



Aviation on-time performance: May 2025

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1. Introduction

The Ministry of Transport (the Ministry) reports monthly on airlines' on-time performance (OTP).

A key part of the Ministry's stewardship role is to use data and evidence to build greater transparency of aviation system performance.

The Ministry thanks the airlines for providing the data that made this report possible.

The Ministry will continue to evolve this report and welcomes users' feedback.

2. About on-time performance

Aviation is a dynamic and complex system. Various factors, many outside airlines' control, can affect whether a flight arrives or departs on time.

Safety and security are paramount and will always take priority over timeliness.

Some airlines have provided commentary on the top factors that affected their on-time performance each month. These are included with each airline's data.

Examples of factors that can affect OTP for flights include:

- adverse weather conditions affecting flight, such as high winds, fog, low visibility, snow, heavy rains, volcanic ash
- technical issues with the aircraft
- congested air space
- airport tarmac traffic
- late arrival of other aircraft, passengers or connecting crew
- staffing issues across the aviation ecosystem (including airlines, airports, air traffic control)
- security concerns or processing delays
- supplier challenges related to fuelling, catering, digital outages, and baggage systems affecting processing and loading of luggage
- delays in processing international passengers through border checks.

3. Coverage

Domestic jet services

On-time performance is reported for jet services on New Zealand domestic routes between Auckland, Wellington, Christchurch, Dunedin and Queenstown. Coverage is unchanged from previous reports.

This report covers the following domestic airlines:

- Air New Zealand
- Jetstar.

The Domestic Jet sections of the report allow for comparison between similar services. In these sections, we have only included routes where there is more than one airline operating on that route. There were 12 routes that met this definition during the period reported.

Domestic regional services

Sections 7, 8, and 13 of the report include domestic routes that are not covered in the Domestic Jet sections of the report.

The routes included in the Domestic Regional sections are served by the following domestic airlines:

- Air Chathams
- Air New Zealand (shown as Air NZ Regional in these sections)
- Barrier Air
- Golden Bay Air
- Originair
- Sounds Air
- Sunair Aviation.

Unlike the reporting on domestic jet services and Trans-Tasman services, reporting on domestic regional services includes routes where there is only one airline operating on that route. There were 131 Domestic Regional routes during the period reported.

Operational factors affecting domestic regional OTP

When comparing OTP across regional carriers, operational factors in addition to the examples listed on page 5 should be considered.

Most routes covered in the Domestic Regional sections of the report are flown by turboprop aircraft, but jet and piston aircraft may also be used. Aircraft size presents its own unique set of challenges:

- smaller aircraft may have quicker turnarounds and access to more airfields but are often more sensitive to weather conditions. Turboprops (commonly used on regional routes) experience more disruption from weather compared to jets
- larger aircraft tend to operate within more complex networks, increasing exposure to flow-on delays.

Airport type also plays a role:

- major hubs are more prone to congestion
- uncontrolled airfields allow for faster, more flexible operations.

Weather exposure further affects performance, particularly for routes into alpine or coastal regions.

Differences in how OTP is captured also means that data across carriers is not always directly comparable – this is described further in section 4 ‘Reports’ below.

Domestic OTP by region

Section 14 of this report breaks down domestic OTP by region. It covers all aircraft types.

The routes included in this section are flown by the same airlines as for the Domestic Regional sections, with the addition of Jetstar.

How Air New Zealand's domestic OTP data is treated

Air New Zealand uses a mix of jet and turboprop aircraft on its domestic routes.

- All Air New Zealand turboprop services are covered in the Domestic Regional section.
- Jet services are covered in the Domestic Jet section if they meet the criteria for inclusion (that is, they are jet services between Auckland, Wellington, Christchurch, Dunedin and Queenstown on routes served by more than one airline).
- Any other Air New Zealand jet services are included in the Domestic Regional section. For example, the Domestic Regional section includes Air New Zealand routes that are flown by jet aircraft, but that do not meet the criteria for inclusion in the domestic jet section of the report because the routes are serviced only by Air New Zealand.
- Air New Zealand's Domestic Regional services are labelled as "Air NZ Regional" in this report to help distinguish between the different categories of reporting.
- Section 14 – which breaks down OTP by region – includes **all** Air New Zealand domestic services regardless of aircraft type.

Trans-Tasman

On-time performance is reported for services on routes between New Zealand and Australia.

This report includes data from the following airlines:

- Air New Zealand
- China Airlines
- China Eastern Airlines
- Emirates
- Jetstar
- LATAM Airlines
- Qantas
- Solomon Airlines
- Virgin Australia.

In the Trans-Tasman sections of the report, we have only included routes where there is more than one airline operating on that route. There were 28 routes that met this definition during the period reported.

4. Reports

Data was supplied by the airlines and collated by the Ministry.

Airlines that provided data for domestic jet and Trans-Tasman routes use Aircraft Communication Addressing and Reporting System (ACARS) to electronically measure OTP.

Airlines flying domestic regional routes use various methods to record their OTP, including manual recording of data.

After collection of initial data, aggregate reports are subject to internal audit by participating airlines prior to publication.

5. Definitions

Term	Definition
On time arrival	A flight arrival is counted as "on time" if it arrived at the gate before 15 minutes after the scheduled arrival time shown in the carrier's schedule. Neither diverted nor cancelled flights count as on time.
On time departure	A flight departure is counted as "on time" if it departs the gate before 15 minutes after the scheduled departure time shown in the carriers' schedule.
Cancellation	<p>A flight removed from service within 7 days of scheduled departure is regarded as a cancellation.</p> <p>The cancellation window starts at midnight 7 days before the flight.</p> <ul style="list-style-type: none">• For example, if the flight is scheduled to depart at 09:00 on Monday and is cancelled at or after 00:00 on the previous Tuesday, it will be counted as a cancellation.• If it is cancelled at or before 23:59 on the Monday prior, it will not be counted as a cancellation.
On time departure percentage	The percentage of on-time departures is measured against the number of departures operated on any particular sector.
On time arrival percentage	The percentage of on-time arrivals is measured against the number of arrivals operated on any particular sector.
Cancellation percentage	The percentage of cancellations is measured against the number of services scheduled on any particular sector.

6. Caveats and limitations of the data

For domestic jet and Trans-Tasman services, from time to time there could be subtle differences in the way departure time is measured.

There are differences in how the regional airlines record departure and arrival times. For example, some record departure time as when the engine starts and others from when the aircraft pushes back from the gate. Inconsistencies in how OTP is measured mean that data across carriers is not always directly comparable.

Care should be taken interpreting OTP for airlines that fly 20 or fewer sectors per month. Due to the small number of flights any delay or cancellation will vary their overall OTP considerably.

7. Industry on-time performance for domestic regional routes in May 2025

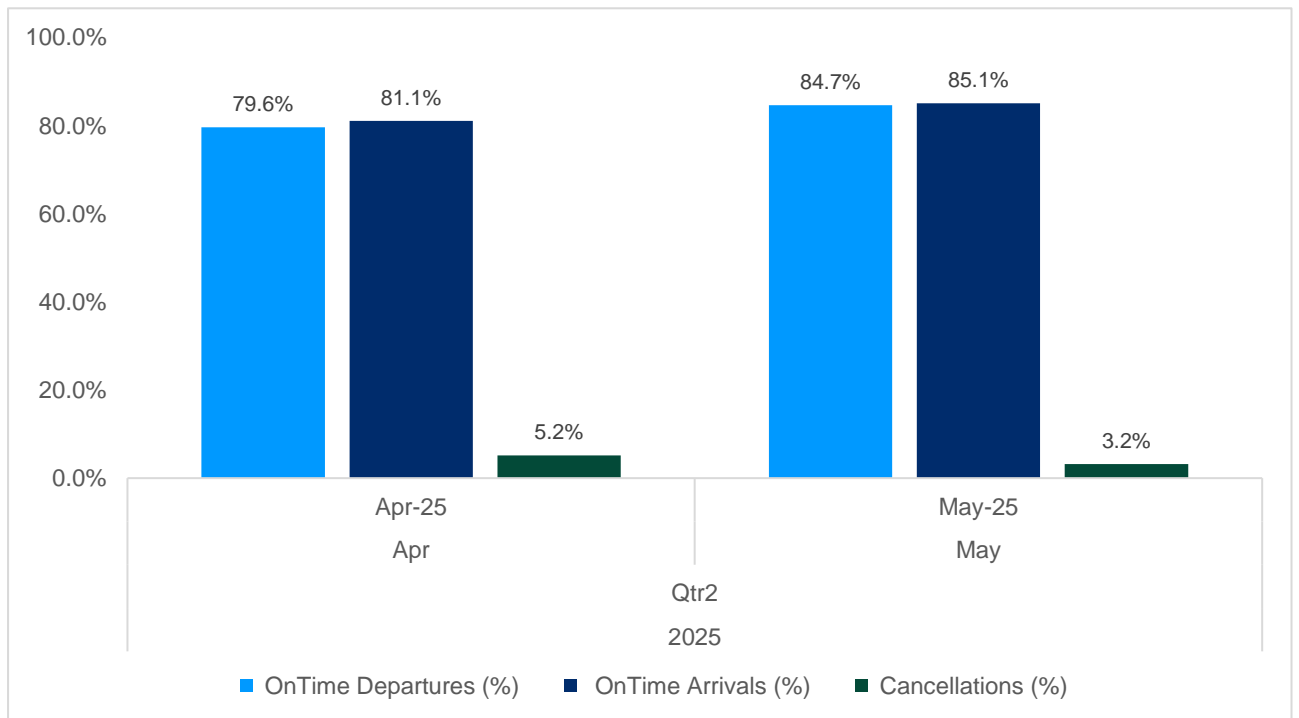
For May 2025, OTP for all domestic regional routes covered by this report was 84.7 percent for on-time departures and 85.1 percent for on-time arrivals. The cancellation rate for the month was 3.2 percent.

33 routes recorded 100 percent OTP for departures this month, and 32 routes recorded 100 percent OTP for arrivals. OTP for each route can be found in section 13 of this report.

All airlines' on-time performance, May 2025

Sectors ¹		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
11,587	11,211	9,494	84.7%	9,537	85.1%	372	3.2%

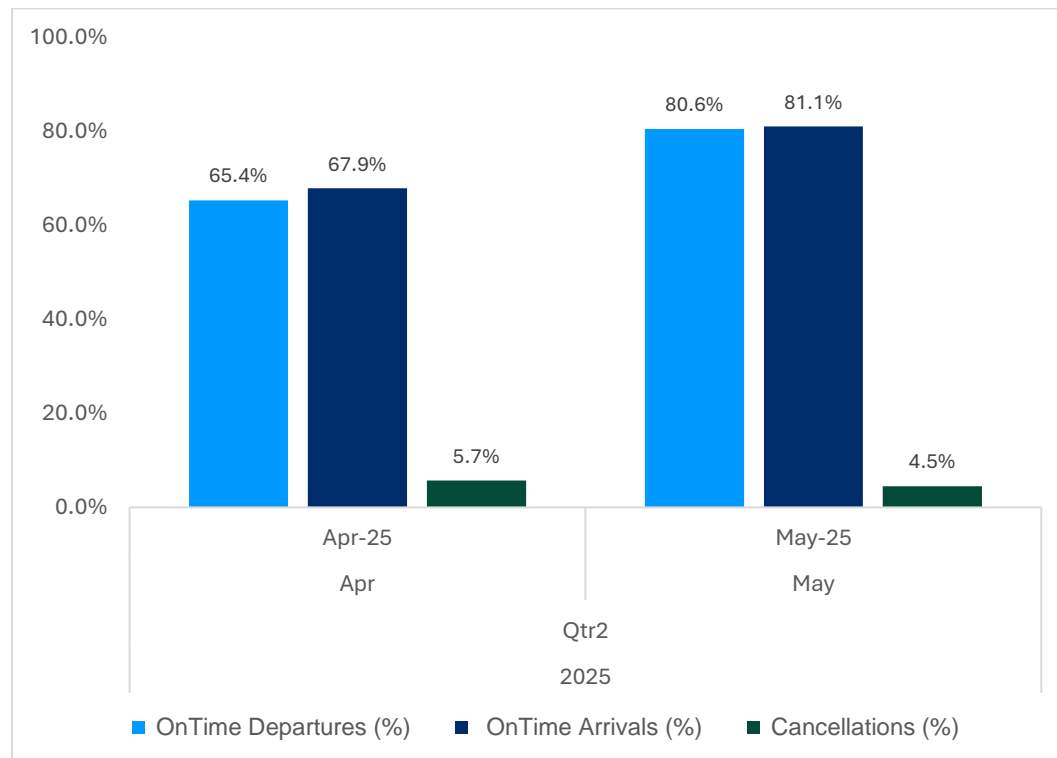
Domestic regional on-time performance trends, all airlines, all reported routes



¹ A sector is a single flight from a departure point to a destination.

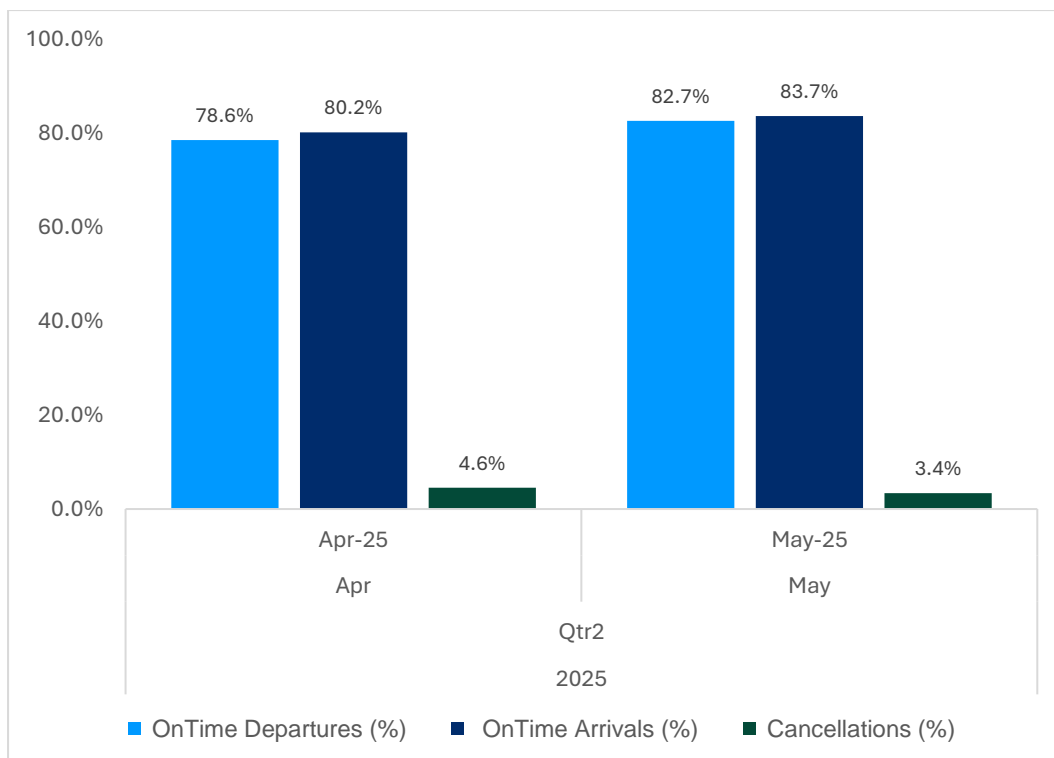
8. Airlines' performance on domestic regional routes in May 2025

Air Chathams



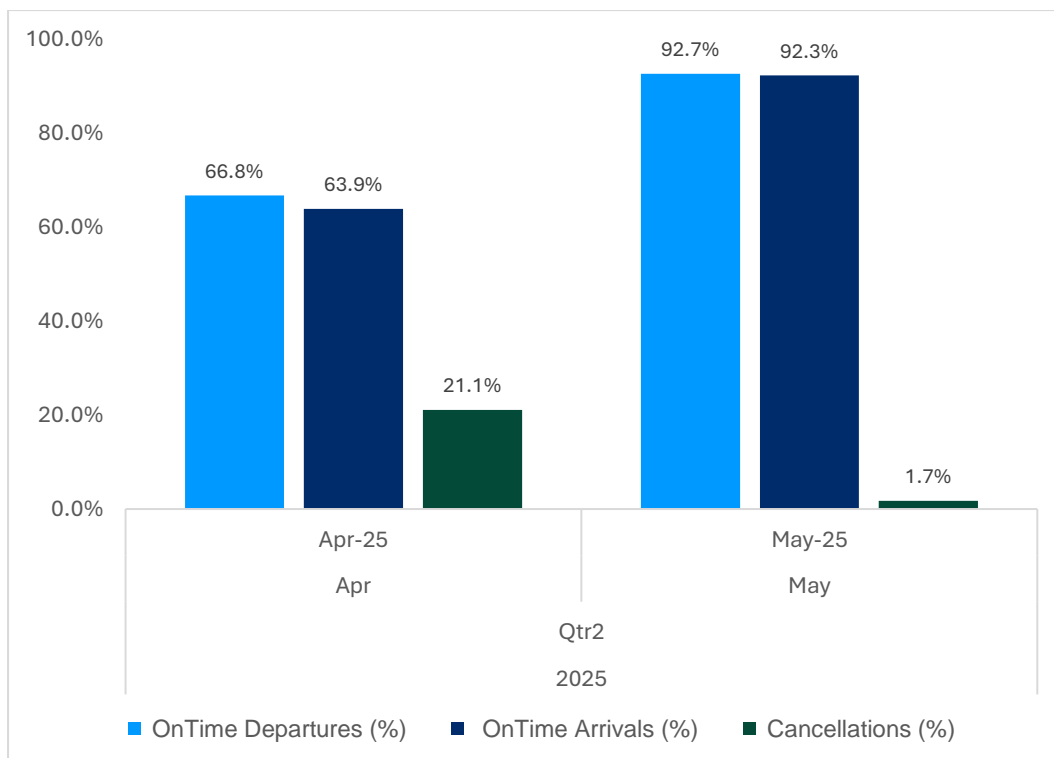
Air Chathams reports that the service suffered delays and cancellations caused by heavy storms associated with deep low-pressure cycles to the East of New Zealand, and a day of fog on Chatham Island also caused cancellations. The North Island services ran smoothly with only small delay margins over the tracked 15 minutes recorded caused by airport congestion in and out of Auckland, and some midday line maintenance activity that took longer created a few service delays. Fog and low inclement weather in the Eastern Bay of Plenty and Kāpiti Coast resulted in some cancellations on those routes.

Air New Zealand



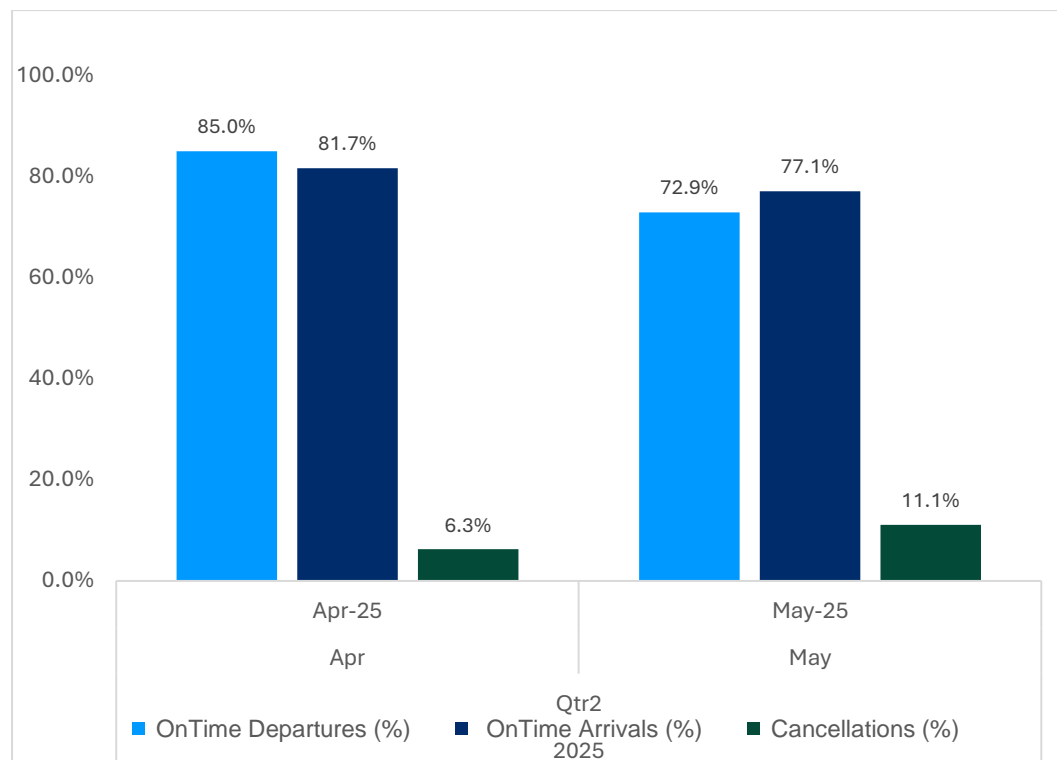
Air New Zealand notes that regional operations were impacted by record-high winds in Wellington, along with fog, strong winds, and volcanic ash from Whakaari / White Island. Rotorua, Hamilton, and Nelson were particularly affected, resulting in delays and cancellations.

Barrier Air



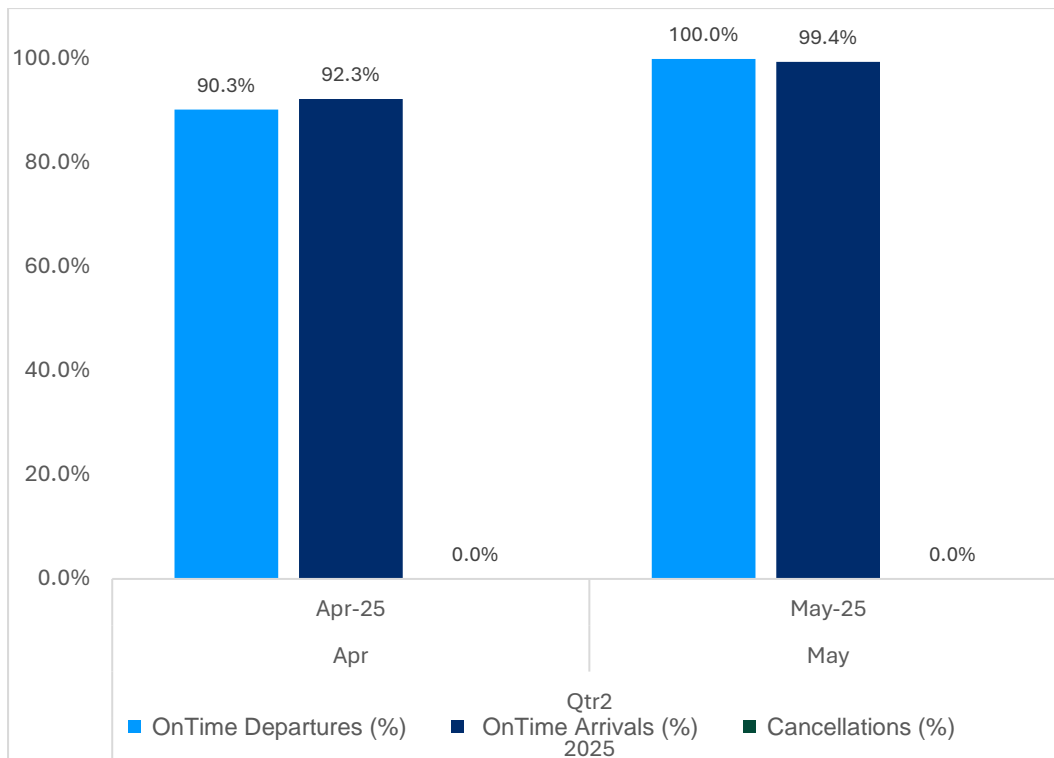
Barrier Air reports that all flight cancellations were a result of adverse weather conditions affecting the northern region. In addition to passenger operations, Barrier Air provides a freight service between Auckland and Great Barrier Island. This dual operation can contribute to occasional delays due to the time required for loading and unloading cargo.

Golden Bay Air

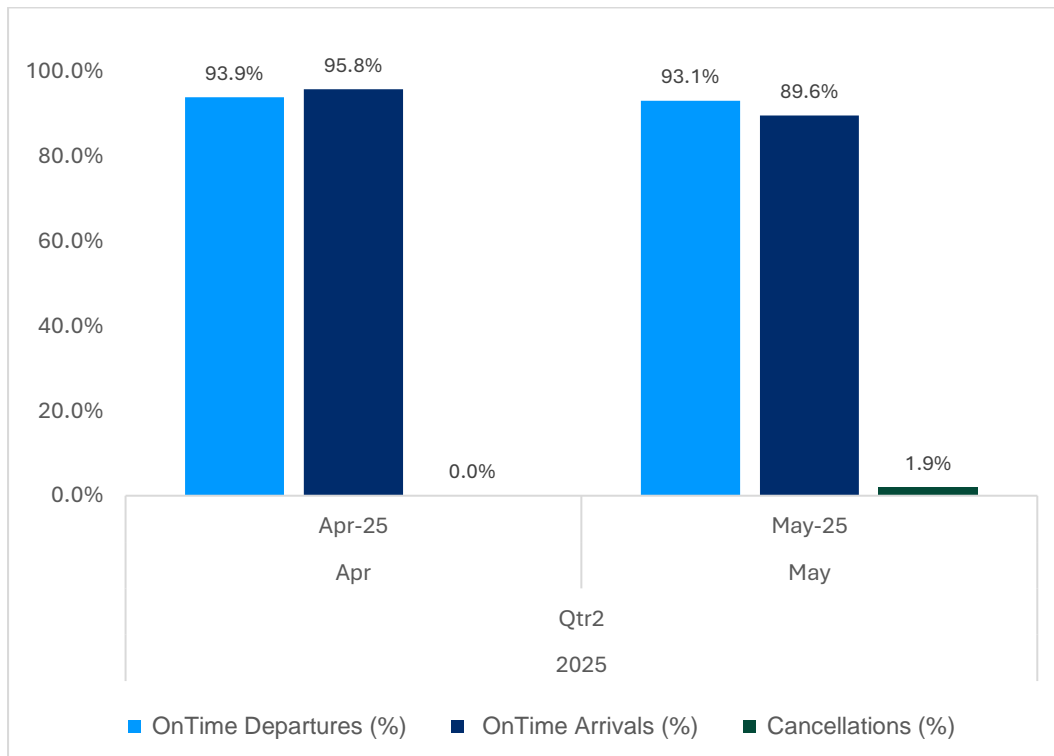


Golden Bay Air has reported on its scheduled Wellington-Takaka and Takaka-Wellington route. Other regular routes are Takaka-Nelson and Nelson-Takaka, plus Takaka-Karamea and Karamea-Takaka, however the operation of these routes is subject to minimum passenger numbers and has not been included in the reporting.

Origin Air

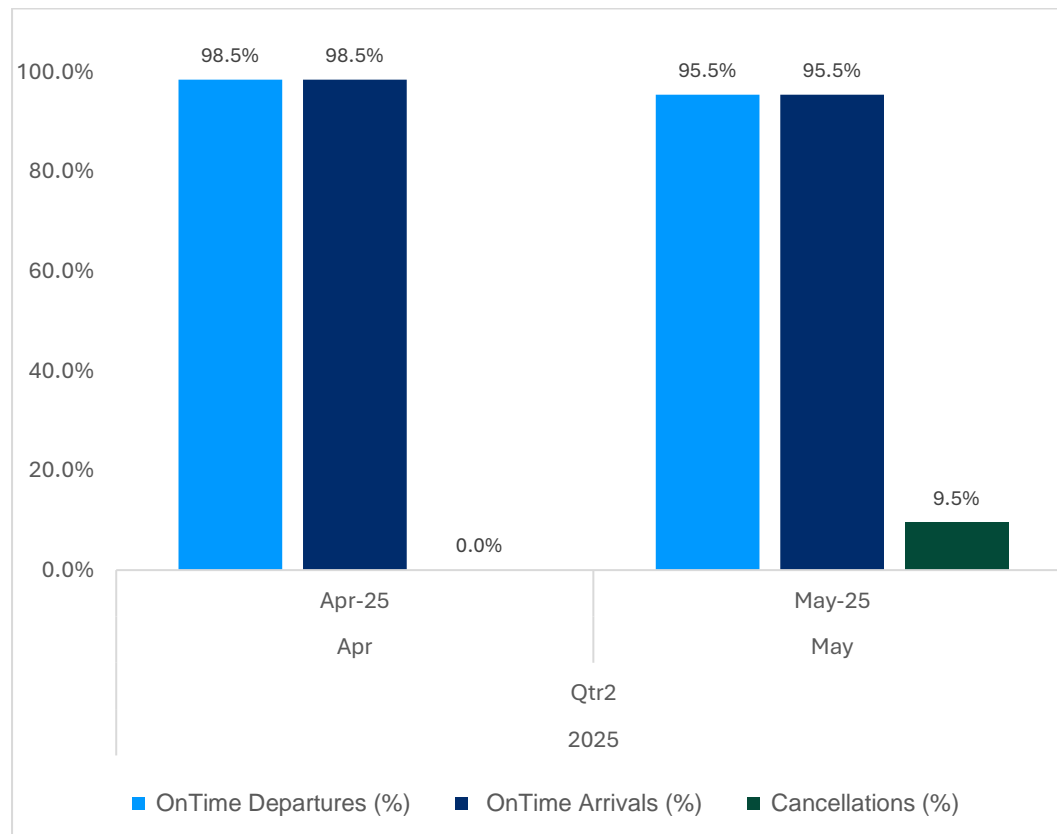


Sounds Air



Sounds Air reports that weather was the cause of their small number of cancellations on 1 May 2025.

Sunair



Sunair operates small 4- and 6-seater aircraft. If no passengers book a flight on a given day, the service is not operated. Flights that were advertised but not operated because there were no bookings have been omitted from Sunair's OTP data.

9. Industry on-time performance for domestic jet routes in May 2025

For May 2025, OTP for all domestic jet routes covered by this report was 78.7 percent for on-time departures and 80.4 percent for on-time arrivals. The cancellation rate for the month was 3.6 percent.

The route with the highest OTP for departures in May 2025 was Queenstown – Auckland with 85.9 percent of flights departing on time. Auckland – Dunedin had the highest arrivals OTP, with 87.9 percent of flights arriving on time.

Cancellations were highest on the Auckland – Wellington route, with 5.3 percent of services cancelled.

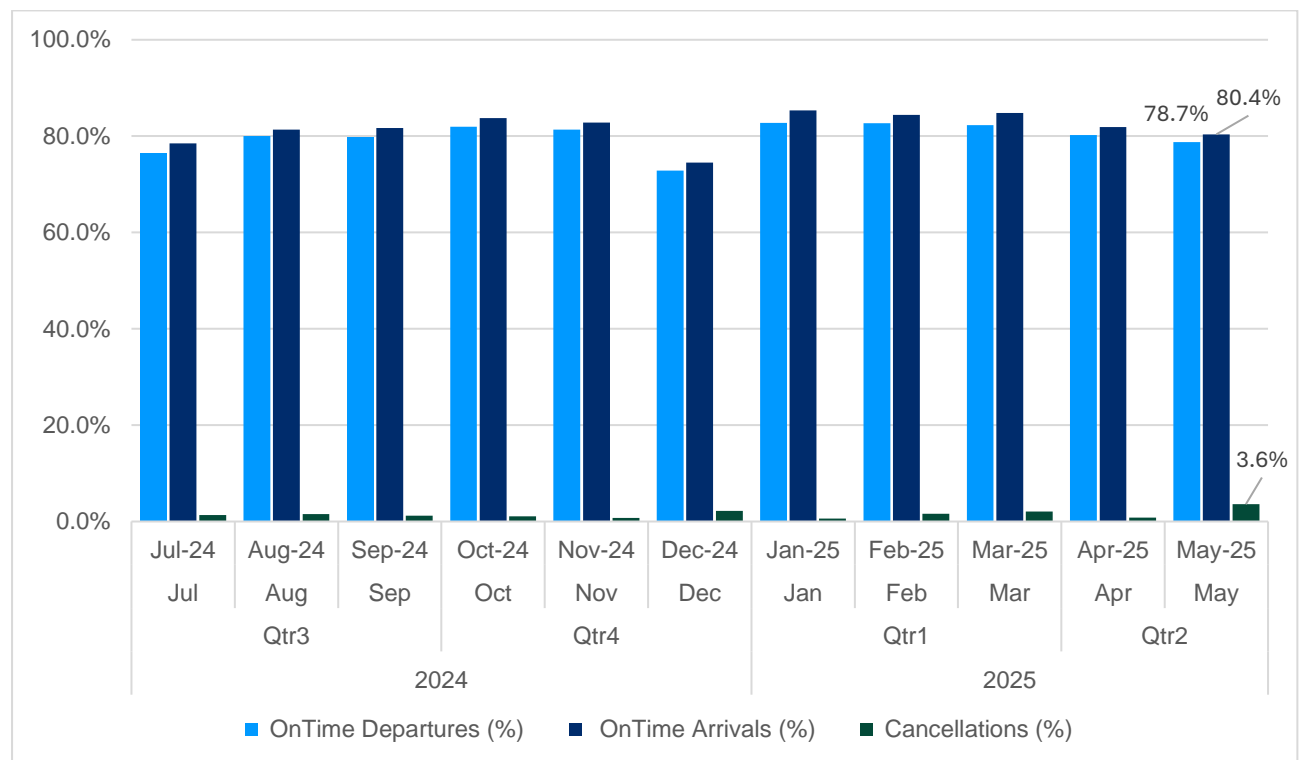
Both airlines' on-time performance, domestic jets, May 2025

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,730	3,596	2,831	78.7%	2,890	80.4%	134	3.6%

Domestic jet routes ranked by on-time performance, May 2025

On-Time Departures		On-Time Arrivals		Cancellations	
Route	%	Route	%	Route	%
Queenstown - Auckland	85.9%	Auckland - Dunedin	87.9%	Auckland - Wellington	5.3%
Auckland - Dunedin	85.5%	Dunedin - Auckland	87.8%	Wellington - Auckland	5.2%
Queenstown - Wellington	83.1%	Queenstown - Auckland	87.1%	Christchurch - Wellington	5.2%
Dunedin - Auckland	82.9%	Queenstown - Wellington	84.6%	Wellington - Christchurch	5.0%
Wellington - Christchurch	81.6%	Auckland - Queenstown	83.3%	Wellington - Queenstown	3.8%
Christchurch - Wellington	80.5%	Auckland - Wellington	83.3%	Christchurch - Auckland	3.1%
Auckland - Wellington	80.0%	Wellington - Christchurch	80.3%	Queenstown - Auckland	3.0%
Auckland - Queenstown	79.9%	Christchurch - Wellington	78.1%	Queenstown - Wellington	3.0%
Wellington - Auckland	78.3%	Wellington - Auckland	77.7%	Auckland - Christchurch	2.8%
Auckland - Christchurch	76.1%	Christchurch - Auckland	77.6%	Auckland - Queenstown	2.2%
Christchurch - Auckland	75.5%	Wellington - Queenstown	77.1%	Dunedin - Auckland	1.6%
Wellington - Queenstown	74.1%	Auckland - Christchurch	76.9%	Auckland - Dunedin	0.8%
Average	78.7%		80.4%		3.6%

Domestic jets on-time performance trends, both airlines, all reported routes



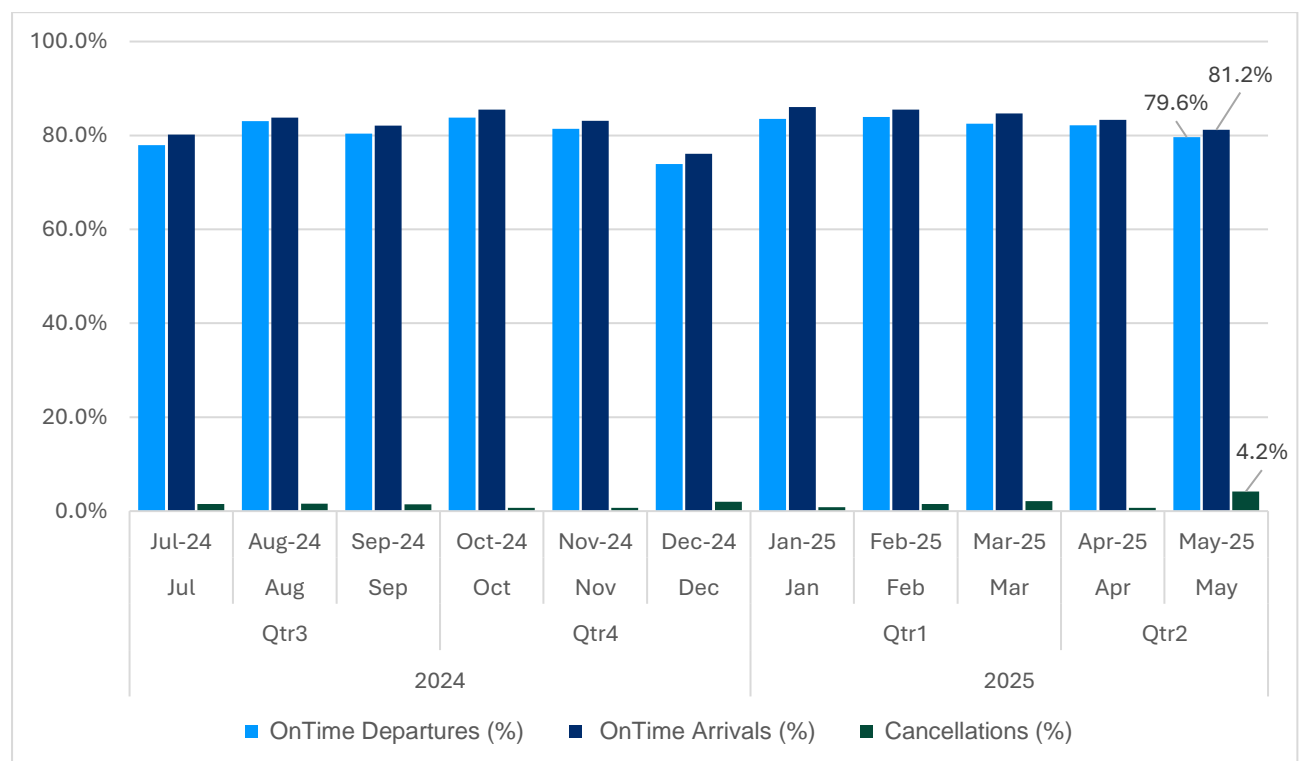
10. Airlines' performance for domestic jet routes in May 2025

Air New Zealand recorded 79.6 percent for on-time departures, and Jetstar 76.6 percent.

For on-time arrivals, Air New Zealand recorded 81.2 percent and Jetstar recorded 78.4 percent.

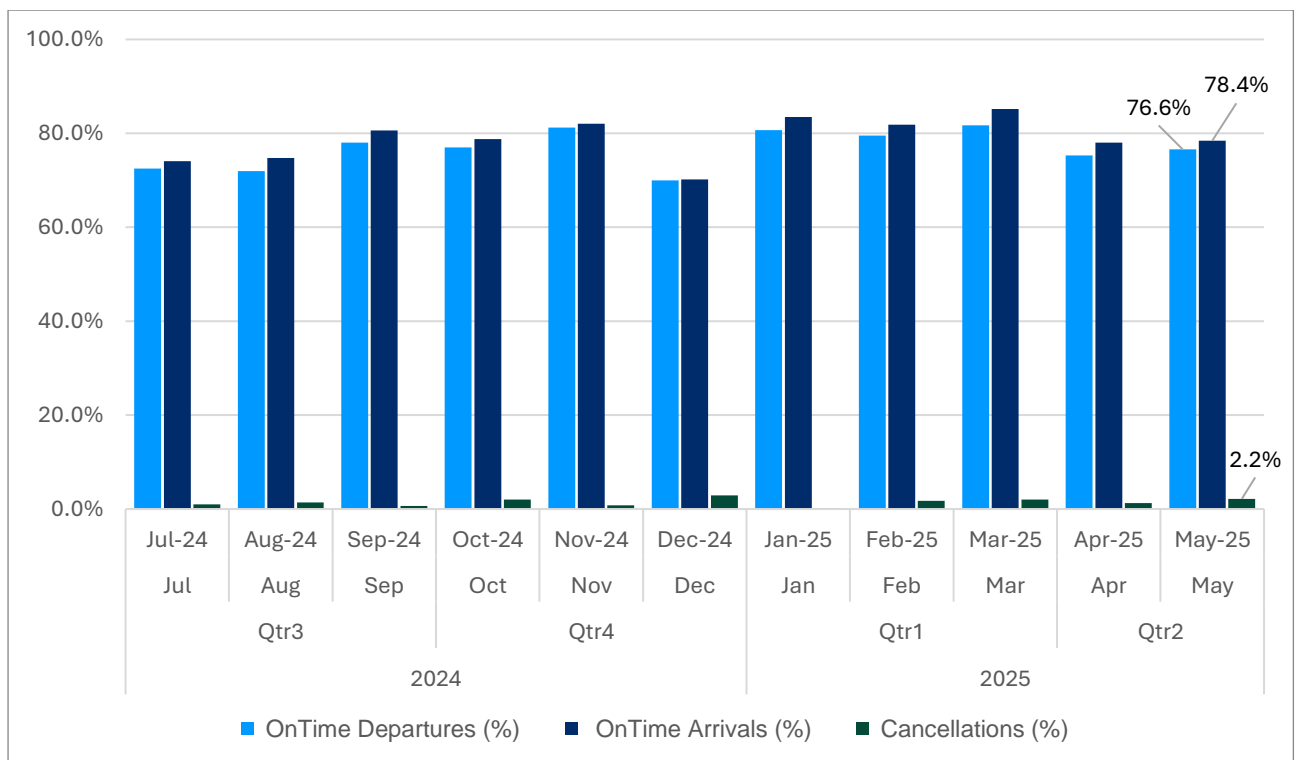
Air New Zealand's cancellation rate was 4.2 percent and Jetstar's was 2.2 percent.

Air New Zealand



Record-high winds in Wellington, a widespread storm system affecting Christchurch and other regions, bird strikes, and Pratt & Whitney engine maintenance contributed to delays and cancellations.

Jetstar



Jetstar reported that performance this month was impacted by:

- construction work restricting aircraft ground movement due to taxiway closures in Auckland
- airspace separation requirements leading to air traffic control delays in Queenstown
- weather-related delays in Auckland, Christchurch, and Wellington, combined with off-schedule operations.

11. Industry on-time performance for trans-Tasman routes in May 2025

More detail on the number of flights and the routes flown by each airline can be found in section 16.

For May 2025, OTP over all trans-Tasman routes covered by this report was 72.5 percent for on-time departures and 75.9 percent for on-time arrivals. The cancellation rate for the month was 2.0 percent.

Gold Coast - Auckland was the route with the highest OTP for departures in May 2025, with 90.1 percent. The route with the highest OTP for arrivals was also Gold Coast - Auckland with 93.0 percent.

Cancellations were highest on the Brisbane - Christchurch route in May 2025, with 11.1 percent of services cancelled.

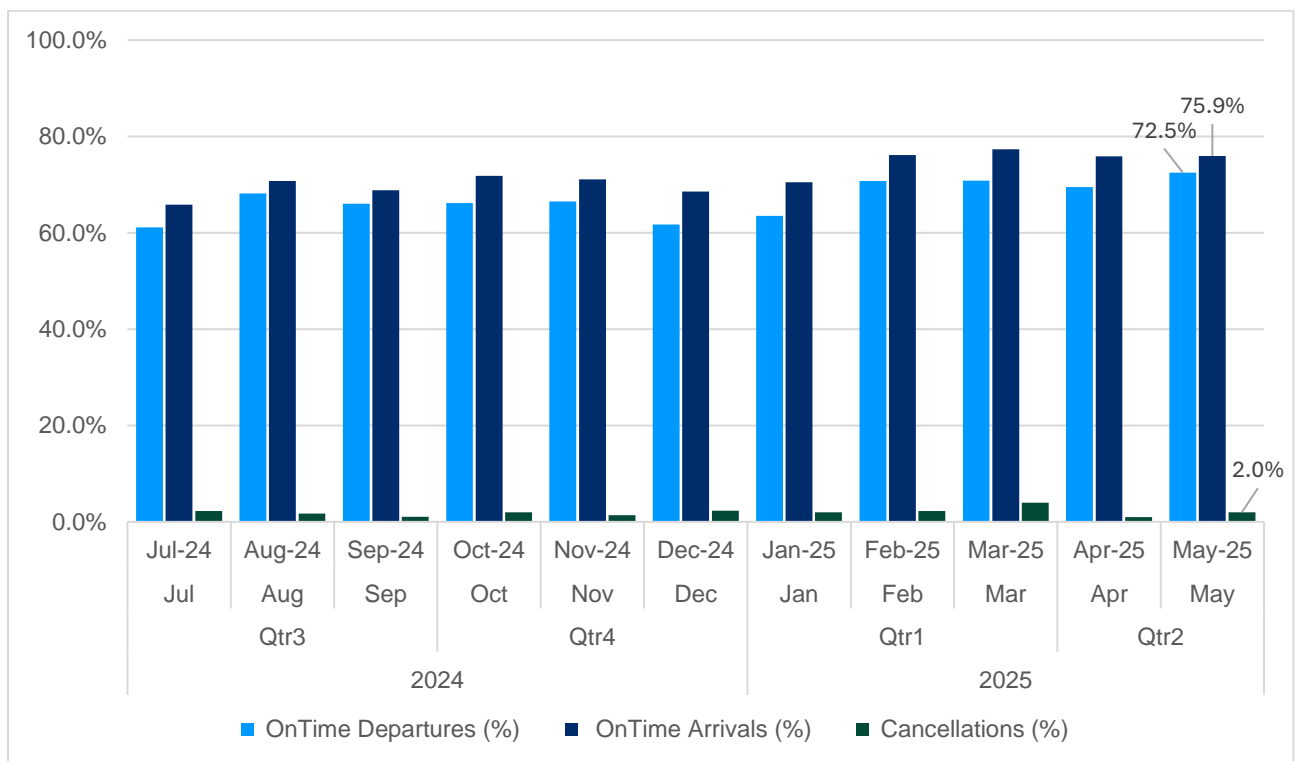
All airlines' on-time performance, May 2025

Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Scheduled	Flown	No.	%	No.	%	No.	%
3,096	3,034	2,200	72.5%	2,304	75.9%	62	2.0%

Top 5 trans-Tasman routes for on-time performance, May 2025

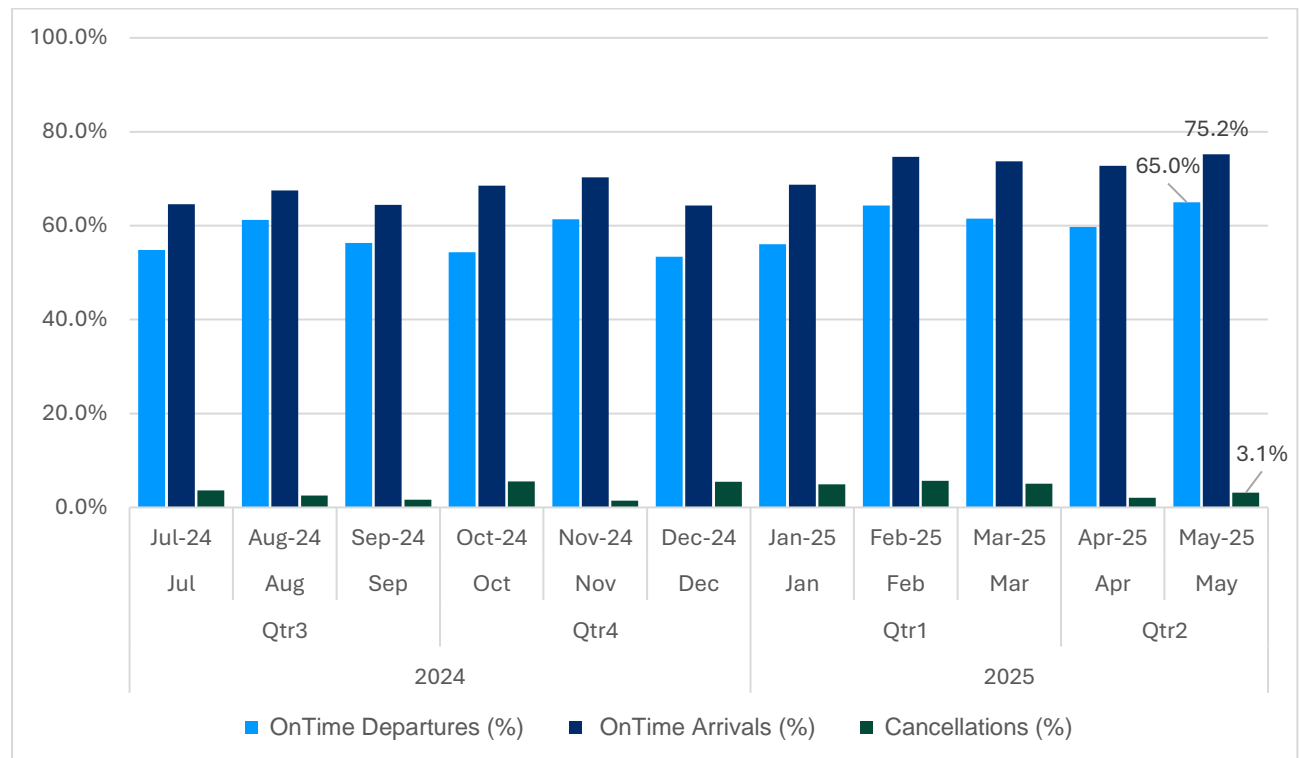
On-Time Departures		On-Time Arrivals	
Route	%	Route	%
Gold Coast - Auckland	90.1%	Gold Coast - Auckland	93.0%
Brisbane - Queenstown	89.3%	Gold Coast - Christchurch	91.7%
Gold Coast - Christchurch	87.5%	Auckland - Gold Coast	90.1%
Melbourne - Wellington	87.3%	Queenstown - Brisbane	89.3%
Auckland - Gold Coast	85.9%	Wellington – Melbourne	88.9%

Trans-Tasman on-time performance trends, all airlines, all reported routes



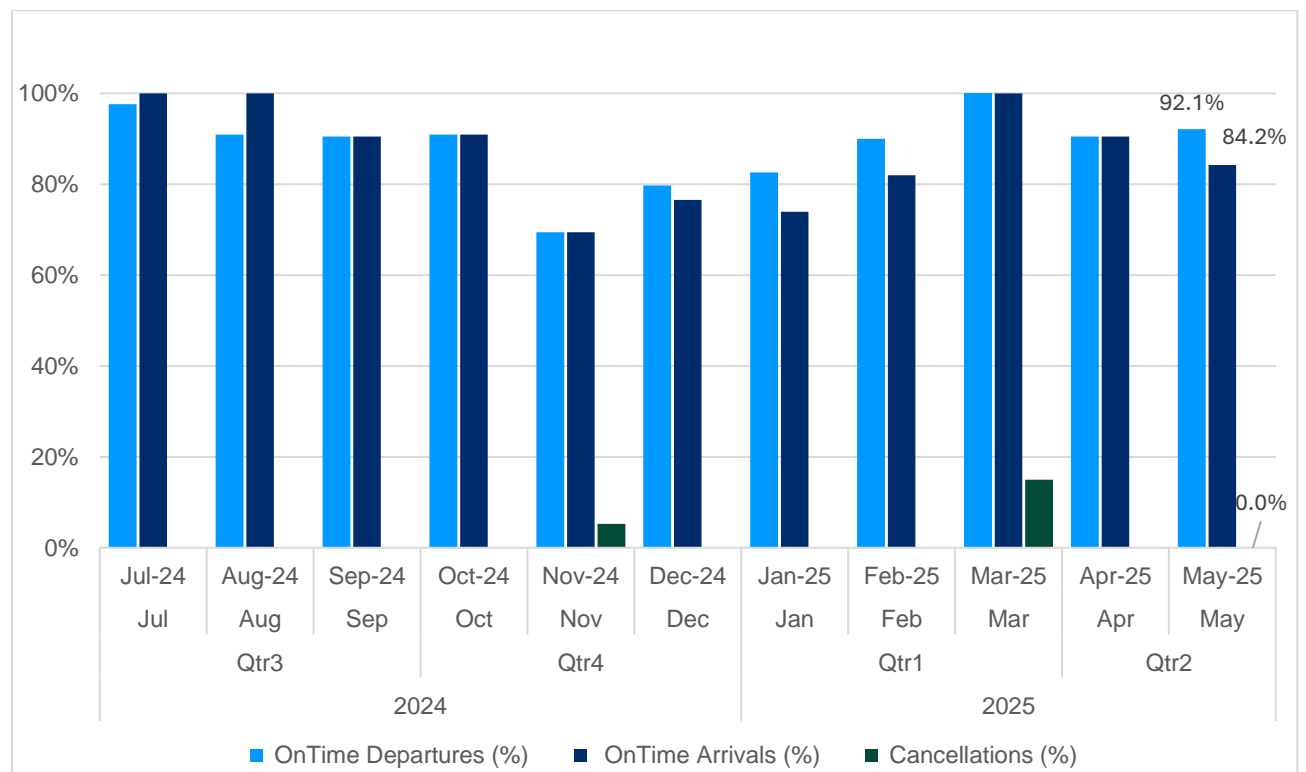
12. Airlines' performance for trans-Tasman routes in May 2025

Air New Zealand

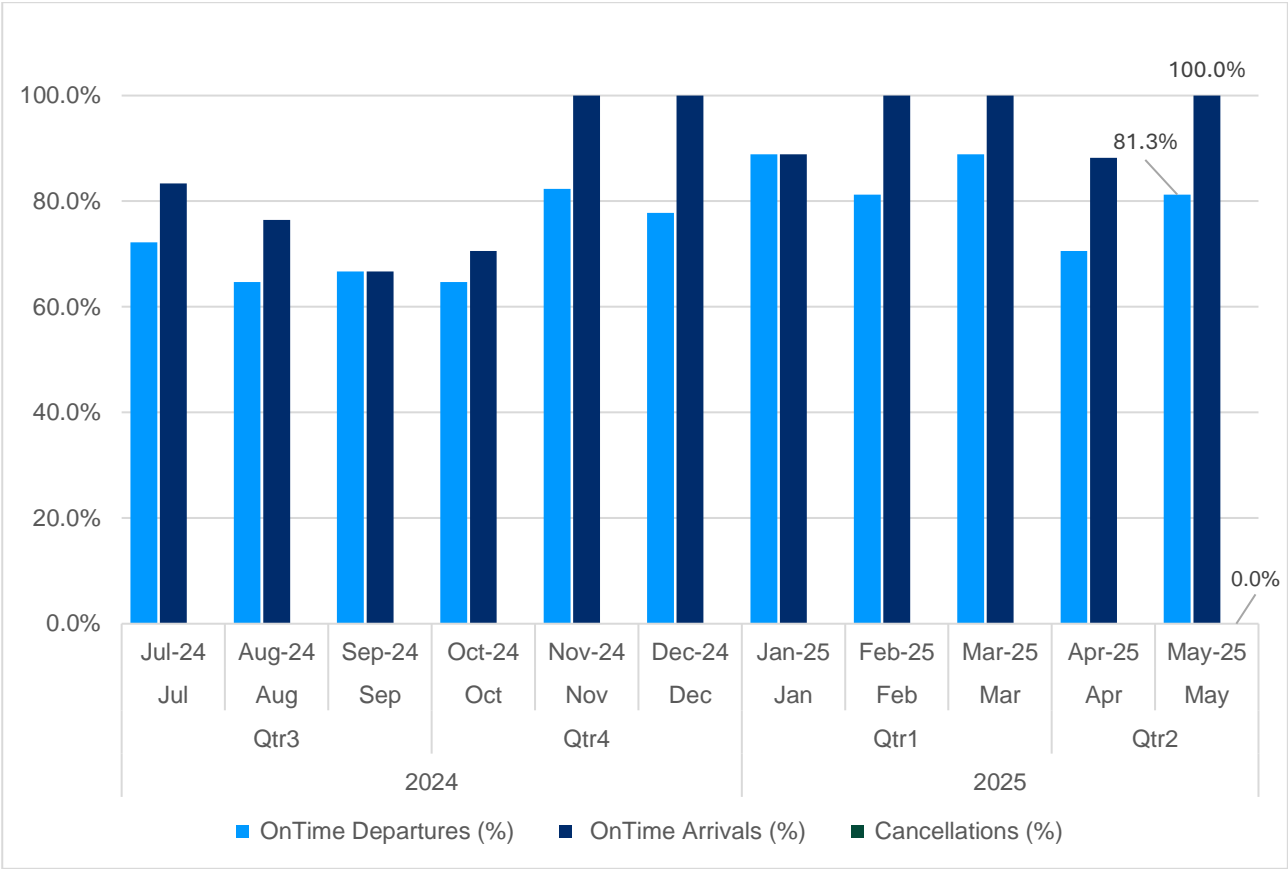


Air New Zealand reports that delays on trans-Tasman routes this month were driven by high winds (including record gusts in Wellington), fog in Christchurch, and Pratt & Whitney engine maintenance, which disrupted operations

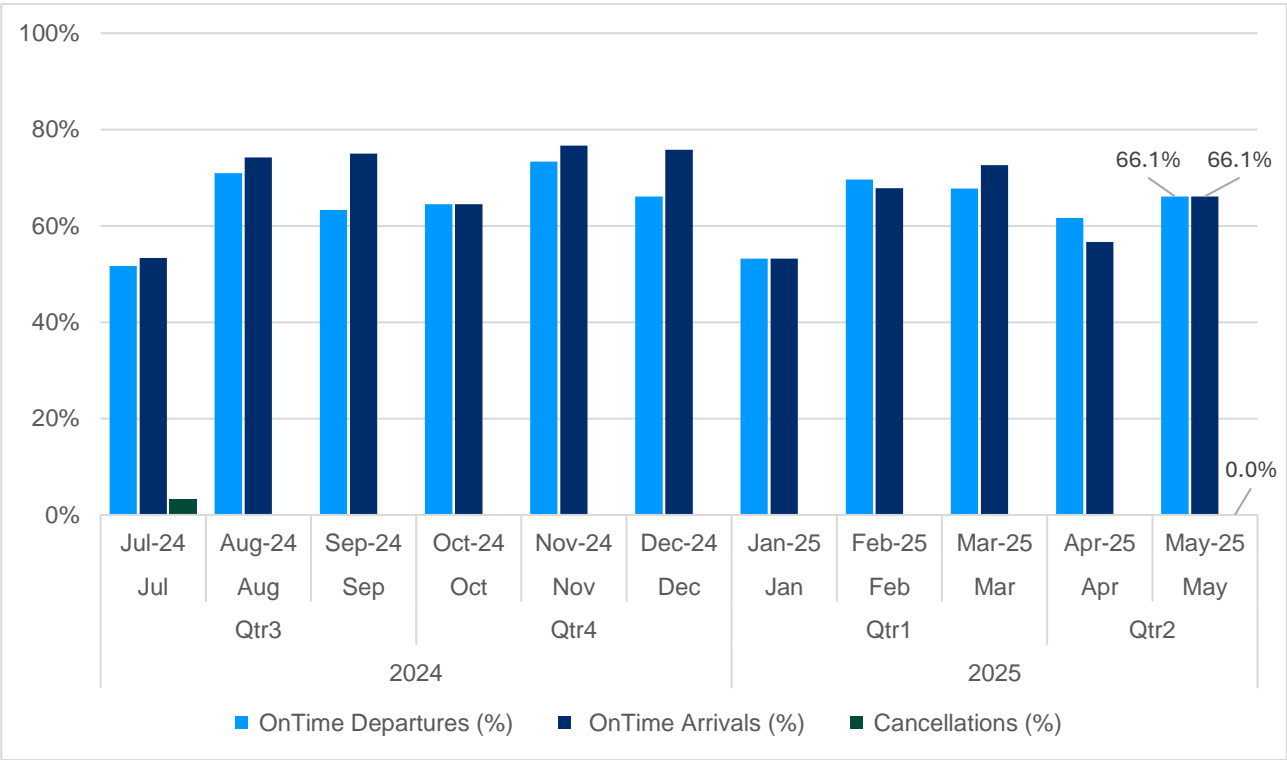
China Airlines



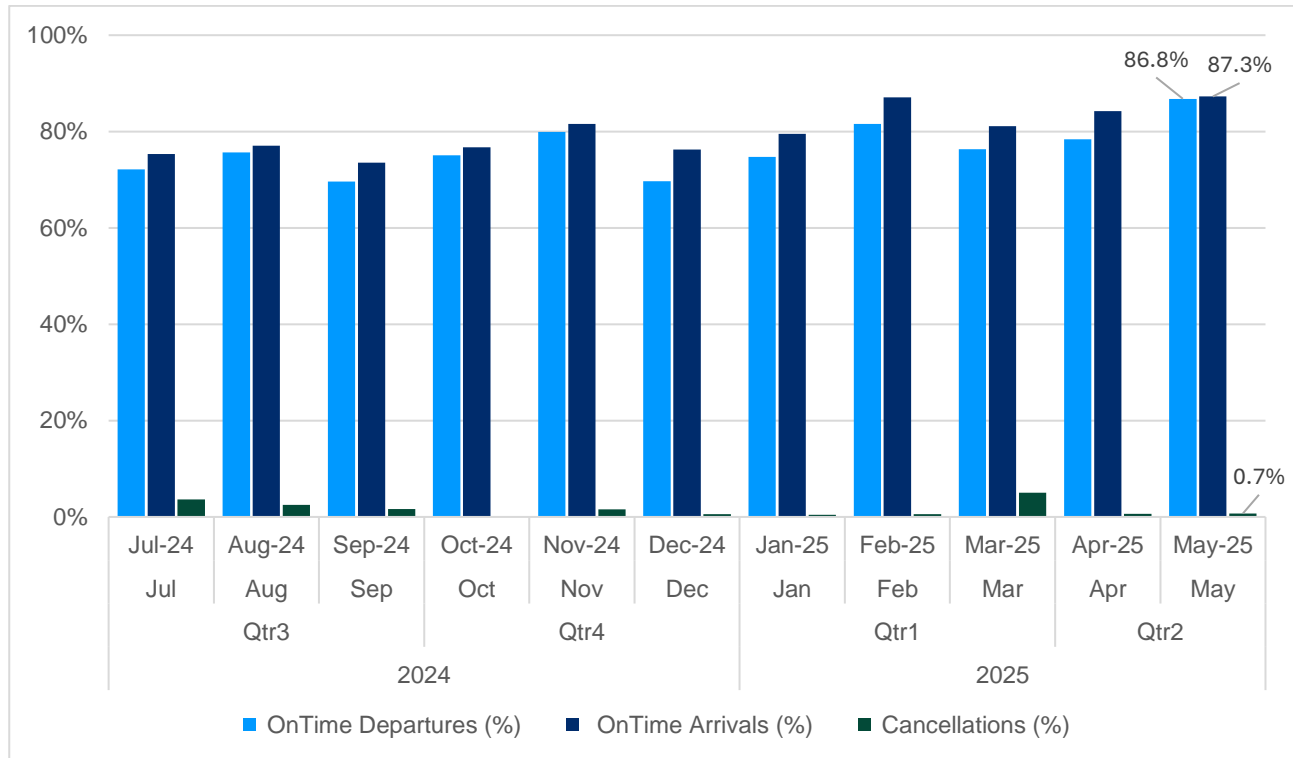
China Eastern Airlines



Emirates

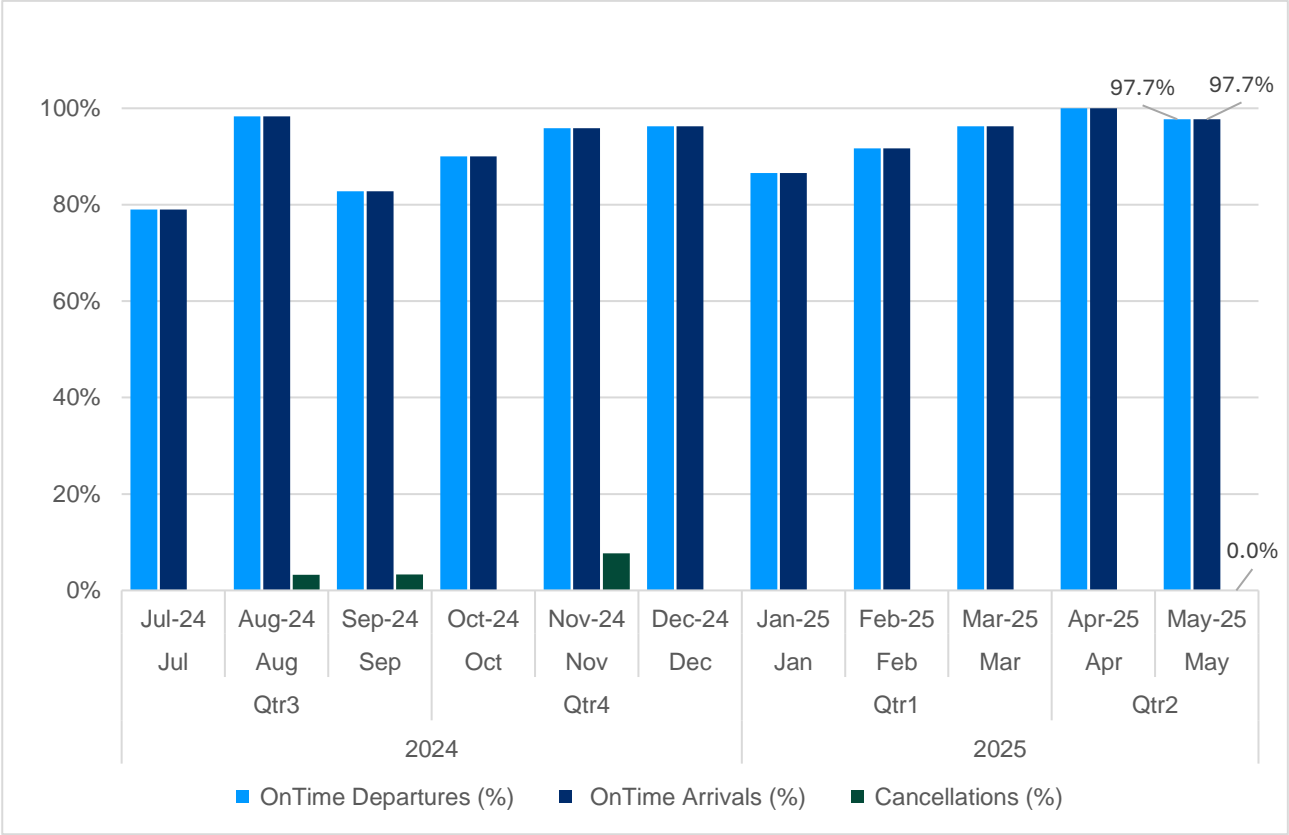


Jetstar

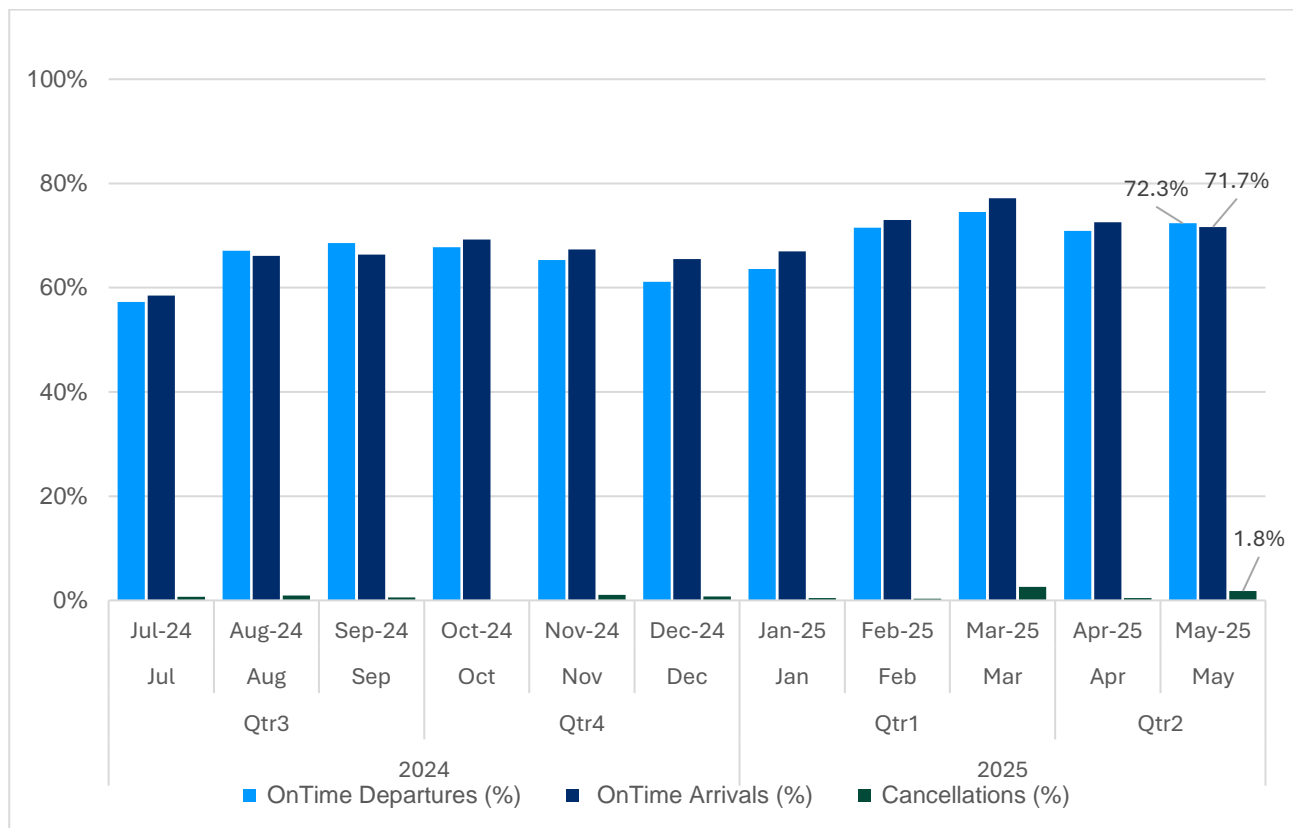


Jetstar reports that air traffic control ground movement delays in Auckland and boarding and passenger movement related delays affected its trans-Tasman operations in May 2025.

LATAM Airlines



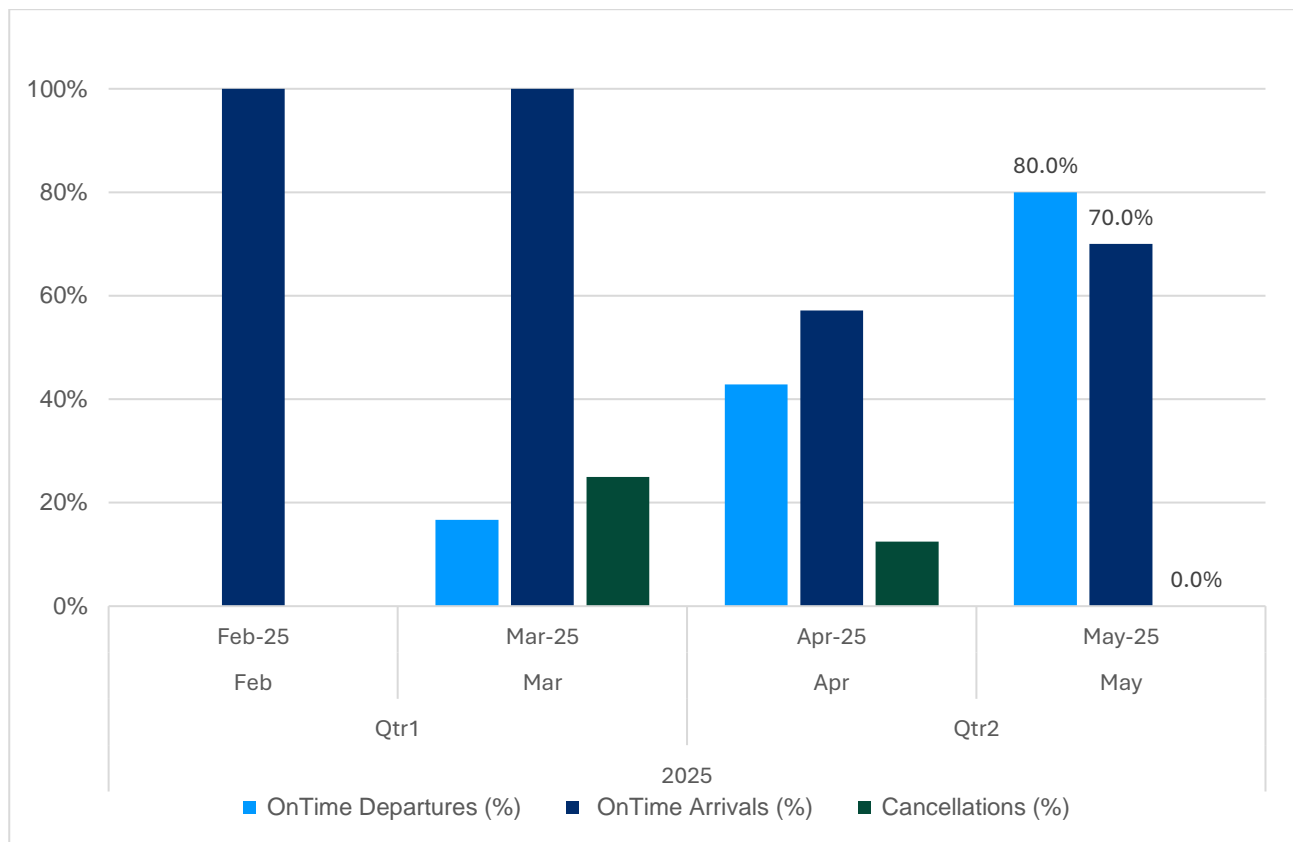
Qantas



Qantas reports that the following factors affected their OTP in May:

- Seasonal weather-related delays (high winds and fog conditions in New Zealand and storms in Australia). In particular, Wellington winds and Christchurch fog drove the spike in cancellations on these ports.
- Industry congestion at airports, exacerbated by weather conditions.
- Late arriving inbound aircraft as a result of weather-related delays.
- Consequential boarding and ramp delays as a result of off-schedule operations.

Solomon Airlines

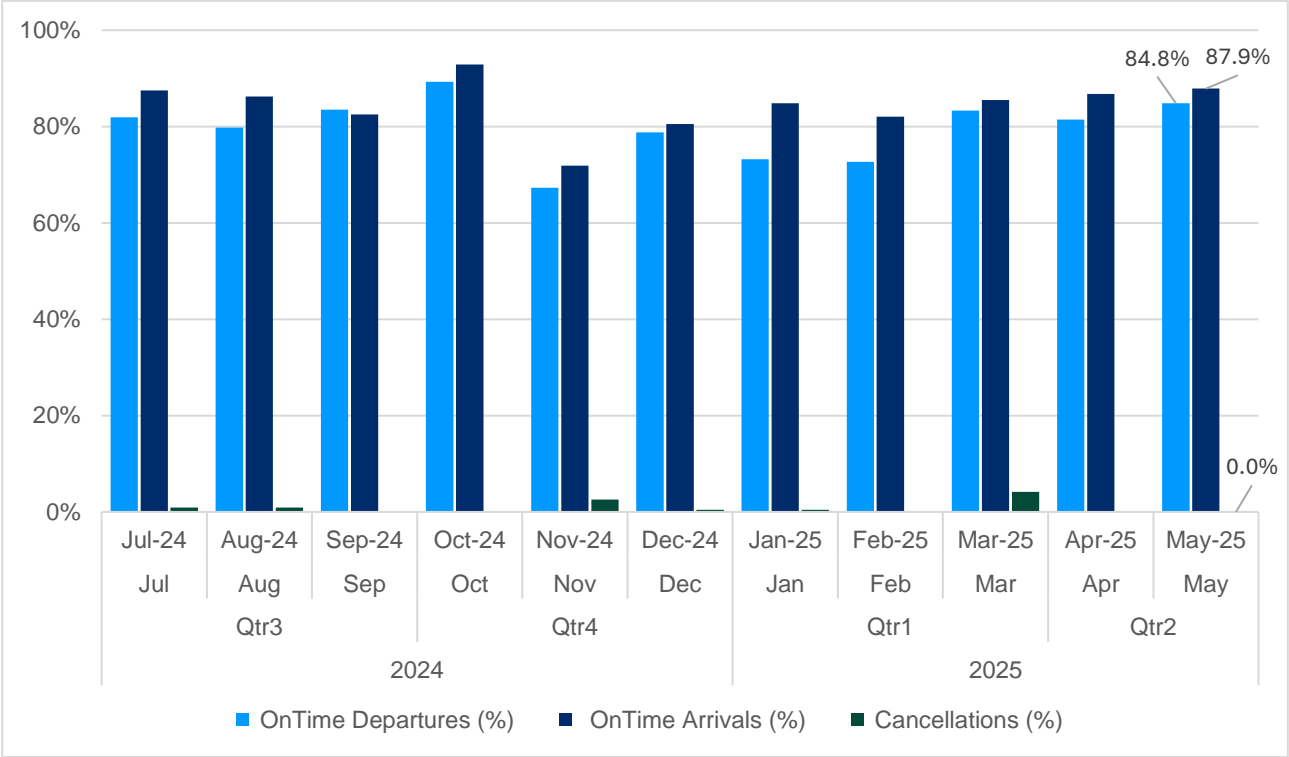


Solomon Airlines started weekly Brisbane – Auckland and Auckland – Brisbane services in February 2025.

Solomon Airlines reports that notable delays in May were caused by:

- late documentation (load-sheet)
- the departure delay on 30 May was due to crew waiting to be let through the gate to the aircraft.

Virgin Australia



13. Individual domestic regional routes in May 2025

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Blenheim	121	119	90	75.6%	93	78.2%	2	1.7%
Air NZ Regional	121	119	90	75.6%	93	78.2%	2	1.7%
Auckland - Chatham Islands (Tuuta)	5	4	1	25.0%	1	25.0%	1	20.0%
Air Chathams	5	4	1	25.0%	1	25.0%	1	20.0%
Auckland - Gisborne	147	147	123	83.7%	120	81.6%	0	0.0%
Air NZ Regional	147	147	123	83.7%	120	81.6%	0	0.0%
Auckland - Great Barrier Island	126	126	116	92.1%	115	91.3%	0	0.0%
Barrier Air	126	126	116	92.1%	115	91.3%	0	0.0%
Auckland - Hawke's Bay	312	305	258	84.6%	262	85.9%	7	2.2%
Air NZ Regional	312	305	258	84.6%	262	85.9%	7	2.2%
Auckland - Kaitaia	74	71	66	93.0%	66	93.0%	3	4.1%
Barrier Air	74	71	66	93.0%	66	93.0%	3	4.1%
Auckland - Kerikeri	172	165	147	89.1%	146	88.5%	7	4.1%
Barrier Air	47	44	42	95.5%	42	95.5%	3	6.4%
Air NZ Regional	125	121	105	86.8%	104	86.0%	4	3.2%
Auckland - Nelson	241	236	176	74.6%	184	78.0%	5	2.1%
Air NZ Regional	241	236	176	74.6%	184	78.0%	5	2.1%
Auckland - New Plymouth	217	213	167	78.4%	180	84.5%	4	1.8%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air NZ Regional	217	213	167	78.4%	180	84.5%	4	1.8%
Auckland - Palmerston North	277	270	210	77.8%	222	82.2%	7	2.5%
Air NZ Regional	277	270	210	77.8%	222	82.2%	7	2.5%
Auckland - Paraparaumu	35	35	28	80.0%	29	82.9%	0	0.0%
Air Chathams	35	35	28	80.0%	29	82.9%	0	0.0%
Auckland - Rotorua	68	63	51	81.0%	48	76.2%	5	7.4%
Air NZ Regional	68	63	51	81.0%	48	76.2%	5	7.4%
Auckland - Taupo	57	54	45	83.3%	44	81.5%	3	5.3%
Air NZ Regional	57	54	45	83.3%	44	81.5%	3	5.3%
Auckland - Tauranga	228	224	185	82.6%	185	82.6%	4	1.8%
Air NZ Regional	228	224	185	82.6%	185	82.6%	4	1.8%
Auckland - Wanganui	81	80	62	77.5%	63	78.8%	1	1.2%
Air Chathams	81	80	62	77.5%	63	78.8%	1	1.2%
Auckland - Whakatāne	51	49	41	83.7%	41	83.7%	2	3.9%
Air Chathams	51	49	41	83.7%	41	83.7%	2	3.9%
Auckland - Whangarei	119	117	93	79.5%	95	81.2%	2	1.7%
Air NZ Regional	119	117	93	79.5%	95	81.2%	2	1.7%
Auckland - Whitianga	25	25	23	92.0%	23	92.0%	0	0.0%
Barrier Air	25	25	23	92.0%	23	92.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Blenheim - Auckland	121	117	92	78.6%	91	77.8%	4	3.3%
Air NZ Regional	121	117	92	78.6%	91	77.8%	4	3.3%
Blenheim - Christchurch	99	99	95	96.0%	96	97.0%	0	0.0%
Sounds Air	99	99	95	96.0%	96	97.0%	0	0.0%
Blenheim - Paraparaumu	18	18	16	88.9%	16	88.9%	0	0.0%
Sounds Air	18	18	16	88.9%	16	88.9%	0	0.0%
Blenheim - Wellington	357	346	306	88.4%	308	89.0%	11	3.1%
Air NZ Regional	93	88	71	80.7%	71	80.7%	5	5.4%
Sounds Air	264	258	235	91.1%	237	91.9%	6	2.3%
Chatham Islands (Tuuta) - Auckland	5	5	3	60.0%	3	60.0%	0	0.0%
Air Chathams	5	5	3	60.0%	3	60.0%	0	0.0%
Chatham Islands (Tuuta) - Christchurch	4	4	4	100.0%	4	100.0%	0	0.0%
Air Chathams	4	4	4	100.0%	4	100.0%	0	0.0%
Chatham Islands (Tuuta) - Wellington	11	10	6	60.0%	6	60.0%	1	9.1%
Air Chathams	11	10	6	60.0%	6	60.0%	1	9.1%
Christchurch - Blenheim	99	99	93	93.9%	34	34.3%	0	0.0%
Sounds Air	99	99	93	93.9%	34	34.3%	0	0.0%
Christchurch - Chatham Islands (Tuuta)	4	4	3	75.0%	3	75.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air Chathams	4	4	3	75.0%	3	75.0%	0	0.0%
Christchurch - Dunedin	188	187	160	85.6%	162	86.6%	1	0.5%
Air NZ Regional	188	187	160	85.6%	162	86.6%	1	0.5%
Christchurch - Hamilton	122	119	101	84.9%	106	89.1%	3	2.5%
Air NZ Regional	122	119	101	84.9%	106	89.1%	3	2.5%
Christchurch - Hawke's Bay	88	88	80	90.9%	79	89.8%	0	0.0%
Air NZ Regional	88	88	80	90.9%	79	89.8%	0	0.0%
Christchurch - Hokitika	53	53	47	88.7%	46	86.8%	0	0.0%
Air NZ Regional	53	53	47	88.7%	46	86.8%	0	0.0%
Christchurch - Invercargill	177	175	145	82.9%	138	78.9%	2	1.1%
Air NZ Regional	177	175	145	82.9%	138	78.9%	2	1.1%
Christchurch - Nelson	193	190	161	84.7%	159	83.7%	3	1.6%
Air NZ Regional	193	190	161	84.7%	159	83.7%	3	1.6%
Christchurch - New Plymouth	62	62	49	79.0%	47	75.8%	0	0.0%
Air NZ Regional	62	62	49	79.0%	47	75.8%	0	0.0%
Christchurch - Palmerston North	126	126	104	82.5%	108	85.7%	0	0.0%
Air NZ Regional	126	126	104	82.5%	108	85.7%	0	0.0%
Christchurch - Queenstown	65	64	61	95.3%	59	92.2%	1	1.5%
Air NZ Regional	65	64	61	95.3%	59	92.2%	1	1.5%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Christchurch - Rotorua	54	53	48	90.6%	47	88.7%	1	1.9%
Air NZ Regional	54	53	48	90.6%	47	88.7%	1	1.9%
Christchurch - Tauranga	97	94	82	87.2%	82	87.2%	3	3.1%
Air NZ Regional	97	94	82	87.2%	82	87.2%	3	3.1%
Christchurch - Wanaka	78	78	74	94.9%	75	96.2%	0	0.0%
Sounds Air	78	78	74	94.9%	75	96.2%	0	0.0%
Christchurch - Wellington	306	291	252	86.6%	266	91.4%	15	4.9%
Air NZ Regional	306	291	252	86.6%	266	91.4%	15	4.9%
Dunedin - Christchurch	188	186	159	85.5%	161	86.6%	2	1.1%
Air NZ Regional	188	186	159	85.5%	161	86.6%	2	1.1%
Dunedin - Wellington	27	26	26	100.0%	25	96.2%	1	3.7%
Air NZ Regional	27	26	26	100.0%	25	96.2%	1	3.7%
Gisborne - Auckland	148	145	124	85.5%	125	86.2%	3	2.0%
Air NZ Regional	148	145	124	85.5%	125	86.2%	3	2.0%
Gisborne - Hamilton	5	3	2	66.7%	2	66.7%	2	40.0%
Sunair Aviation	5	3	2	66.7%	2	66.7%	2	40.0%
Gisborne - Hawke's Bay	23	22	21	95.5%	21	95.5%	1	4.3%
Sunair Aviation	23	22	21	95.5%	21	95.5%	1	4.3%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Gisborne - Wellington	57	55	43	78.2%	45	81.8%	2	3.5%
Air NZ Regional	57	55	43	78.2%	45	81.8%	2	3.5%
Great Barrier Island - Auckland	125	125	114	91.2%	113	90.4%	0	0.0%
Barrier Air	125	125	114	91.2%	113	90.4%	0	0.0%
Great Barrier Island - North Shore	18	17	15	88.2%	15	88.2%	1	5.6%
Barrier Air	18	17	15	88.2%	15	88.2%	1	5.6%
Great Barrier Island - Tauranga	9	9	9	100.0%	9	100.0%	0	0.0%
Barrier Air	3	3	3	100.0%	3	100.0%	0	0.0%
Sunair Aviation	6	6	6	100.0%	6	100.0%	0	0.0%
Great Barrier Island - Whangarei	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Great Barrier Island - Whitianga	3	3	3	100.0%	3	100.0%	0	0.0%
Sunair Aviation	3	3	3	100.0%	3	100.0%	0	0.0%
Hamilton - Christchurch	123	119	97	81.5%	101	84.9%	4	3.3%
Air NZ Regional	123	119	97	81.5%	101	84.9%	4	3.3%
Hamilton - Gisborne	10	8	6	75.0%	6	75.0%	2	20.0%
Sunair Aviation	10	8	6	75.0%	6	75.0%	2	20.0%
Hamilton - Hawke's Bay	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Hamilton - Palmerston North	13	13	13	100.0%	13	100.0%	0	0.0%
Originair	13	13	13	100.0%	13	100.0%	0	0.0%
Hamilton - Wellington	164	151	122	80.8%	120	79.5%	13	7.9%
Air NZ Regional	164	151	122	80.8%	120	79.5%	13	7.9%
Hamilton - Whangarei	3	1	1	100.0%	1	100.0%	2	66.7%
Sunair Aviation	3	1	1	100.0%	1	100.0%	2	66.7%
Hawke's Bay - Auckland	314	305	259	84.9%	253	83.0%	8	2.5%
Air NZ Regional	314	305	259	84.9%	253	83.0%	8	2.5%
Hawke's Bay - Christchurch	89	88	77	87.5%	76	86.4%	1	1.1%
Air NZ Regional	89	88	77	87.5%	76	86.4%	1	1.1%
Hawke's Bay - Gisborne	24	23	21	91.3%	21	91.3%	1	4.2%
Sunair Aviation	24	23	21	91.3%	21	91.3%	1	4.2%
Hawke's Bay - Hamilton	4	4	3	75.0%	3	75.0%	0	0.0%
Sunair Aviation	4	4	3	75.0%	3	75.0%	0	0.0%
Hawke's Bay - Tauranga	6	6	6	100.0%	6	100.0%	0	0.0%
Sunair Aviation	6	6	6	100.0%	6	100.0%	0	0.0%
Hawke's Bay - Wairoa	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Hawke's Bay - Wellington	116	106	94	88.7%	96	90.6%	10	8.6%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air NZ Regional	116	106	94	88.7%	96	90.6%	10	8.6%
Hawke's Bay - Whakatāne	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Hokitika - Christchurch	53	52	43	82.7%	42	80.8%	1	1.9%
Air NZ Regional	53	52	43	82.7%	42	80.8%	1	1.9%
Invercargill - Christchurch	177	173	136	78.6%	150	86.7%	4	2.3%
Air NZ Regional	177	173	136	78.6%	150	86.7%	4	2.3%
Kaitia - Auckland	74	72	68	94.4%	68	94.4%	2	2.7%
Barrier Air	74	72	68	94.4%	68	94.4%	2	2.7%
Kerikeri - Auckland	172	165	142	86.1%	143	86.7%	7	4.1%
Barrier Air	47	46	43	93.5%	43	93.5%	1	2.1%
Air NZ Regional	125	119	99	83.2%	100	84.0%	6	4.8%
Nelson - Auckland	241	235	178	75.7%	185	78.7%	6	2.5%
Air NZ Regional	241	235	178	75.7%	185	78.7%	6	2.5%
Nelson - Christchurch	198	195	159	81.5%	163	83.6%	3	1.5%
Air NZ Regional	198	195	159	81.5%	163	83.6%	3	1.5%
Nelson - Palmerston North	27	27	27	100.0%	27	100.0%	0	0.0%
Originair	27	27	27	100.0%	27	100.0%	0	0.0%
Nelson - Paraparaumu	18	18	16	88.9%	16	88.9%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Sounds Air	18	18	16	88.9%	16	88.9%	0	0.0%
Nelson - Wellington	405	387	331	85.5%	334	86.3%	18	4.4%
Air NZ Regional	225	212	176	83.0%	175	82.5%	13	5.8%
Sounds Air	157	152	132	86.8%	136	89.5%	5	3.2%
Originair	23	23	23	100.0%	23	100.0%	0	0.0%
New Plymouth - Auckland	218	216	182	84.3%	184	85.2%	2	0.9%
Air NZ Regional	218	216	182	84.3%	184	85.2%	2	0.9%
New Plymouth - Christchurch	62	62	45	72.6%	45	72.6%	0	0.0%
Air NZ Regional	62	62	45	72.6%	45	72.6%	0	0.0%
New Plymouth - Wellington	84	79	65	82.3%	67	84.8%	5	6.0%
Air NZ Regional	84	79	65	82.3%	67	84.8%	5	6.0%
North Shore - Great Barrier Island	18	18	17	94.4%	17	94.4%	0	0.0%
Barrier Air	18	18	17	94.4%	17	94.4%	0	0.0%
Palmerston North - Auckland	277	270	229	84.8%	228	84.4%	7	2.5%
Air NZ Regional	277	270	229	84.8%	228	84.4%	7	2.5%
Palmerston North - Christchurch	127	125	104	83.2%	101	80.8%	2	1.6%
Air NZ Regional	127	125	104	83.2%	101	80.8%	2	1.6%
Palmerston North - Hamilton	13	13	13	100.0%	13	100.0%	0	0.0%
Originair	13	13	13	100.0%	13	100.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Palmerston North - Hawke's Bay	1	1	1	100.0%	1	100.0%	0	0.0%
Air NZ Regional	1	1	1	100.0%	1	100.0%	0	0.0%
Palmerston North - Nelson	27	27	27	100.0%	27	100.0%	0	0.0%
Originair	27	27	27	100.0%	27	100.0%	0	0.0%
Paraparaumu - Auckland	36	34	28	82.4%	28	82.4%	2	5.6%
Air Chathams	36	34	28	82.4%	28	82.4%	2	5.6%
Paraparaumu - Blenheim	18	18	16	88.9%	16	88.9%	0	0.0%
Sounds Air	18	18	16	88.9%	16	88.9%	0	0.0%
Paraparaumu - Nelson	18	18	16	88.9%	16	88.9%	0	0.0%
Sounds Air	18	18	16	88.9%	16	88.9%	0	0.0%
Picton - Wellington	34	32	32	100.0%	32	100.0%	2	5.9%
Sounds Air	34	32	32	100.0%	32	100.0%	2	5.9%
Queenstown - Christchurch	65	61	57	93.4%	57	93.4%	4	6.2%
Air NZ Regional	65	61	57	93.4%	57	93.4%	4	6.2%
Rotorua - Auckland	68	59	47	79.7%	47	79.7%	9	13.2%
Air NZ Regional	68	59	47	79.7%	47	79.7%	9	13.2%
Rotorua - Christchurch	54	50	43	86.0%	44	88.0%	4	7.4%
Air NZ Regional	54	50	43	86.0%	44	88.0%	4	7.4%
Rotorua - Tauranga	1	1	1	100.0%	1	100.0%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air NZ Regional	1	1	1	100.0%	1	100.0%	0	0.0%
Rotorua - Wellington	63	57	47	82.5%	47	82.5%	6	9.5%
Air NZ Regional	63	57	47	82.5%	47	82.5%	6	9.5%
Takaka - Wellington	27	24	19	79.2%	18	75.0%	3	11.1%
Golden Bay Air	27	24	19	79.2%	18	75.0%	3	11.1%
Taupo - Auckland	57	53	44	83.0%	44	83.0%	4	7.0%
Air NZ Regional	57	53	44	83.0%	44	83.0%	4	7.0%
Taupo - Wellington	8	8	8	100.0%	8	100.0%	0	0.0%
Originair	8	8	8	100.0%	8	100.0%	0	0.0%
Tauranga - Auckland	229	225	195	86.7%	191	84.9%	4	1.7%
Air NZ Regional	229	225	195	86.7%	191	84.9%	4	1.7%
Tauranga - Christchurch	98	95	79	83.2%	80	84.2%	3	3.1%
Air NZ Regional	98	95	79	83.2%	80	84.2%	3	3.1%
Tauranga - Great Barrier Island	10	7	7	100.0%	7	100.0%	2	20.0%
Barrier Air	3	3	3	100.0%	3	100.0%	0	0.0%
Sunair Aviation	7	5	4	80.0%	4	80.0%	2	28.6%
Tauranga - Hawke's Bay	5	5	4	80.0%	4	80.0%	0	0.0%
Sunair Aviation	5	5	4	80.0%	4	80.0%	0	0.0%
Tauranga - Wellington	126	120	106	88.3%	107	89.2%	6	4.8%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air NZ Regional	126	120	106	88.3%	107	89.2%	6	4.8%
Tauranga - Whangarei	5	5	5	100.0%	5	100.0%	0	0.0%
Sunair Aviation	5	5	5	100.0%	5	100.0%	0	0.0%
Tauranga - Whitianga	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Timaru - Wellington	58	52	40	76.9%	45	86.5%	6	10.3%
Air NZ Regional	58	52	40	76.9%	45	86.5%	6	10.3%
Wairoa - Hawke's Bay	2	2	2	100.0%	2	100.0%	0	0.0%
Sunair Aviation	2	2	2	100.0%	2	100.0%	0	0.0%
Wanaka - Christchurch	78	78	76	97.4%	76	97.4%	0	0.0%
Sounds Air	78	78	76	97.4%	76	97.4%	0	0.0%
Wanganui - Auckland	83	82	69	84.1%	69	84.1%	1	1.2%
Air Chathams	83	82	69	84.1%	69	84.1%	1	1.2%
Wellington - Blenheim	356	343	312	91.0%	313	91.3%	13	3.7%
Air NZ Regional	93	86	70	81.4%	68	79.1%	7	7.5%
Sounds Air	263	257	242	94.2%	245	95.3%	6	2.3%
Wellington - Chatham Islands (Tuuta)	13	11	10	90.9%	10	90.9%	2	15.4%
Air Chathams	13	11	10	90.9%	10	90.9%	2	15.4%
Wellington - Christchurch	304	286	240	83.9%	240	83.9%	18	5.9%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air NZ Regional	304	286	240	83.9%	240	83.9%	18	5.9%
Wellington - Dunedin	26	24	21	87.5%	24	100.0%	2	7.7%
Air NZ Regional	26	24	21	87.5%	24	100.0%	2	7.7%
Wellington - Gisborne	57	55	44	80.0%	47	85.5%	2	3.5%
Air NZ Regional	57	55	44	80.0%	47	85.5%	2	3.5%
Wellington - Hamilton	164	154	131	85.1%	131	85.1%	10	6.1%
Air NZ Regional	164	154	131	85.1%	131	85.1%	10	6.1%
Wellington - Hawke's Bay	115	106	88	83.0%	91	85.8%	9	7.8%
Air NZ Regional	115	106	88	83.0%	91	85.8%	9	7.8%
Wellington - Nelson	412	396	333	84.1%	337	85.1%	16	3.9%
Air NZ Regional	231	220	166	75.5%	167	75.9%	11	4.8%
Sounds Air	159	154	145	94.2%	148	96.1%	5	3.1%
Originair	22	22	22	100.0%	22	100.0%	0	0.0%
Wellington - New Plymouth	83	80	62	77.5%	64	80.0%	3	3.6%
Air NZ Regional	83	80	62	77.5%	64	80.0%	3	3.6%
Wellington - Picton	34	32	32	100.0%	32	100.0%	2	5.9%
Sounds Air	34	32	32	100.0%	32	100.0%	2	5.9%
Wellington - Rotorua	63	60	47	78.3%	46	76.7%	3	4.8%
Air NZ Regional	63	60	47	78.3%	46	76.7%	3	4.8%
Wellington - Takaka	27	24	16	66.7%	19	79.2%	3	11.1%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Golden Bay Air	27	24	16	66.7%	19	79.2%	3	11.1%
Wellington - Taupo	8	8	8	100.0%	8	100.0%	0	0.0%
Originair	8	8	8	100.0%	8	100.0%	0	0.0%
Wellington - Tauranga	125	116	91	78.4%	98	84.5%	9	7.2%
Air NZ Regional	125	116	91	78.4%	98	84.5%	9	7.2%
Wellington - Timaru	57	53	44	83.0%	42	79.2%	4	7.0%
Air NZ Regional	57	53	44	83.0%	42	79.2%	4	7.0%
Wellington - Westport	20	20	20	100.0%	19	95.0%	0	0.0%
Originair	20	20	20	100.0%	19	95.0%	0	0.0%
Westport - Wellington	20	20	20	100.0%	20	100.0%	0	0.0%
Originair	20	20	20	100.0%	20	100.0%	0	0.0%
Whakatāne - Auckland	49	42	35	83.3%	35	83.3%	7	14.3%
Air Chathams	49	42	35	83.3%	35	83.3%	7	14.3%
Whakatāne - Hawke's Bay	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Whangarei - Auckland	119	116	92	79.3%	94	81.0%	3	2.5%
Air NZ Regional	119	116	92	79.3%	94	81.0%	3	2.5%
Whangarei - Hamilton	4	3	3	100.0%	3	100.0%	1	25.0%
Sunair Aviation	4	3	3	100.0%	3	100.0%	1	25.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Whangarei - Tauranga	5	5	5	100.0%	5	100.0%	0	0.0%
Sunair Aviation	5	5	5	100.0%	5	100.0%	0	0.0%
Whitianga - Auckland	25	25	23	92.0%	23	92.0%	0	0.0%
Barrier Air	25	25	23	92.0%	23	92.0%	0	0.0%
Whitianga - Great Barrier Island	4	3	3	100.0%	3	100.0%	1	25.0%
Sunair Aviation	4	3	3	100.0%	3	100.0%	1	25.0%
Whitianga - Tauranga	1	1	1	100.0%	1	100.0%	0	0.0%
Sunair Aviation	1	1	1	100.0%	1	100.0%	0	0.0%
Grand Total	11,587	11,214	9,493	84.7%	9,536	85.0%	372	3.2%

14. Domestic regional performance by region in May 2025

Region	On-Time Departures from Region		On-Time Arrivals to Region		Cancellations to and from Region	
	No.	%	No.	%	No.	%
Auckland	3,152	80.5%	3,156	82.4%	235	3.7%
Blenheim	509	87.8%	456	78.8%	30	3.1%
Chatham Islands (Tuuta)	13	68.4%	14	73.7%	4	14.8%
Christchurch	2,089	83.5%	2,039	83.3%	128	3.1%
Dunedin	332	85.3%	343	88.4%	13	1.9%
Gisborne	190	84.8%	195	84.1%	13	3.4%
Great Barrier Island	143	91.7%	142	92.2%	4	1.4%
Hamilton	241	82.0%	258	87.2%	37	7.4%
Hawke's Bay	464	86.9%	463	87.2%	37	4.0%
Hokitika	43	82.7%	46	86.8%	1	1.1%
Invercargill	155	79.1%	138	78.9%	6	2.0%
Kaitaia	68	94.4%	66	93.0%	5	3.7%
Kerikeri	142	86.1%	146	88.5%	14	4.9%
Nelson	711	82.5%	723	83.4%	51	3.6%
New Plymouth	292	81.8%	291	82.0%	14	2.4%
North Shore	17	94.4%	15	88.2%	1	3.1%
Palmerston North	374	85.8%	370	84.9%	16	2.2%
Paraparaumu	60	85.7%	61	85.9%	2	1.7%

Region	On-Time Departures from Region		On-Time Arrivals to Region		Cancellations to and from Region	
	No.	%	No.	%	No.	%
Picton	32	100.0%	32	100.0%	4	6.3%
Queenstown	371	87.1%	539	81.9%	33	3.6%
Rotorua	138	82.6%	141	80.1%	28	10.0%
Takaka	19	79.2%	19	79.2%	6	15.8%
Taupo	52	85.2%	52	83.9%	7	6.7%
Tauranga	397	86.7%	387	84.9%	31	4.0%
Timaru	40	76.9%	42	79.2%	10	12.2%
Wairoa	2	100.0%	2	100.0%	0	0.0%
Wanaka	76	97.4%	75	96.2%	0	0.0%
Wanganui	69	84.1%	63	78.8%	2	1.5%
Wellington	2,138	82.7%	2,149	86.1%	274	6.4%
Westport	20	100.0%	19	95.0%	0	0.0%
Whakatāne	36	83.7%	42	84.0%	9	11.5%
Whangarei	100	80.6%	103	82.4%	8	3.9%
Whitianga	27	93.1%	27	93.1%	1	1.9%

15. Individual domestic jet routes in May 2025

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Christchurch	673	654	498	76.1%	503	76.9%	19	2.8%
Jetstar	223	221	159	71.9%	163	73.8%	2	0.9%
Air NZ	450	433	339	78.3%	340	78.5%	17	3.8%
Auckland - Dunedin	125	124	106	85.5%	109	87.9%	1	0.8%
Air NZ	94	93	79	84.9%	80	86.0%	1	1.1%
Jetstar	31	31	27	87.1%	29	93.5%	0	0.0%
Auckland - Queenstown	356	348	278	79.9%	290	83.3%	8	2.2%
Jetstar	154	149	114	76.5%	118	79.2%	5	3.2%
Air NZ	202	199	164	82.4%	172	86.4%	3	1.5%
Auckland - Wellington	512	485	388	80.0%	404	83.3%	27	5.3%
Air NZ	445	419	332	79.2%	347	82.8%	26	5.8%
Jetstar	67	66	56	84.8%	57	86.4%	1	1.5%
Christchurch - Auckland	669	648	489	75.5%	503	77.6%	21	3.1%
Air NZ	446	428	321	75.0%	335	78.3%	18	4.0%
Jetstar	223	220	168	76.4%	168	76.4%	3	1.3%
Christchurch - Wellington	135	128	103	80.5%	100	78.1%	7	5.2%
Air NZ	73	69	52	75.4%	50	72.5%	4	5.5%
Jetstar	62	59	51	86.4%	50	84.7%	3	4.8%
Dunedin - Auckland	125	123	102	82.9%	108	87.8%	2	1.6%
Jetstar	31	31	24	77.4%	28	90.3%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Air NZ	94	92	78	84.8%	80	87.0%	2	2.1%
Queenstown - Auckland	264	256	220	85.9%	223	87.1%	8	3.0%
Jetstar	62	59	47	79.7%	47	79.7%	3	4.8%
Air NZ	202	197	173	87.8%	176	89.3%	5	2.5%
Queenstown - Wellington	67	65	54	83.1%	55	84.6%	2	3.0%
Jetstar	13	13	9	69.2%	10	76.9%	0	0.0%
Air NZ	54	52	45	86.5%	45	86.5%	2	3.7%
Wellington - Auckland	515	488	382	78.3%	379	77.7%	27	5.2%
Air NZ	449	423	331	78.3%	328	77.5%	26	5.8%
Jetstar	66	65	51	78.5%	51	78.5%	1	1.5%
Wellington - Christchurch	80	76	62	81.6%	61	80.3%	4	5.0%
Jetstar	13	13	9	69.2%	9	69.2%	0	0.0%
Air NZ	67	63	53	84.1%	52	82.5%	4	6.0%
Wellington - Queenstown	209	201	149	74.1%	155	77.1%	8	3.8%
Jetstar	155	149	109	73.2%	114	76.5%	6	3.9%
Air NZ	54	52	40	76.9%	41	78.8%	2	3.7%
Grand Total	3,730	3,596	2,831	78.7%	2,890	80.4%	134	3.6%

16. Individual trans-Tasman routes in May 2025

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Auckland - Brisbane	215	215	165	76.7%	183	85.1%	0	0.0%
Qantas	60	60	52	86.7%	52	86.7%	0	0.0%
China Airlines	19	19	16	84.2%	18	94.7%	0	0.0%
Jetstar	44	44	34	77.3%	36	81.8%	0	0.0%
Air NZ	87	87	60	69.0%	75	86.2%	0	0.0%
Solomon Airlines	5	5	3	60.0%	2	40.0%	0	0.0%
Auckland - Gold Coast	72	71	61	85.9%	64	90.1%	1	1.4%
Jetstar	33	33	33	100.0%	30	90.9%	0	0.0%
Air NZ	39	38	28	73.7%	34	89.5%	1	2.6%
Auckland - Melbourne	225	224	159	71.0%	176	78.6%	1	0.4%
Jetstar	32	32	27	84.4%	30	93.8%	0	0.0%
Qantas	97	97	70	72.2%	71	73.2%	0	0.0%
Air NZ	96	95	62	65.3%	75	78.9%	1	1.0%
Auckland - Sydney	352	349	267	76.5%	271	77.7%	3	0.9%
LATAM	22	22	21	95.5%	21	95.5%	0	0.0%
Jetstar	31	31	29	93.5%	29	93.5%	0	0.0%
Qantas	172	170	133	78.2%	123	72.4%	2	1.2%
China Eastern Airlines	8	8	6	75.0%	8	100.0%	0	0.0%
Air NZ	119	118	78	66.1%	90	76.3%	1	0.8%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Brisbane - Auckland	215	214	155	72.4%	154	72.0%	1	0.5%
Solomon Airlines	5	5	5	100.0%	5	100.0%	0	0.0%
China Airlines	19	19	19	100.0%	14	73.7%	0	0.0%
Jetstar	44	44	37	84.1%	39	88.6%	0	0.0%
Qantas	60	60	41	68.3%	39	65.0%	0	0.0%
Air NZ	87	86	53	61.6%	57	66.3%	1	1.1%
Brisbane - Christchurch	63	56	39	69.6%	36	64.3%	7	11.1%
Qantas	32	31	25	80.6%	21	67.7%	1	3.1%
Air NZ	31	25	14	56.0%	15	60.0%	6	19.4%
Brisbane - Queenstown	28	28	25	89.3%	23	82.1%	0	0.0%
Virgin Australia	15	15	15	100.0%	12	80.0%	0	0.0%
Qantas	13	13	10	76.9%	11	84.6%	0	0.0%
Brisbane - Wellington	54	52	32	61.5%	35	67.3%	2	3.7%
Qantas	23	21	17	81.0%	16	76.2%	2	8.7%
Air NZ	31	31	15	48.4%	19	61.3%	0	0.0%
Christchurch - Brisbane	63	58	42	72.4%	42	72.4%	5	7.9%
Qantas	32	31	25	80.6%	24	77.4%	1	3.1%
Air NZ	31	27	17	63.0%	18	66.7%	4	12.9%
Christchurch - Gold Coast	24	24	20	83.3%	21	87.5%	0	0.0%
Jetstar	16	16	15	93.8%	16	100.0%	0	0.0%
Air NZ	8	8	5	62.5%	5	62.5%	0	0.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Christchurch - Melbourne	90	88	65	73.9%	72	81.8%	2	2.2%
Jetstar	24	24	22	91.7%	22	91.7%	0	0.0%
Qantas	37	35	27	77.1%	28	80.0%	2	5.4%
Air NZ	29	29	16	55.2%	22	75.9%	0	0.0%
Christchurch - Sydney	127	126	99	78.6%	95	75.4%	1	0.8%
Emirates	31	31	31	100.0%	26	83.9%	0	0.0%
Qantas	62	62	45	72.6%	44	71.0%	0	0.0%
Air NZ	34	33	23	69.7%	25	75.8%	1	2.9%
Gold Coast - Auckland	72	71	64	90.1%	66	93.0%	1	1.4%
Jetstar	33	33	31	93.9%	32	97.0%	0	0.0%
Air NZ	39	38	33	86.8%	34	89.5%	1	2.6%
Gold Coast - Christchurch	24	24	21	87.5%	22	91.7%	0	0.0%
Jetstar	16	16	15	93.8%	15	93.8%	0	0.0%
Air NZ	8	8	6	75.0%	7	87.5%	0	0.0%
Melbourne - Auckland	225	224	150	67.0%	164	73.2%	1	0.4%
Jetstar	32	32	26	81.3%	26	81.3%	0	0.0%
Air NZ	96	96	64	66.7%	72	75.0%	0	0.0%
Qantas	97	96	60	62.5%	66	68.8%	1	1.0%
Melbourne - Christchurch	89	87	60	69.0%	58	66.7%	2	2.2%
Qantas	36	35	29	82.9%	25	71.4%	1	2.8%
Jetstar	24	24	16	66.7%	14	58.3%	0	0.0%
Air NZ	29	28	15	53.6%	19	67.9%	1	3.4%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Melbourne - Queenstown	46	45	32	71.1%	34	75.6%	1	2.2%
Virgin Australia	2	2	2	100.0%	2	100.0%	0	0.0%
Jetstar	13	12	10	83.3%	12	100.0%	1	7.7%
Air NZ	13	13	9	69.2%	10	76.9%	0	0.0%
Qantas	18	18	11	61.1%	10	55.6%	0	0.0%
Melbourne - Wellington	67	63	55	87.3%	54	85.7%	4	6.0%
Air NZ	27	25	23	92.0%	22	88.0%	2	7.4%
Qantas	40	38	32	84.2%	32	84.2%	2	5.0%
Queenstown - Brisbane	28	28	20	71.4%	25	89.3%	0	0.0%
Qantas	13	13	10	76.9%	12	92.3%	0	0.0%
Virgin Australia	15	15	10	66.7%	13	86.7%	0	0.0%
Queenstown - Melbourne	46	45	30	66.7%	31	68.9%	1	2.2%
Virgin Australia	2	2	2	100.0%	2	100.0%	0	0.0%
Jetstar	13	13	10	76.9%	10	76.9%	0	0.0%
Air NZ	13	12	9	75.0%	8	66.7%	1	7.7%
Qantas	18	18	9	50.0%	11	61.1%	0	0.0%
Queenstown - Sydney	97	93	68	73.1%	72	77.4%	4	4.1%
Jetstar	13	11	11	100.0%	11	100.0%	2	15.4%
Virgin Australia	16	16	13	81.3%	16	100.0%	0	0.0%
Air NZ	17	16	12	75.0%	13	81.3%	1	5.9%
Qantas	51	50	32	64.0%	32	64.0%	1	2.0%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Sydney - Auckland	352	348	245	70.4%	250	71.8%	4	1.1%
LATAM	22	22	22	100.0%	22	100.0%	0	0.0%
China Eastern Airlines	8	8	7	87.5%	8	100.0%	0	0.0%
Jetstar	31	31	27	87.1%	23	74.2%	0	0.0%
Qantas	172	170	118	69.4%	121	71.2%	2	1.2%
Air NZ	119	117	71	60.7%	76	65.0%	2	1.7%
Sydney - Christchurch	126	125	52	41.6%	67	53.6%	1	0.8%
Air NZ	33	32	18	56.3%	24	75.0%	1	3.0%
Qantas	62	62	24	38.7%	28	45.2%	0	0.0%
Emirates	31	31	10	32.3%	15	48.4%	0	0.0%
Sydney - Queenstown	97	95	79	83.2%	74	77.9%	2	2.1%
Jetstar	13	13	12	92.3%	12	92.3%	0	0.0%
Virgin Australia	16	16	14	87.5%	13	81.3%	0	0.0%
Qantas	51	50	42	84.0%	37	74.0%	1	2.0%
Air NZ	17	16	11	68.8%	12	75.0%	1	5.9%
Sydney - Wellington	89	84	54	64.3%	54	64.3%	5	5.6%
Qantas	62	60	39	65.0%	35	58.3%	2	3.2%
Air NZ	27	24	15	62.5%	19	79.2%	3	11.1%
Wellington - Brisbane	54	50	30	60.0%	40	80.0%	4	7.4%
Qantas	23	21	16	76.2%	19	90.5%	2	8.7%
Air NZ	31	29	14	48.3%	21	72.4%	2	6.5%

Route	Sectors		On-Time Departures		On-Time Arrivals		Cancellations	
Route total Airline	Scheduled	Flown	No.	%	No.	%	No.	%
Wellington - Melbourne	67	63	53	84.1%	56	88.9%	4	6.0%
Qantas	40	38	33	86.8%	33	86.8%	2	5.0%
Air NZ	27	25	20	80.0%	23	92.0%	2	7.4%
Wellington - Sydney	89	84	58	69.0%	65	77.4%	5	5.6%
Qantas	62	60	47	78.3%	48	80.0%	2	3.2%
Air NZ	27	24	11	45.8%	17	70.8%	3	11.1%
Grand Total	3,096	3,034	2,200	72.5%	2,304	75.9%	62	2.0%

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