piston aircraft may also be used. Aircraft size presents its own unique set of challenges:

- smaller aircraft may have quicker turnarounds and access to more airfields but are often more sensitive to weather conditions. Turboprops (commonly used on regional routes) experience more disruption from weather compared to jets
- larger aircraft tend to operate within more complex networks, increasing exposure to flow-on delays.

Airport type also plays a role:

- major hubs are more prone to congestion
- uncontrolled airfields allow for faster, more flexible operations.

Weather exposure further affects performance, particularly for routes into alpine or coastal regions.

Differences in how OTP is captured also means that data across carriers is not always directly comparable – this is described further in section 4 ‘Reports’ below.

Domestic jet services

On-time performance is reported for jet services on New Zealand domestic routes between Auckland, Wellington, Christchurch, Dunedin and Queenstown. Coverage is unchanged from previous reports.

This report covers the following domestic airlines:

- Air New Zealand
- Jetstar.

The Domestic Jet sections of the report allow for comparison between similar services. In these sections, we have only included routes where there is more than one airline operating on that route. There were 12 routes that met this definition during the period reported:

1. Auckland - Christchurch
2. Auckland - Dunedin
3. Auckland - Queenstown
4. Auckland - Wellington

5. Christchurch - Auckland
6. Christchurch - Wellington
7. Dunedin - Auckland
8. Queenstown - Auckland
9. Queenstown - Wellington
10. Wellington - Auckland
11. Wellington - Christchurch
12. Wellington - Queenstown.

Domestic OTP by region

Section 14 of this report breaks down domestic OTP by region. It covers all aircraft types.

The routes included in this section are flown by the same airlines as for the Domestic Regional sections, with the addition of Jetstar.

How Air New Zealand's domestic OTP data is treated

Air New Zealand uses a mix of jet and turboprop aircraft on its domestic routes.

- All Air New Zealand turboprop services are covered in the Domestic Regional section.
- Jet services are covered in the Domestic Jet section if they meet the criteria for inclusion (that is, they are jet services between Auckland, Wellington, Christchurch, Dunedin and Queenstown on routes served by more than one airline).
- Any other Air New Zealand jet services are included in the Domestic Regional section. For example, the Domestic Regional section includes Air New Zealand routes that are flown by jet aircraft, but that do not meet the criteria for inclusion in the domestic jet section of the report because the routes are serviced only by Air New Zealand.
- Section 14 – which breaks down OTP by region – includes **all** Air New Zealand domestic services regardless of aircraft type.

Trans-Tasman

On-time performance is reported for services on routes between New Zealand and Australia.

This report includes data from the following airlines:

- Air New Zealand
- China Airlines
- China Eastern Airlines
- Emirates
- Jetstar
- LATAM Airlines
- Qantas
- Solomon Airlines
- Virgin Australia.

In the Trans-Tasman sections of the report, we have only included routes where there is more than one airline operating on that route. There were 28 routes that met this definition during the period reported.

4. Reports

Data was supplied by the airlines and collated by the Ministry.

Airlines that provided data for domestic jet and Trans-Tasman routes use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure OTP.

Airlines flying domestic regional routes use various methods to record their OTP, including manual recording of data.

After collection of initial data, aggregate reports are subject to internal audit by participating airlines prior to publication.

5. Definitions

Term	Definition
On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carrier's schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	<p>A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.</p> <p>The cancellation window starts at midnight 7 days before the flight.</p> <ul style="list-style-type: none"> For example, if the flight is scheduled to depart at 09:00 on Monday and is cancelled at or after 00:00 on the previous Tuesday, it will be counted as a cancellation. If it is cancelled at or before 23:59 on the Monday prior, it will not be counted as a cancellation.
Diversion	<p>A diversion is when an aircraft departs from its scheduled departure port but arrives at a different airport to the scheduled port.</p> <p>Diverted services are recorded against the scheduled route as an on-time or late departure (depending on their actual departure time) and as a late arrival.</p> <p>Any subsequent flight from the diversion airport to the scheduled port and serving only diverted passengers is excluded from OTP reporting.</p>

Term	Definition
On time departure percentage	The percentage of on-time departures is measured against the number of departures operated on any particular sector.
On time arrival percentage	The percentage of on-time arrivals is measured against the number of arrivals operated on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services scheduled on any particular sector.

6. Caveats and limitations of the data

For domestic jet and Trans-Tasman services, from time to time there could be subtle differences in the way departure time is measured.

There are differences in how the regional airlines record departure and arrival times. For example, some record departure time as when the engine starts and others from when the aircraft pushes back from the gate. Inconsistencies in how OTP is measured mean that data across carriers is not always directly comparable.

Care should be taken interpreting OTP for airlines that fly 20 or fewer sectors per month. Due to the small number of flights any delay or cancellation will vary their overall OTP considerably.

For July, not all regional airlines provided data. This is why some routes shows zero percent cancellations. This caveat should be considered when comparing to data from previous months.

7. Industry on-time performance for domestic regional routes in July 2025

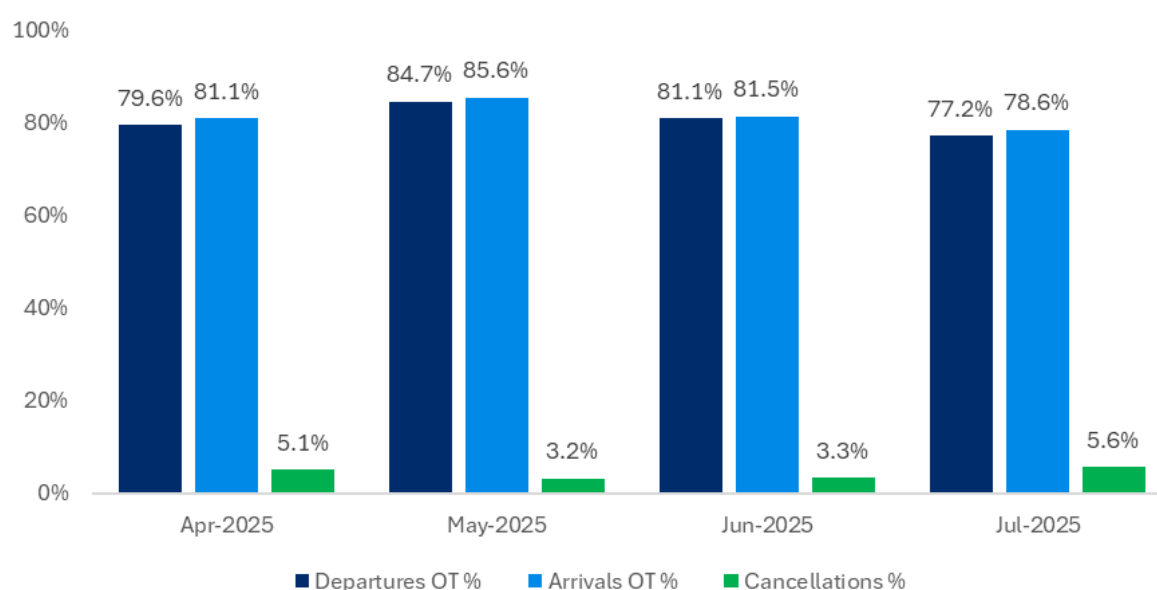
Four regional airlines declined to provide data for this month's report, so we have not reported on their on-time performance. For those that provided data for July 2025, OTP for their domestic regional routes was 77.2 percent for on-time departures and 78.6 percent for on-time arrivals. The cancellation rate for the month was 5.6 percent.

Six routes recorded 100 percent OTP for departures this month, and six routes recorded 100 percent OTP for arrivals. OTP for each route can be found in section 13 of this report.

All airlines' on-time performance, July 2025

Sectors ¹		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
8,601	8,116	6,267	77.2%	6,379	78.6%	484	5.6%

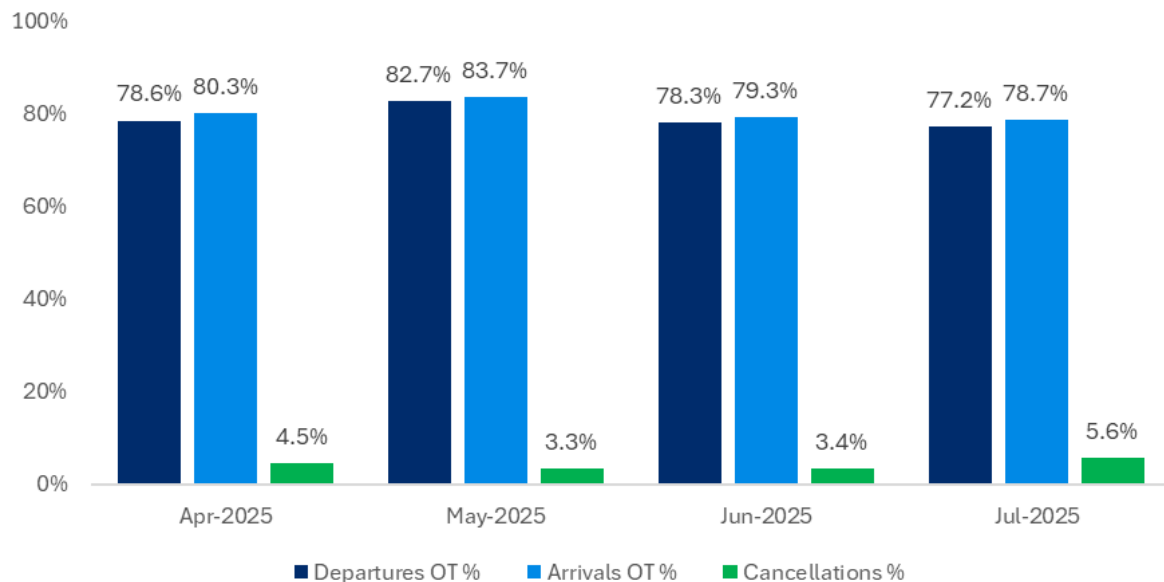
Domestic regional on-time performance trends, all airlines, all reported routes



¹ A sector is a single flight from a departure point to a destination.

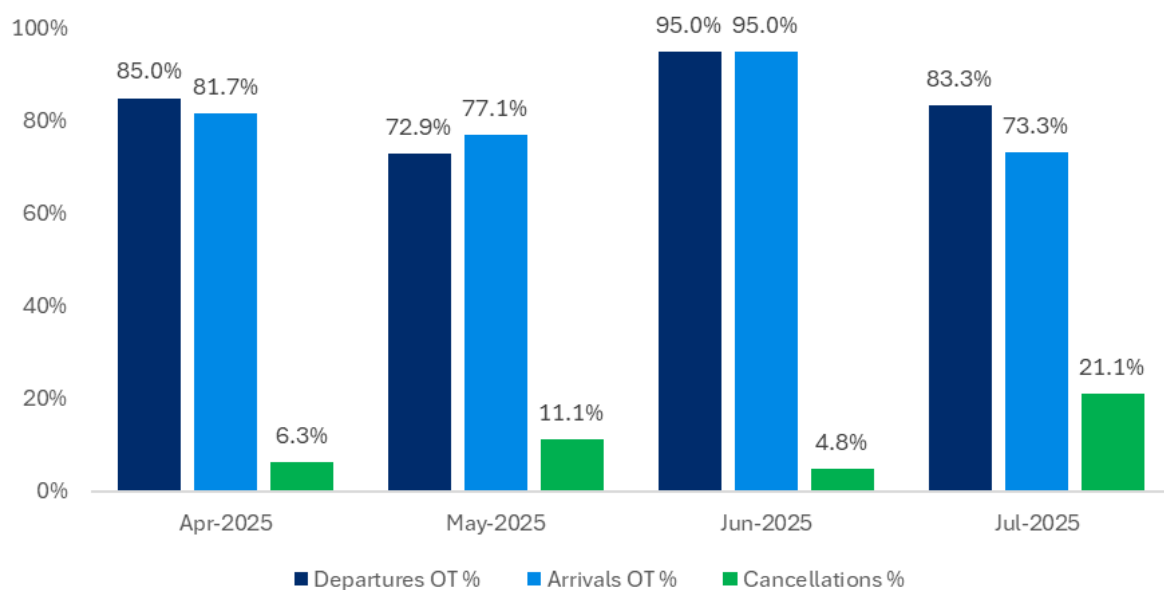
8. Airlines' performance on domestic regional routes in July 2025

Air New Zealand



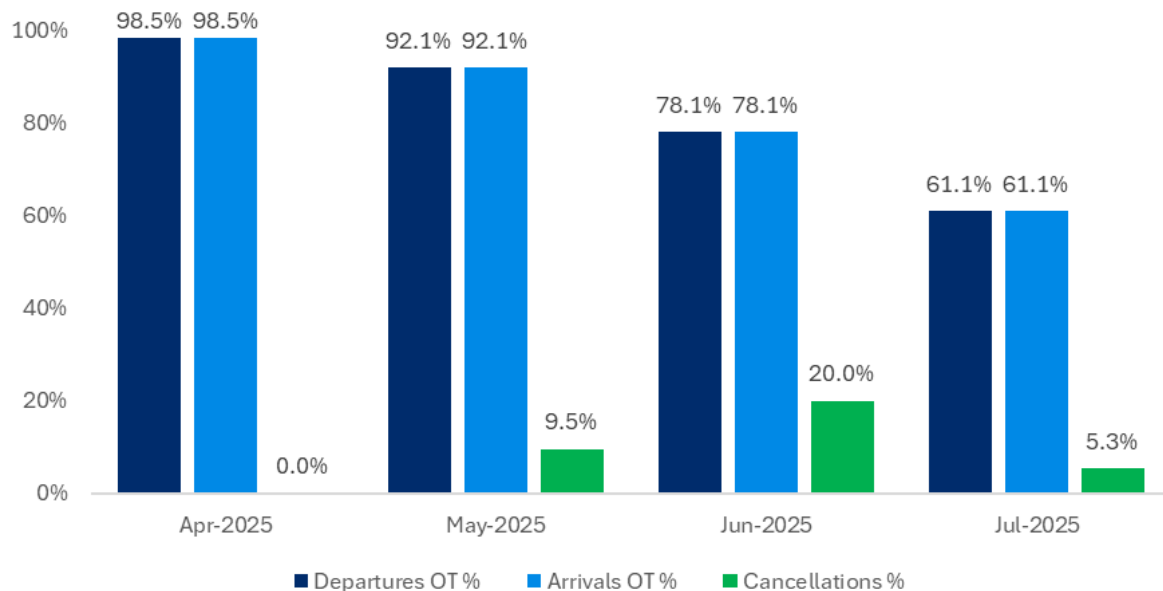
Air New Zealand notes that regional operations were impacted by extreme weather, with flooding in the upper South Island leading to the full closure of Nelson Airport. Persistent rain, low cloud, and freezing temperatures across several regions caused additional delays and cancellations.

Golden Bay Air



Golden Bay Air cited adverse weather conditions in the Nelson/Tasman area in the first part of the month as the main reason for flight cancellations.

Sunair



Sunair operates small 4- and 6-seater aircraft. If no passengers book a flight on a given day, the service is not operated. Flights that were advertised but not operated because there were no bookings have been omitted from Sunair's OTP data. Sunair reported data for the 1-9 July period only, due to Civil Aviation Authority restrictions on their operations.

9. Industry on-time performance for domestic jet routes in July 2025

For July 2025, OTP for all domestic jet routes covered by this report was 77.9 percent for on-time departures and 80.0 percent for on-time arrivals. The cancellation rate for the month was 2.0 percent.

The route with the highest OTP for departures in July 2025 was Queenstown – Wellington with 90.8 percent of flights departing on time. Wellington – Queenstown had the highest arrivals OTP, with 92.1 percent of flights arriving on time.

Cancellations were highest on the Christchurch – Auckland route, with 3.0 percent of services cancelled.

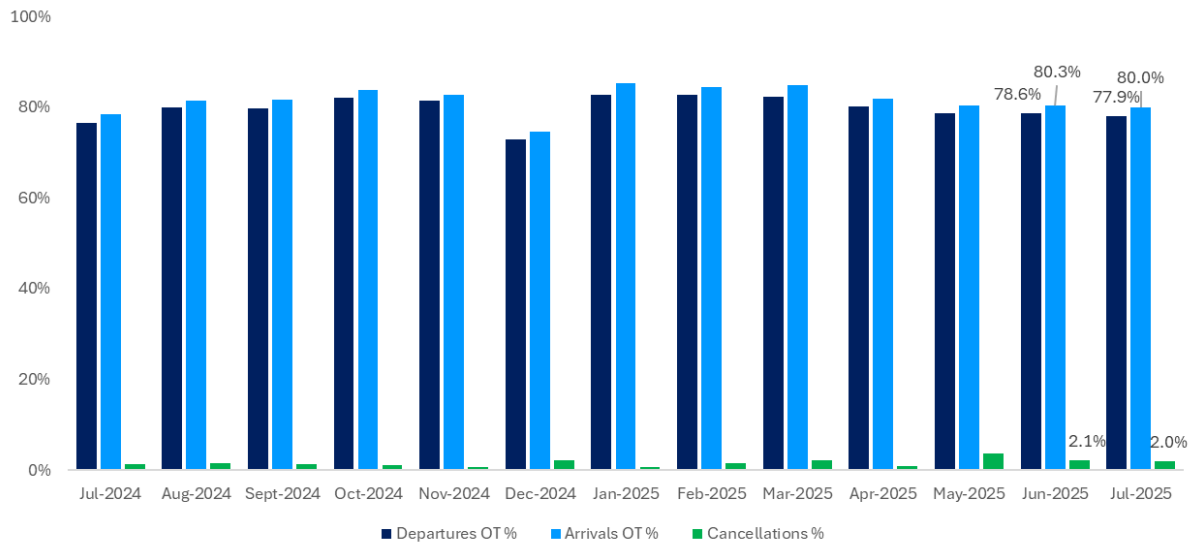
Both airlines' on-time performance, domestic jets, July 2025

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
4,486	4,397	3,427	77.9%	3,518	80.0%	88	2.0%

Domestic jet routes ranked by on-time performance, July 2025

On-Time Departures		On-Time Arrivals		Cancellations	
Route	%	Route	%	Route	%
Queenstown - Wellington	90.8%	Wellington - Queenstown	92.1%	Christchurch - Auckland	3.0%
Wellington - Queenstown	89.5%	Queenstown - Wellington	90.8%	Auckland - Christchurch	2.9%
Christchurch - Wellington	85.7%	Christchurch - Wellington	87.3%	Dunedin - Auckland	2.5%
Wellington - Christchurch	83.1%	Queenstown - Auckland	84.8%	Queenstown - Auckland	2.0%
Auckland - Dunedin	79.8%	Wellington - Christchurch	84.5%	Wellington - Auckland	1.7%
Auckland - Queenstown	79.7%	Auckland - Queenstown	84.1%	Auckland - Dunedin	1.7%
Queenstown - Auckland	79.3%	Auckland - Dunedin	82.4%	Wellington - Christchurch	1.6%
Dunedin - Auckland	78.8%	Auckland - Wellington	81.6%	Auckland - Queenstown	1.4%
Wellington - Auckland	78.0%	Dunedin - Auckland	81.4%	Christchurch - Wellington	1.4%
Auckland - Wellington	76.6%	Wellington - Auckland	76.6%	Auckland - Wellington	1.2%
Christchurch - Auckland	72.4%	Christchurch - Auckland	73.6%	Wellington - Queenstown	0.0%
Auckland - Christchurch	71.6%	Auckland - Christchurch	72.8%	Queenstown - Wellington	0.0%
Overall %	77.9%		80.0%		2.0%

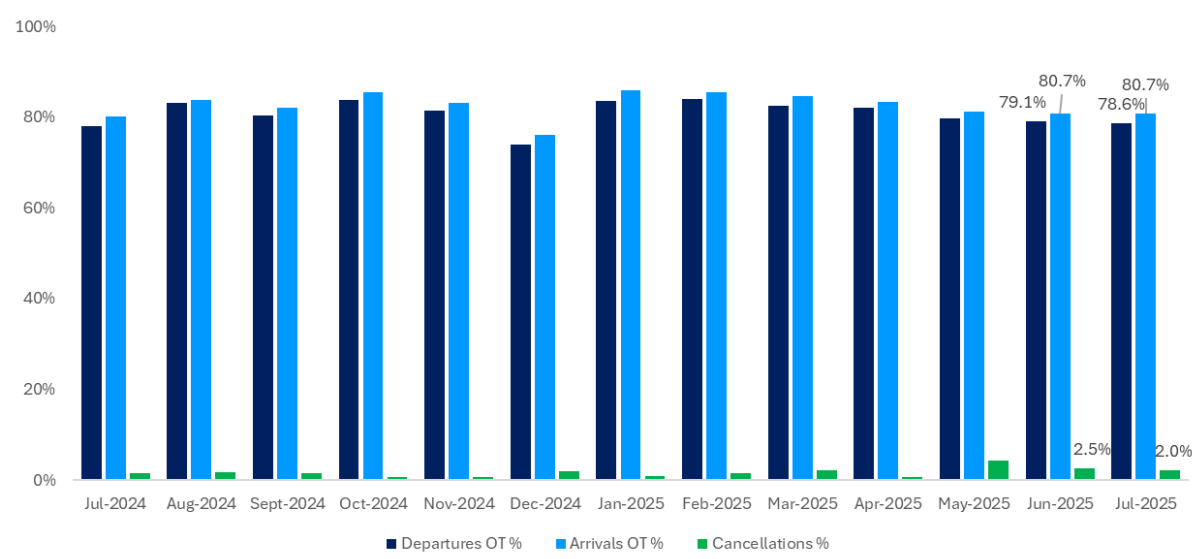
Domestic jets on-time performance trends, both airlines, all reported routes



10. Airlines’ performance for domestic jet routes in July 2025

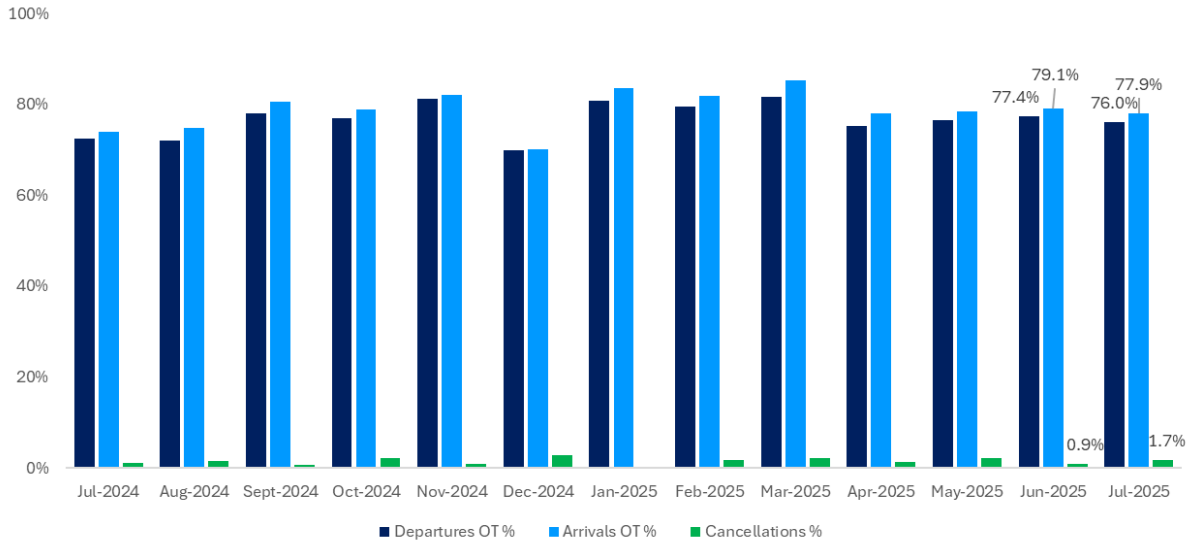
Air New Zealand recorded 78.6 percent for on-time departures, and Jetstar 76.0 percent. For on-time arrivals, Air New Zealand recorded 80.7 percent and Jetstar recorded 77.9 percent. Air New Zealand’s cancellation rate was 2.0 percent and Jetstar’s was 1.7 percent.

Air New Zealand



Severe winter weather, including record winds, heavy rainfall, and de-icing requirements resulted in delays and cancellations throughout the month of July. Fog across the country and lightning strikes at key airports further disrupted operations.

Jetstar



Jetstar reported that performance this month was impacted by:

- weather-related delays in Christchurch due to fog
- delays at gates due to boarding happening concurrently with other airlines' deboarding
- an increase in off-schedule operations due to delays throughout the day.

11. Industry on-time performance for trans-Tasman routes in July 2025

More detail on the number of flights and the routes flown by each airline can be found in section 16.

For July 2025, OTP over all trans-Tasman routes covered by this report was 67.4 percent for on-time departures and 70.6 percent for on-time arrivals. The cancellation rate for the month was 2.3 percent.

Wellington – Melbourne was the route with the highest OTP for departures in July 2025, with 92.2 percent. The route with the highest OTP for arrivals was Wellington – Melbourne with 95.3 percent.

Cancellations were highest on the Gold Coast – Auckland and Auckland – Gold Coast routes in July 2025. Both routes saw 5.4 percent of services cancelled.

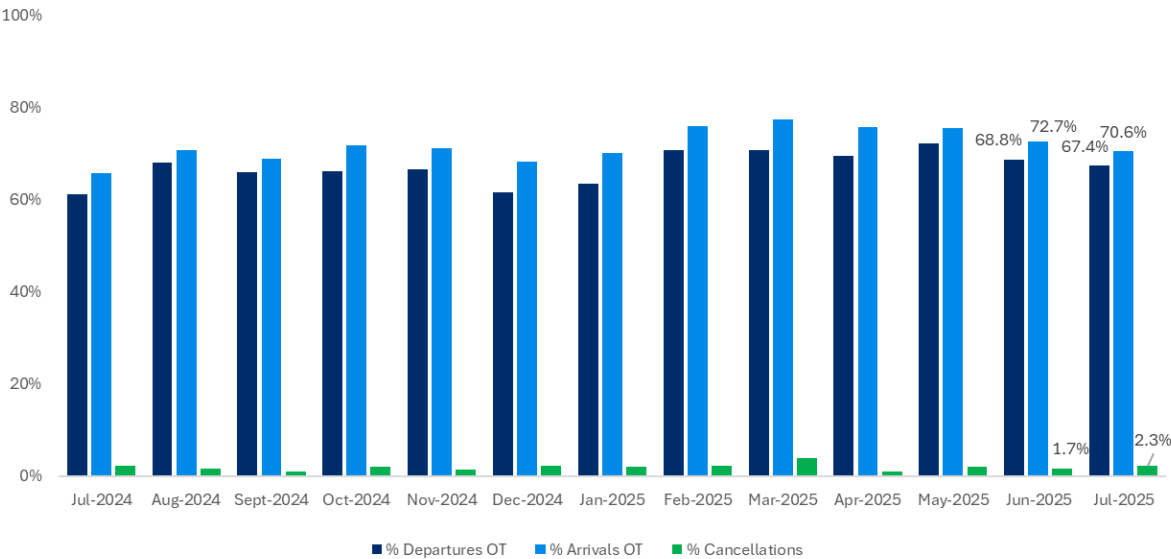
All airlines' on-time performance, July 2025

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,605	3,523	2,375	67.4%	2,488	70.6%	82	2.3%

Top 5 trans-Tasman routes for on-time performance, July 2025

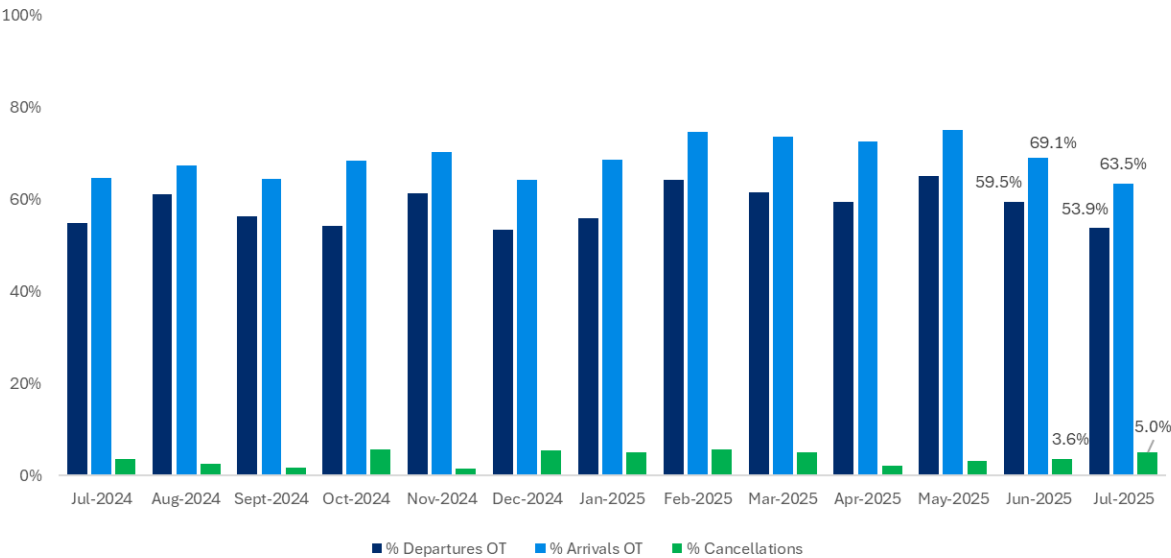
On-Time Departures		On-Time Arrivals		Cancellations	
Route	%	Route	%	Route	%
Wellington - Melbourne	92.2%	Wellington - Melbourne	95.3%	Auckland - Gold Coast	5.4%
Christchurch - Sydney	85.2%	Gold Coast - Christchurch	87.2%	Gold Coast - Auckland	5.4%
Brisbane - Queenstown	84.0%	Brisbane - Queenstown	86.7%	Auckland - Sydney	4.5%
Melbourne - Queenstown	83.7%	Queenstown - Melbourne	81.7%	Wellington - Brisbane	3.8%
Queenstown - Melbourne	79.6%	Melbourne - Queenstown	81.5%	Brisbane - Wellington	3.8%

Trans-Tasman on-time performance trends, all airlines, all reported routes



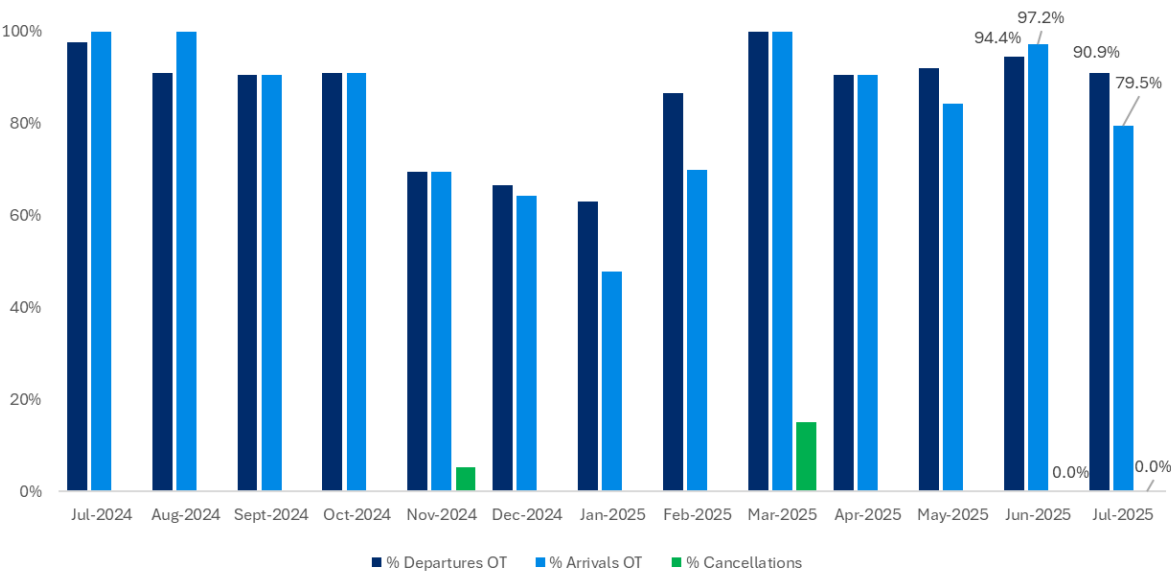
12. Airlines’ performance for trans-Tasman routes in July 2025

Air New Zealand

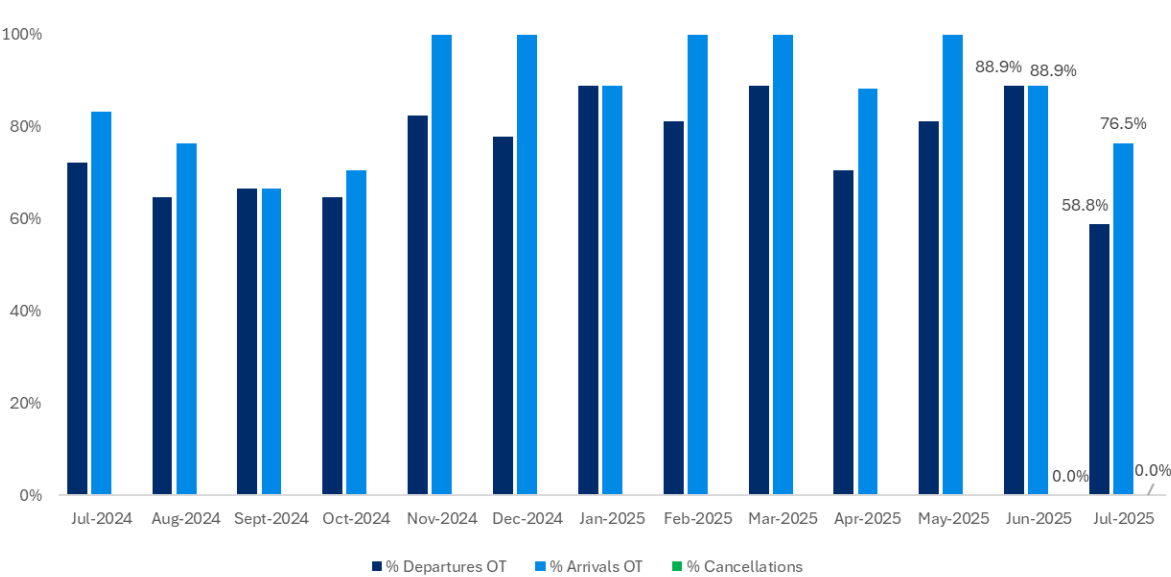


Air New Zealand reports that ongoing engine-related scheduling constraints with Pratt & Whitney engine continued to affect the trans-Tasman network. These were compounded by weather-related flow-on effects from domestic disruptions, ramp congestion, and fast east bound crossings.

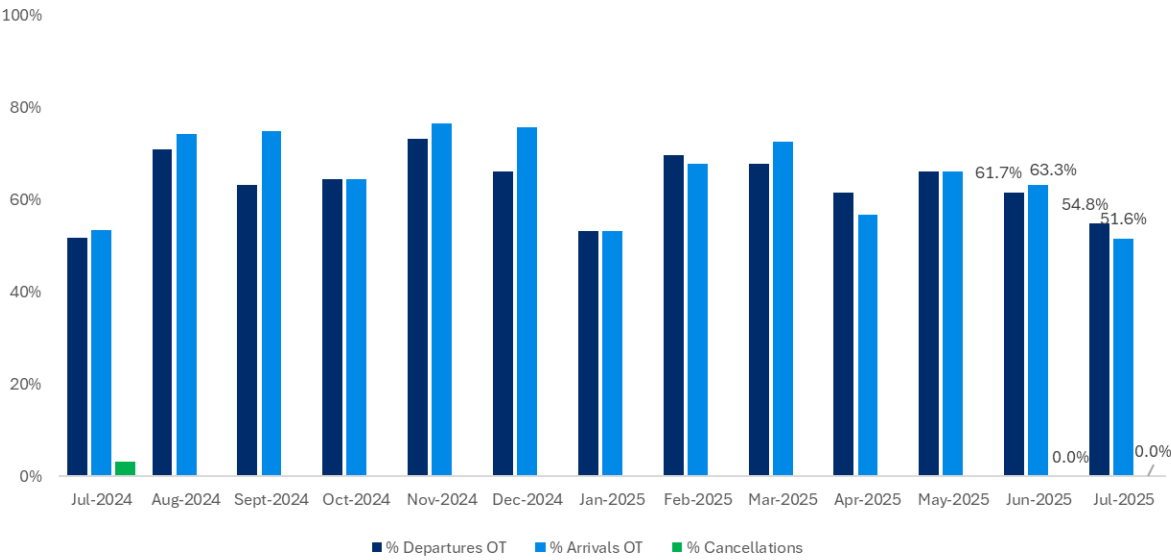
China Airlines



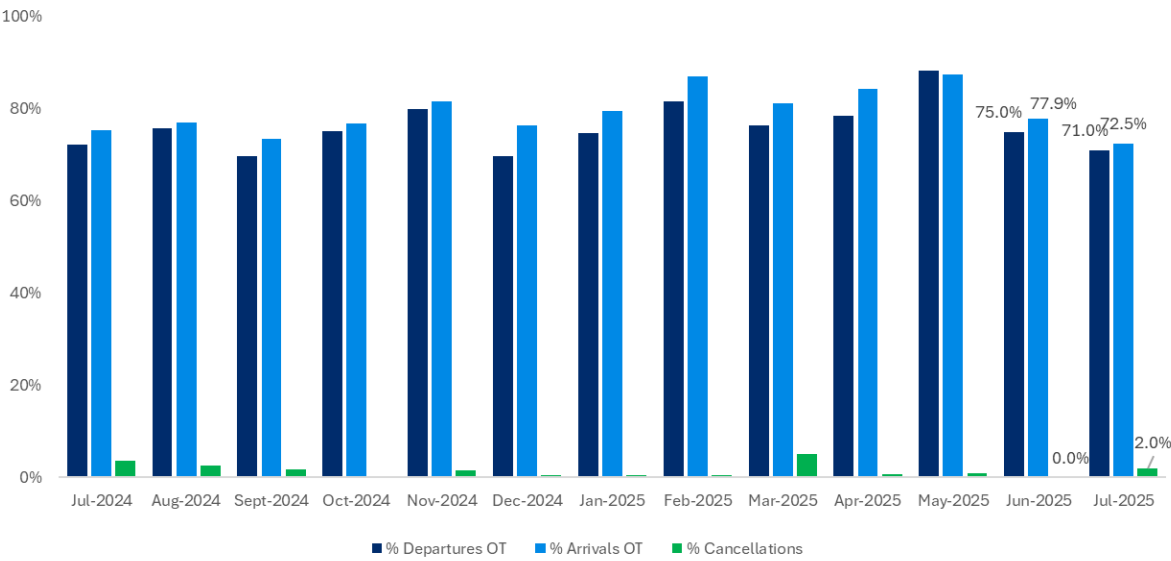
China Eastern Airlines



Emirates

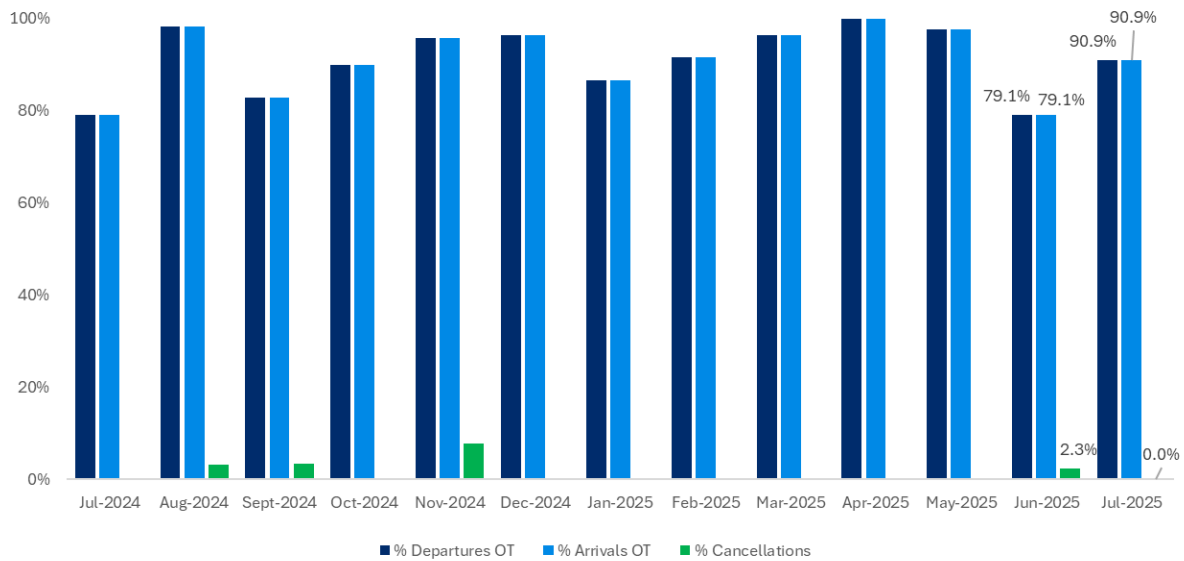


Jetstar

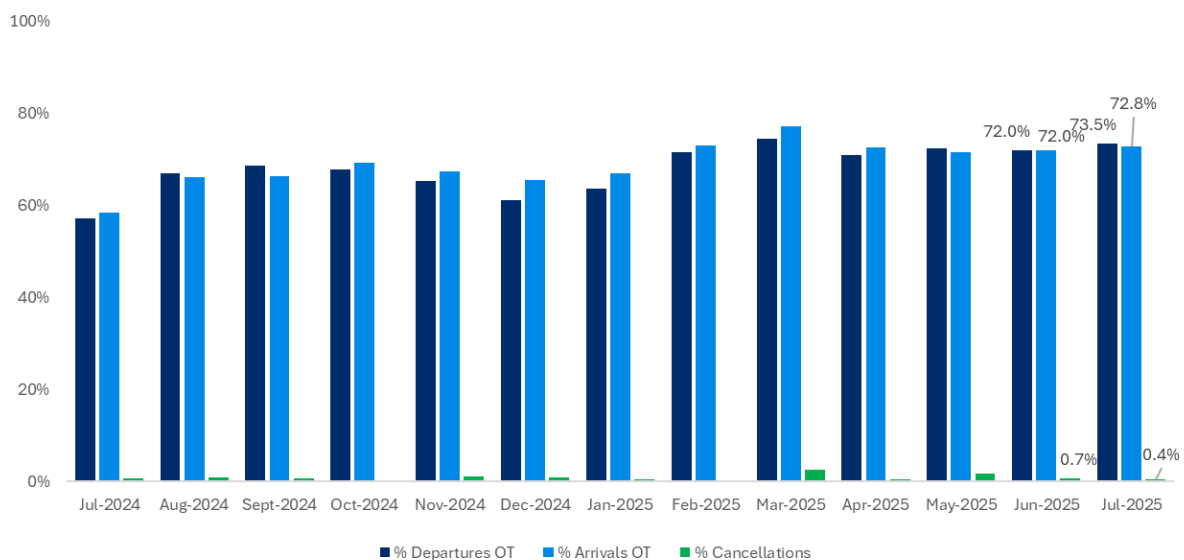


Jetstar reports that fog in Christchurch, lightning strike in Auckland as well as ground movement delays in Auckland and Queenstown contributed to delays and cancellations.

LATAM Airlines



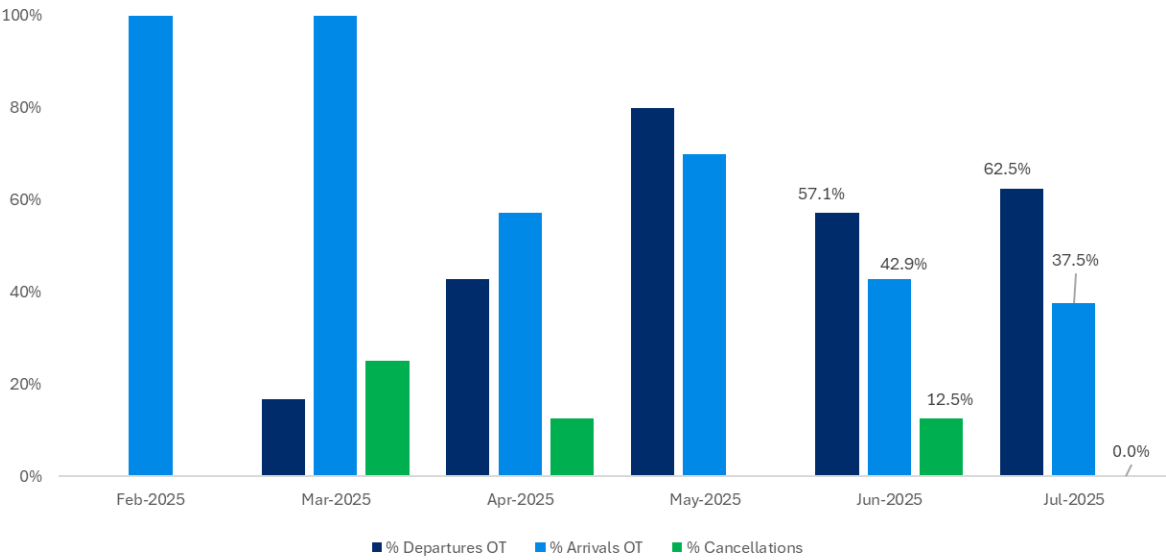
Qantas



Qantas reports that the following factors affected their OTP in July:

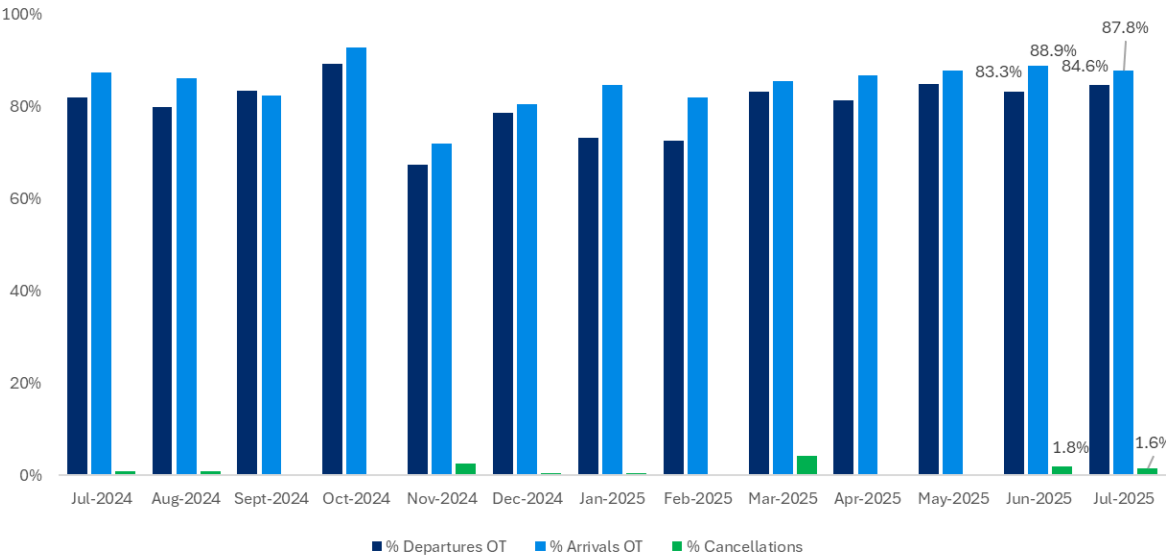
- Seasonal weather-related delays (storms, fog, and icing).
- Industry congestion at airports, exacerbated by weather conditions.
- Late arriving inbound aircraft as a result of weather-related delays.
- Consequential boarding and ramp delays as a result of off-schedule operations.
- Seasonal boarding delays driven by school holidays in Australia and New Zealand.

Solomon Airlines



Solomon Airlines started weekly Brisbane – Auckland and Auckland – Brisbane services in February 2025.

Virgin Australia



13. Individual domestic regional routes in July 2025

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Blenheim	117	107	80	74.8%	85	79.4%	10	8.5%
Air NZ	117	107	80	74.8%	85	79.4%	10	8.5%
Auckland - Gisborne	141	131	92	70.2%	99	75.6%	10	7.1%
Air NZ	141	131	92	70.2%	99	75.6%	10	7.1%
Auckland - Hawke's Bay	311	301	227	75.4%	237	78.7%	10	3.2%
Air NZ	311	301	227	75.4%	237	78.7%	10	3.2%
Auckland - Invercargill	22	22	17	77.3%	19	86.4%	0	0.0%
Air NZ	22	22	17	77.3%	19	86.4%	0	0.0%
Auckland - Kerikeri	113	104	66	63.5%	67	64.4%	9	8.0%
Air NZ	113	104	66	63.5%	67	64.4%	9	8.0%
Auckland - Nelson	263	244	173	70.9%	181	74.2%	19	7.2%
Air NZ	263	244	173	70.9%	181	74.2%	19	7.2%
Auckland - New Plymouth	210	201	143	71.1%	153	76.1%	9	4.3%
Air NZ	210	201	143	71.1%	153	76.1%	9	4.3%
Auckland - Palmerston North	291	275	194	70.5%	212	77.1%	16	5.5%
Air NZ	291	275	194	70.5%	212	77.1%	16	5.5%
Auckland - Rotorua	66	59	40	67.8%	39	66.1%	7	10.6%
Air NZ	66	59	40	67.8%	39	66.1%	7	10.6%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Taupo	58	55	45	81.8%	44	80.0%	3	5.2%
Air NZ	58	55	45	81.8%	44	80.0%	3	5.2%
Auckland - Tauranga	227	220	156	70.9%	154	70.0%	7	3.1%
Air NZ	227	220	156	70.9%	154	70.0%	7	3.1%
Auckland - Whangarei	114	108	74	68.5%	65	60.2%	6	5.3%
Air NZ	114	108	74	68.5%	65	60.2%	6	5.3%
Blenheim - Auckland	117	105	80	76.2%	75	71.4%	12	10.3%
Air NZ	117	105	80	76.2%	75	71.4%	12	10.3%
Blenheim - Wellington	97	90	73	81.1%	72	80.0%	7	7.2%
Air NZ	97	90	73	81.1%	72	80.0%	7	7.2%
Christchurch - Dunedin	187	177	146	82.5%	155	87.6%	10	5.3%
Air NZ	187	177	146	82.5%	155	87.6%	10	5.3%
Christchurch - Hamilton	126	120	107	89.2%	104	86.7%	6	4.8%
Air NZ	126	120	107	89.2%	104	86.7%	6	4.8%
Christchurch - Hawke's Bay	86	85	72	84.7%	74	87.1%	1	1.2%
Air NZ	86	85	72	84.7%	74	87.1%	1	1.2%
Christchurch - Hokitika	54	49	41	83.7%	43	87.8%	5	9.3%
Air NZ	54	49	41	83.7%	43	87.8%	5	9.3%
Christchurch - Invercargill	172	169	139	82.2%	143	84.6%	3	1.7%
Air NZ	172	169	139	82.2%	143	84.6%	3	1.7%

Route		Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline		Scheduled	Flown	No.	%	No.	%	No.	%
Christchurch - Nelson		171	160	129	80.6%	125	78.1%	11	6.4%
Air NZ		171	160	129	80.6%	125	78.1%	11	6.4%
Christchurch - New Plymouth		62	60	44	73.3%	42	70.0%	2	3.2%
Air NZ		62	60	44	73.3%	42	70.0%	2	3.2%
Christchurch - Palmerston North		132	131	109	83.2%	115	87.8%	1	0.8%
Air NZ		132	131	109	83.2%	115	87.8%	1	0.8%
Christchurch - Queenstown		111	106	87	82.1%	80	75.5%	5	4.5%
Air NZ		111	106	87	82.1%	80	75.5%	5	4.5%
Christchurch - Rotorua		54	50	40	80.0%	44	88.0%	4	7.4%
Air NZ		54	50	40	80.0%	44	88.0%	4	7.4%
Christchurch - Tauranga		98	96	84	87.5%	80	83.3%	2	2.0%
Air NZ		98	96	84	87.5%	80	83.3%	2	2.0%
Dunedin - Christchurch		187	180	151	83.9%	152	84.4%	7	3.7%
Air NZ		187	180	151	83.9%	152	84.4%	7	3.7%
Dunedin - Wellington		81	77	58	75.3%	58	75.3%	4	4.9%
Air NZ		81	77	58	75.3%	58	75.3%	4	4.9%
Gisborne - Auckland		141	130	104	80.0%	105	80.8%	11	7.8%
Air NZ		141	130	104	80.0%	105	80.8%	11	7.8%
Gisborne - Hamilton		1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation		1	1	1	100.0%	1	100.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Gisborne - Hawke's Bay	3	3	1	33.3%	1	33.3%	0	0.0%
Sunair Aviation	3	3	1	33.3%	1	33.3%	0	0.0%
Gisborne - Wellington	58	53	37	69.8%	42	79.2%	5	8.6%
Air NZ	58	53	37	69.8%	42	79.2%	5	8.6%
Gisborne - Whakatane	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Hamilton - Christchurch	126	117	91	77.8%	104	88.9%	9	7.1%
Air NZ	126	117	91	77.8%	104	88.9%	9	7.1%
Hamilton - Wellington	165	152	123	80.9%	126	82.9%	13	7.9%
Air NZ	165	152	123	80.9%	126	82.9%	13	7.9%
Hamilton - Whangarei	1	1	0	0.0%	0	0.0%	0	0.0%
Sunair Aviation	1	1	0	0.0%	0	0.0%	0	0.0%
Hawke's Bay - Auckland	311	301	239	79.4%	229	76.1%	10	3.2%
Air NZ	311	301	239	79.4%	229	76.1%	10	3.2%
Hawke's Bay - Christchurch	86	85	77	90.6%	81	95.3%	1	1.2%
Air NZ	86	85	77	90.6%	81	95.3%	1	1.2%
Hawke's Bay - Gisborne	4	3	3	100.0%	3	100.0%	1	25.0%
Sunair Aviation	4	3	3	100.0%	3	100.0%	1	25.0%
Hawke's Bay - Tauranga	2	2	1	50.0%	1	50.0%	0	0.0%
Sunair Aviation	2	2	1	50.0%	1	50.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Hawke's Bay - Wairoa	1	1	0	0.0%	0	0.0%	0	0.0%
Sunair Aviation	1	1	0	0.0%	0	0.0%	0	0.0%
Hawke's Bay - Wellington	120	111	94	84.7%	99	89.2%	9	7.5%
Air NZ	120	111	94	84.7%	99	89.2%	9	7.5%
Hokitika - Christchurch	54	49	39	79.6%	39	79.6%	5	9.3%
Air NZ	54	49	39	79.6%	39	79.6%	5	9.3%
Invercargill - Auckland	22	22	19	86.4%	16	72.7%	0	0.0%
Air NZ	22	22	19	86.4%	16	72.7%	0	0.0%
Invercargill - Christchurch	172	166	150	90.4%	154	92.8%	6	3.5%
Air NZ	172	166	150	90.4%	154	92.8%	6	3.5%
Invercargill - Dunedin	1	1	0	0.0%	0	0.0%	0	0.0%
Air NZ	1	1	0	0.0%	0	0.0%	0	0.0%
Kerikeri - Auckland	113	102	66	64.7%	71	69.6%	11	9.7%
Air NZ	113	102	66	64.7%	71	69.6%	11	9.7%
Nelson - Auckland	263	241	174	72.2%	172	71.4%	22	8.4%
Air NZ	263	241	174	72.2%	172	71.4%	22	8.4%
Nelson - Christchurch	175	165	119	72.1%	121	73.3%	10	5.7%
Air NZ	175	165	119	72.1%	121	73.3%	10	5.7%
Nelson - Wellington	230	213	171	80.3%	174	81.7%	17	7.4%
Air NZ	230	213	171	80.3%	174	81.7%	17	7.4%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
New Plymouth - Auckland	210	202	151	74.8%	148	73.3%	8	3.8%
Air NZ	210	202	151	74.8%	148	73.3%	8	3.8%
New Plymouth - Christchurch	62	59	42	71.2%	41	69.5%	3	4.8%
Air NZ	62	59	42	71.2%	41	69.5%	3	4.8%
New Plymouth - Wellington	85	82	69	84.1%	71	86.6%	3	3.5%
Air NZ	85	82	69	84.1%	71	86.6%	3	3.5%
Palmerston North - Auckland	293	275	214	77.8%	212	77.1%	18	6.1%
Air NZ	293	275	214	77.8%	212	77.1%	18	6.1%
Palmerston North - Christchurch	133	130	105	80.8%	107	82.3%	3	2.3%
Air NZ	133	130	105	80.8%	107	82.3%	3	2.3%
Queenstown - Christchurch	111	99	79	79.8%	80	80.8%	12	10.8%
Air NZ	111	99	79	79.8%	80	80.8%	12	10.8%
Rotorua - Auckland	66	56	39	69.6%	36	64.3%	10	15.2%
Air NZ	66	56	39	69.6%	36	64.3%	10	15.2%
Rotorua - Christchurch	54	48	41	85.4%	44	91.7%	6	11.1%
Air NZ	54	48	41	85.4%	44	91.7%	6	11.1%
Rotorua - Wellington	62	53	46	86.8%	47	88.7%	9	14.5%
Air NZ	62	53	46	86.8%	47	88.7%	9	14.5%
Takaka - Wellington	19	15	14	93.3%	10	66.7%	4	21.1%
Golden Bay Air	19	15	14	93.3%	10	66.7%	4	21.1%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Taupo - Auckland	58	55	45	81.8%	47	85.5%	3	5.2%
Air NZ	58	55	45	81.8%	47	85.5%	3	5.2%
Tauranga - Auckland	229	220	155	70.5%	152	69.1%	8	3.5%
Air NZ	229	220	155	70.5%	152	69.1%	8	3.5%
Tauranga - Christchurch	98	94	77	81.9%	83	88.3%	4	4.1%
Air NZ	98	94	77	81.9%	83	88.3%	4	4.1%
Tauranga - Gisborne	1	1	0	0.0%	0	0.0%	0	0.0%
Sunair Aviation	1	1	0	0.0%	0	0.0%	0	0.0%
Tauranga - Hawke's Bay	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Tauranga - Wellington	125	121	87	71.9%	94	77.7%	4	3.2%
Air NZ	125	121	87	71.9%	94	77.7%	4	3.2%
Timaru - Wellington	56	50	43	86.0%	43	86.0%	6	10.7%
Air NZ	56	50	43	86.0%	43	86.0%	6	10.7%
Wairoa - Hawke's Bay	1	1	0	0.0%	0	0.0%	0	0.0%
Sunair Aviation	1	1	0	0.0%	0	0.0%	0	0.0%
Wellington - Blenheim	97	95	74	77.9%	75	78.9%	2	2.1%
Air NZ	97	95	74	77.9%	75	78.9%	2	2.1%
Wellington - Dunedin	81	79	54	68.4%	62	78.5%	2	2.5%
Air NZ	81	79	54	68.4%	62	78.5%	2	2.5%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Wellington - Gisborne	58	55	38	69.1%	39	70.9%	3	5.2%
Air NZ	58	55	38	69.1%	39	70.9%	3	5.2%
Wellington - Hamilton	165	155	129	83.2%	130	83.9%	10	6.1%
Air NZ	165	155	129	83.2%	130	83.9%	10	6.1%
Wellington - Hawke's Bay	120	116	95	81.9%	97	83.6%	4	3.3%
Air NZ	120	116	95	81.9%	97	83.6%	4	3.3%
Wellington - Nelson	234	217	165	76.0%	169	77.9%	17	7.3%
Air NZ	234	217	165	76.0%	169	77.9%	17	7.3%
Wellington - New Plymouth	85	82	59	72.0%	62	75.6%	3	3.5%
Air NZ	85	82	59	72.0%	62	75.6%	3	3.5%
Wellington - Rotorua	62	55	45	81.8%	45	81.8%	7	11.3%
Air NZ	62	55	45	81.8%	45	81.8%	7	11.3%
Wellington - Takaka	19	15	11	73.3%	12	80.0%	4	21.1%
Golden Bay Air	19	15	11	73.3%	12	80.0%	4	21.1%
Wellington - Tauranga	125	122	90	73.8%	94	77.0%	3	2.4%
Air NZ	125	122	90	73.8%	94	77.0%	3	2.4%
Wellington - Timaru	56	49	40	81.6%	39	79.6%	7	12.5%
Air NZ	56	49	40	81.6%	39	79.6%	7	12.5%
Whakatane - Hamilton	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Whangarei - Auckland	114	109	79	72.5%	79	72.5%	5	4.4%
Air NZ	114	109	79	72.5%	79	72.5%	5	4.4%
Whangarei - Hamilton	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Grand Total	8,601	8,116	6,267	77.2%	6,379	78.6%	484	5.6%

14. Domestic regional performance by region in July 2025

Region	On-Time Departures from Region		On-Time Arrivals to Region		Cancellations to and from Region	
	No.	%	No.	%	No.	%
Auckland	2,591	73.4%	2,656	75.5%	299	4.1%
Blenheim	153	78.5%	160	79.2%	31	7.2%
Christchurch	1,851	80.4%	1,854	81.0%	170	3.6%
Dunedin	302	80.5%	315	83.8%	28	3.6%
Gisborne	144	76.6%	141	74.2%	30	7.4%
Hamilton	214	79.3%	237	85.3%	38	6.5%
Hawke's Bay	414	82.3%	411	80.9%	36	3.4%
Hokitika	39	79.6%	43	87.8%	10	9.3%
Invercargill	169	89.4%	162	84.8%	9	2.3%
Kerikeri	66	64.7%	67	64.4%	20	8.8%
Nelson	464	75.0%	475	76.5%	96	7.2%
New Plymouth	262	76.4%	257	74.9%	28	3.9%
Palmerston North	319	78.8%	327	80.5%	38	4.5%
Queenstown	420	81.1%	440	83.5%	29	2.7%
Rotorua	126	80.3%	128	78.0%	43	11.8%
Takaka	14	93.3%	12	80.0%	8	21.1%
Taupo	45	81.8%	44	80.0%	6	5.2%
Tauranga	321	73.3%	329	74.8%	28	3.1%
Timaru	43	86.0%	39	79.6%	13	11.6%
Wellington	1,656	78.9%	1,734	83.4%	173	4.0%

Region	On-Time Departures from Region		On-Time Arrivals to Region		Cancellations to and from Region	
	No.	%	No.	%	No.	%
Whakatane	1	100.0%	1	100.0%	0	0.0%
Whangarei	80	72.7%	65	59.6%	11	4.8%

15. Individual domestic jet routes in July 2025

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Christchurch	697	677	485	71.6%	493	72.8%	20	2.9%
Air NZ	484	470	344	73.2%	347	73.8%	14	2.9%
Jetstar	213	207	141	68.1%	146	70.5%	6	2.8%
Auckland - Dunedin	121	119	95	79.8%	98	82.4%	2	1.7%
Air NZ	90	88	68	77.3%	71	80.7%	2	2.2%
Jetstar	31	31	27	87.1%	27	87.1%	0	0.0%
Auckland - Queenstown	350	345	275	79.7%	290	84.1%	5	1.4%
Air NZ	257	252	200	79.4%	214	84.9%	5	1.9%
Jetstar	93	93	75	80.6%	76	81.7%	0	0.0%
Auckland - Wellington	567	560	429	76.6%	457	81.6%	7	1.2%
Air NZ	430	426	326	76.5%	349	81.9%	4	0.9%
Jetstar	137	134	103	76.9%	108	80.6%	3	2.2%
Christchurch - Auckland	695	674	488	72.4%	496	73.6%	21	3.0%
Air NZ	482	467	336	71.9%	343	73.4%	15	3.1%
Jetstar	213	207	152	73.4%	153	73.9%	6	2.8%
Christchurch - Wellington	432	426	365	85.7%	372	87.3%	6	1.4%
Air NZ	370	364	312	85.7%	320	87.9%	6	1.6%
Jetstar	62	62	53	85.5%	52	83.9%	0	0.0%
Dunedin - Auckland	121	118	93	78.8%	96	81.4%	3	2.5%
Air NZ	90	87	67	77.0%	69	79.3%	3	3.3%
Jetstar	31	31	26	83.9%	27	87.1%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Queenstown - Auckland	350	343	272	79.3%	291	84.8%	7	2.0%
Air NZ	257	250	204	81.6%	217	86.8%	7	2.7%
Jetstar	93	93	68	73.1%	74	79.6%	0	0.0%
Queenstown - Wellington	76	76	69	90.8%	69	90.8%	0	0.0%
Air NZ	63	63	60	95.2%	60	95.2%	0	0.0%
Jetstar	13	13	9	69.2%	9	69.2%	0	0.0%
Wellington - Auckland	574	563	439	78.0%	431	76.6%	10	1.7%
Air NZ	437	430	336	78.1%	327	76.0%	6	1.4%
Jetstar	137	133	103	77.4%	104	78.2%	4	2.9%
Wellington - Christchurch	427	420	349	83.1%	355	84.5%	7	1.6%
Air NZ	365	358	297	83.0%	301	84.1%	7	1.9%
Jetstar	62	62	52	83.9%	54	87.1%	0	0.0%
Wellington - Queenstown	76	76	68	89.5%	70	92.1%	0	0.0%
Air NZ	63	63	57	90.5%	59	93.7%	0	0.0%
Jetstar	13	13	11	84.6%	11	84.6%	0	0.0%
Grand Total	4,486	4,397	3,427	77.9%	3,518	80.0%	88	2.0%

16. Individual trans-Tasman routes in July 2025

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Brisbane	221	215	161	74.9%	149	69.3%	6	2.7%
Air NZ	89	83	46	55.4%	49	59.0%	6	6.7%
China Airlines	22	22	21	95.5%	17	77.3%	0	0.0%
Jetstar	44	44	34	77.3%	31	70.5%	0	0.0%
Qantas	62	62	57	91.9%	51	82.3%	0	0.0%
Solomon Airlines	4	4	3	75.0%	1	25.0%	0	0.0%
Auckland - Gold Coast	93	88	64	72.7%	61	69.3%	5	5.4%
Air NZ	48	43	29	67.4%	31	72.1%	5	10.4%
Jetstar	45	45	35	77.8%	30	66.7%	0	0.0%
Auckland - Melbourne	246	241	171	71.0%	174	72.2%	5	2.0%
Air NZ	100	95	57	60.0%	63	66.3%	5	5.0%
Jetstar	45	45	33	73.3%	31	68.9%	0	0.0%
Qantas	101	101	81	80.2%	80	79.2%	0	0.0%
Auckland - Sunshine Coast	25	25	17	68.0%	15	60.0%	0	0.0%
Air NZ	12	12	7	58.3%	9	75.0%	0	0.0%
Jetstar	13	13	10	76.9%	6	46.2%	0	0.0%
Auckland - Sydney	352	336	249	74.1%	245	72.9%	16	4.5%
Air NZ	116	106	64	60.4%	69	65.1%	10	8.6%
China Eastern Airlines	8	8	4	50.0%	6	75.0%	0	0.0%
Jetstar	34	30	20	66.7%	21	70.0%	4	11.8%
LATAM	22	22	20	90.9%	20	90.9%	0	0.0%
Qantas	172	170	141	82.9%	129	75.9%	2	1.2%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Brisbane - Auckland	221	215	124	57.7%	148	68.8%	6	2.7%
Air NZ	89	83	31	37.3%	45	54.2%	6	6.7%
China Airlines	22	22	19	86.4%	18	81.8%	0	0.0%
Jetstar	44	44	33	75.0%	38	86.4%	0	0.0%
Qantas	62	62	39	62.9%	45	72.6%	0	0.0%
Solomon Airlines	4	4	2	50.0%	2	50.0%	0	0.0%
Brisbane - Christchurch	62	61	32	52.5%	37	60.7%	1	1.6%
Air NZ	31	30	7	23.3%	11	36.7%	1	3.2%
Qantas	31	31	25	80.6%	26	83.9%	0	0.0%
Brisbane - Queenstown	76	75	63	84.0%	65	86.7%	1	1.3%
Qantas	23	23	19	82.6%	20	87.0%	0	0.0%
Virgin Australia	53	52	44	84.6%	45	86.5%	1	1.9%
Brisbane - Wellington	52	50	20	40.0%	28	56.0%	2	3.8%
Air NZ	31	30	9	30.0%	15	50.0%	1	3.2%
Qantas	21	20	11	55.0%	13	65.0%	1	4.8%
Christchurch - Brisbane	62	61	44	72.1%	41	67.2%	1	1.6%
Air NZ	31	30	15	50.0%	17	56.7%	1	3.2%
Qantas	31	31	29	93.5%	24	77.4%	0	0.0%
Christchurch - Gold Coast	39	39	27	69.2%	28	71.8%	0	0.0%
Air NZ	14	14	9	64.3%	8	57.1%	0	0.0%
Jetstar	25	25	18	72.0%	20	80.0%	0	0.0%
Christchurch - Melbourne	95	95	73	76.8%	75	78.9%	0	0.0%
Air NZ	27	27	21	77.8%	22	81.5%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Jetstar	28	28	20	71.4%	21	75.0%	0	0.0%
Qantas	40	40	32	80.0%	32	80.0%	0	0.0%
Christchurch - Sydney	124	122	104	85.2%	93	76.2%	2	1.6%
Air NZ	31	29	21	72.4%	19	65.5%	2	6.5%
Emirates	31	31	29	93.5%	25	80.6%	0	0.0%
Qantas	62	62	54	87.1%	49	79.0%	0	0.0%
Gold Coast - Auckland	93	88	57	64.8%	70	79.5%	5	5.4%
Air NZ	48	43	26	60.5%	33	76.7%	5	10.4%
Jetstar	45	45	31	68.9%	37	82.2%	0	0.0%
Gold Coast - Christchurch	39	39	31	79.5%	34	87.2%	0	0.0%
Air NZ	14	14	11	78.6%	11	78.6%	0	0.0%
Jetstar	25	25	20	80.0%	23	92.0%	0	0.0%
Melbourne - Auckland	246	241	152	63.1%	165	68.5%	5	2.0%
Air NZ	100	95	54	56.8%	60	63.2%	5	5.0%
Jetstar	45	45	24	53.3%	29	64.4%	0	0.0%
Qantas	101	101	74	73.3%	76	75.2%	0	0.0%
Melbourne - Christchurch	95	95	69	72.6%	74	77.9%	0	0.0%
Air NZ	27	27	22	81.5%	24	88.9%	0	0.0%
Jetstar	28	28	18	64.3%	19	67.9%	0	0.0%
Qantas	40	40	29	72.5%	31	77.5%	0	0.0%
Melbourne - Queenstown	94	92	77	83.7%	75	81.5%	2	2.1%
Air NZ	31	30	21	70.0%	24	80.0%	1	3.2%
Jetstar	13	13	13	100.0%	12	92.3%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Qantas	18	18	15	83.3%	13	72.2%	0	0.0%
Virgin Australia	32	31	28	90.3%	26	83.9%	1	3.1%
Melbourne - Wellington	65	65	42	64.6%	47	72.3%	0	0.0%
Air NZ	26	26	13	50.0%	16	61.5%	0	0.0%
Qantas	39	39	29	74.4%	31	79.5%	0	0.0%
Queenstown - Brisbane	76	74	51	68.9%	59	79.7%	2	2.6%
Qantas	23	22	17	77.3%	17	77.3%	1	4.3%
Virgin Australia	53	52	34	65.4%	42	80.8%	1	1.9%
Queenstown - Melbourne	94	93	74	79.6%	76	81.7%	1	1.1%
Air NZ	31	31	24	77.4%	25	80.6%	0	0.0%
Jetstar	13	13	10	76.9%	11	84.6%	0	0.0%
Qantas	18	18	11	61.1%	9	50.0%	0	0.0%
Virgin Australia	32	31	29	93.5%	31	100.0%	1	3.1%
Queenstown - Sydney	169	165	102	61.8%	104	63.0%	4	2.4%
Air NZ	32	32	12	37.5%	12	37.5%	0	0.0%
Jetstar	31	27	22	81.5%	24	88.9%	4	12.9%
Qantas	62	62	29	46.8%	30	48.4%	0	0.0%
Virgin Australia	44	44	39	88.6%	38	86.4%	0	0.0%
Sunshine Coast - Auckland	25	25	13	52.0%	16	64.0%	0	0.0%
Air NZ	12	12	10	83.3%	11	91.7%	0	0.0%
Jetstar	13	13	3	23.1%	5	38.5%	0	0.0%
Sydney - Auckland	353	342	195	57.0%	225	65.8%	11	3.1%
Air NZ	116	107	37	34.6%	56	52.3%	9	7.8%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
China Eastern Airlines	9	9	6	66.7%	7	77.8%	0	0.0%
Jetstar	34	32	17	53.1%	16	50.0%	2	5.9%
LATAM	22	22	20	90.9%	20	90.9%	0	0.0%
Qantas	172	172	115	66.9%	126	73.3%	0	0.0%
Sydney - Christchurch	124	124	44	35.5%	53	42.7%	0	0.0%
Air NZ	31	31	14	45.2%	19	61.3%	0	0.0%
Emirates	31	31	5	16.1%	7	22.6%	0	0.0%
Qantas	62	62	25	40.3%	27	43.5%	0	0.0%
Sydney - Queenstown	169	165	121	73.3%	115	69.7%	4	2.4%
Air NZ	32	29	8	27.6%	14	48.3%	3	9.4%
Jetstar	31	30	26	86.7%	21	70.0%	1	3.2%
Qantas	62	62	46	74.2%	39	62.9%	0	0.0%
Virgin Australia	44	44	41	93.2%	41	93.2%	0	0.0%
Sydney - Wellington	89	89	51	57.3%	56	62.9%	0	0.0%
Air NZ	27	27	16	59.3%	19	70.4%	0	0.0%
Qantas	62	62	35	56.5%	37	59.7%	0	0.0%
Wellington - Brisbane	52	50	23	46.0%	27	54.0%	2	3.8%
Air NZ	31	30	9	30.0%	15	50.0%	1	3.2%
Qantas	21	20	14	70.0%	12	60.0%	1	4.8%
Wellington - Melbourne	65	64	59	92.2%	61	95.3%	1	1.5%
Air NZ	26	25	24	96.0%	25	100.0%	1	3.8%
Qantas	39	39	35	89.7%	36	92.3%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Wellington - Sydney	89	89	65	73.0%	72	80.9%	0	0.0%
Air NZ	27	27	12	44.4%	20	74.1%	0	0.0%
Qantas	62	62	53	85.5%	52	83.9%	0	0.0%
Grand Total	3,605	3,523	2,375	67.4%	2,488	70.6%	82	2.3%

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